

In-person care currently available to book with over nine in ten CFPC physicians; almost one in two of those say it is available with no restrictions.

# Key Findings

1

## AVAILABILITY OF IN-PERSON CARE

Ninety-five per cent of CFPC member physicians who provide direct patient care say patients are currently able to book in-person care with them with some restrictions (49%) or without no restrictions (46%). Physicians in rural areas are more likely to say that in-person care is available with no restrictions (56%) than those from large urban centres (43%).

2

## PROPORTION OF CARE

CFPC member physicians who provide direct patient care allocate the largest proportion of patient care that they deliver to in-person visits (65%). Physicians from Quebec allocate the largest proportion to in-person visits (81%) compared to other regions, while physicians in B.C. allocate the lowest (52%).

3

## PHYSICIAN WELL-BEING

Over one in three CFPC physicians who provide direct patient care describe their current sense of well-being/personal wellness as exhausted, but coping and still derive meaning from their work (36%). Another one in three say generally they feel pretty good, but there are trying days (33%).

4

## PRORITIES TO ENHANCE ACCESS TO CARE

When asked the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels, CFPC physicians who provide direct patient care ranked additional administrative support as the most important priority (22%), followed by the ability to unplug and not be constantly on call / available for messages (16%).



## Access to in-person care

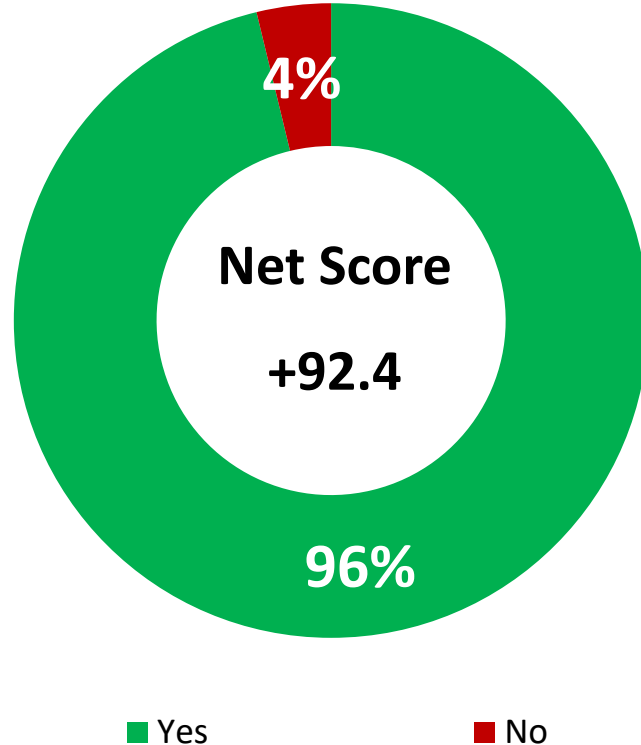
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A strong majority of CFPC member physicians who provide direct patient care say patients are currently able to book in-person care with them with (49%) or without restrictions (46%). Three per cent say in-person care is not currently available to book.

”

# Providing direct patient care

Q Do you provide direct patient care?



Yes	Atlantic (n=43)	Quebec (n=43)	Ontario (n=394)	MB/SK (n=70)	Alberta (n=108)	BC (n=193)	
	97.3%	93.0%	95.9%	97.3%	95.9%	98.5%	
	Men (n=392)	Women (n=457)	Baby Boomer (n=225)	Gen X (n=227)	Gen Y (n=379)		
	95.3%	97.1%	93.7%	98.8%	97.4%		
	LIFEP (n=40)	MBR (n=725)	NMM (n=86)	Rural Area (n=115)	Small Population Centre (n=86)	Medium Population Centre (n=75)	Large Urban Centre (n=575)
	75.7%	97.7%	93.4%	96.6%	97.1%	98.7%	95.7%

\*Weighted to be representative of the member list provided by CFPC

Charts may not add up to 100 due to rounding.

\*The net score is the difference between all positive and negative numbers in a question.

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=851 CFPC member physicians

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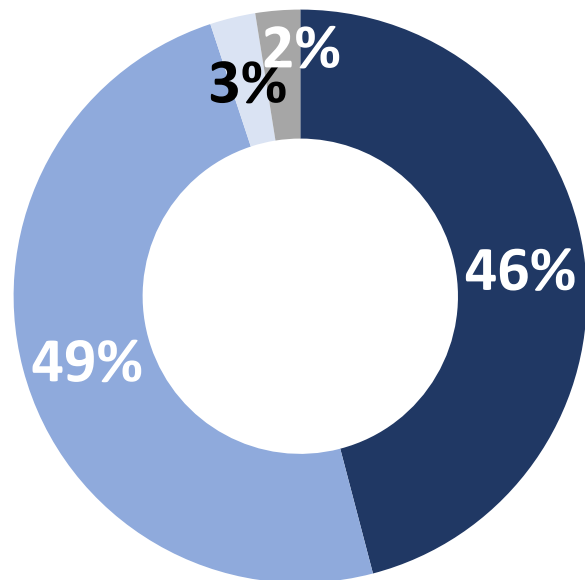
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## Ability for patients to schedule in person appointments

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] Currently are patients able to book in-person care with you?



- In-person appointments are available to schedule with no restrictions
- In-person appointments are available to schedule with some restrictions
- In-person appointments are not available
- I'm not sure

\*Weighted to be representative of the member list provided by CFPC

\*Charts may not add up to 100 due to rounding.

“

About one in two CFPC member physicians who provide direct patient care say patients are currently able to book in-person care with them with some restrictions (49%). Physicians in rural areas are more likely to say that in-person care is available with no restrictions (56%) than those from large urban centres (43%).

”

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=822 CFPC member physicians who provide direct patient care

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# Ability for patients to schedule in person appointments by demographics

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] Currently are patients able to book in-person care with you?

In-person appointments available with SOME restrictions

Atlantic (n=42)	Quebec (n=40)	Ontario (n=378)	MB/SK (n=68)	Alberta (n=104)	BC (n=190)	
23.8%	19.7%	52.4%	50.2%	55.5%	62.8%	
Men (n=375)	Women (n=445)	Baby Boomer (n=213)	Gen X (n=224)	Gen Y (n=370)		
44.8%	53.0%	53.1%	47.3%	48.9%		
LIFEP (n=31)	MBR (n=709)	NMM (n=82)	Rural Area (n=112)	Small Population Centre (n=84)	Medium Population Centre (n=74)	Large Urban Centre (n=552)
37.8%	49.4%	50.2%	39.3%	48.6%	42.8%	51.9%

In-person appointments available with NO restrictions

Atlantic (n=42)	Quebec (n=40)	Ontario (n=378)	MB/SK (n=68)	Alberta (n=104)	BC (n=190)	
67.9%	69.5%	44.6%	45.4%	37.2%	33.4%	
Men (n=375)	Women (n=445)	Baby Boomer (n=213)	Gen X (n=224)	Gen Y (n=370)		
47.0%	44.9%	41.9%	49.5%	45.2%		
LIFEP (n=31)	MBR (n=709)	NMM (n=82)	Rural Area (n=112)	Small Population Centre (n=84)	Medium Population Centre (n=74)	Large Urban Centre (n=552)
52.5%	46.4%	39.2%	55.6%	48.1%	53.9%	42.5%

\*Weighted to be representative of the member list provided by CFPC

\*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=822 CFPC member physicians who provide direct patient care

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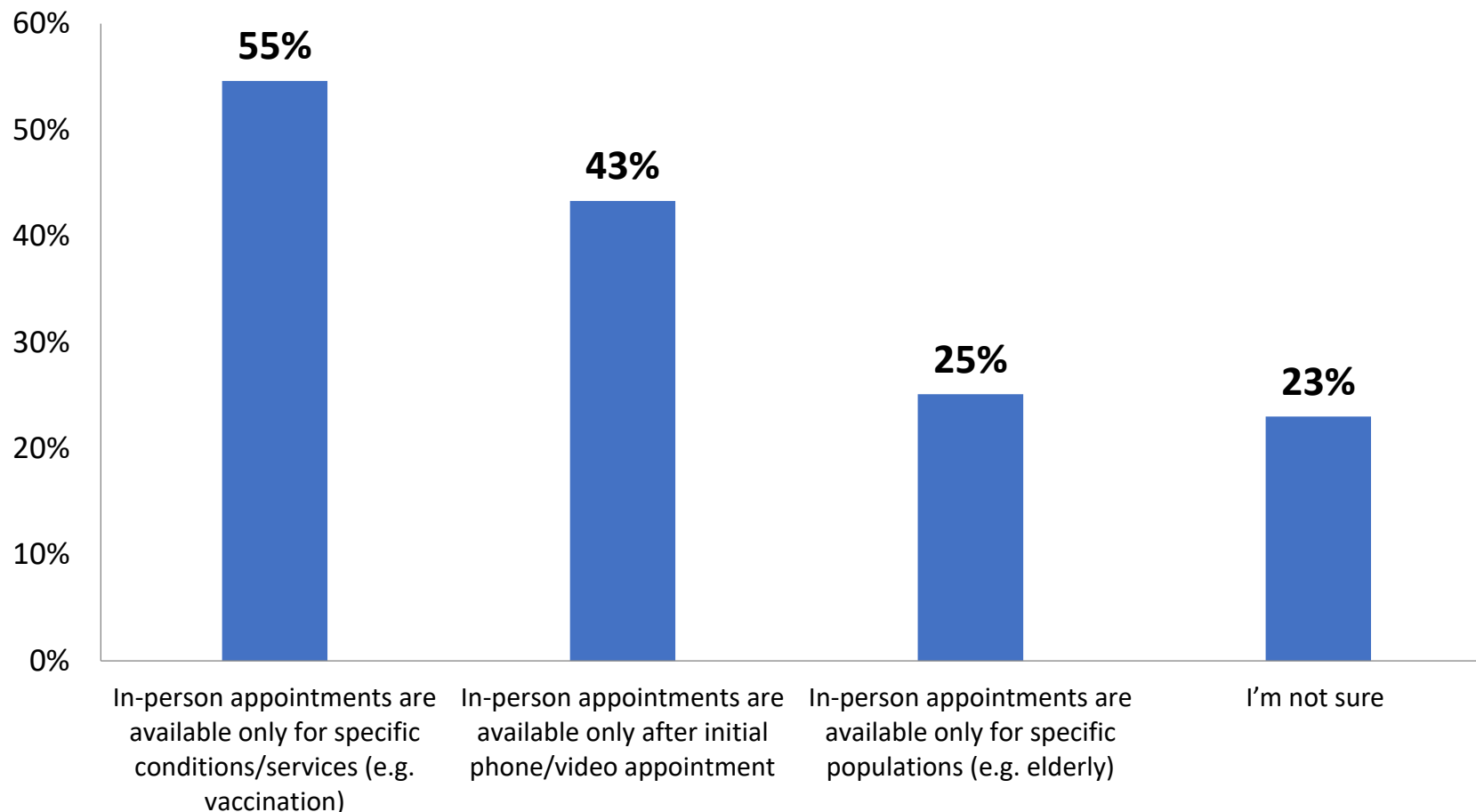




## Restrictions in scheduling in person appointments

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE][IF IN PERSON APPOINTMENTS ARE AVAILABLE WITH SOME RESTRICTIONS] What are the restrictions in scheduling in person appointments? [RANDOMIZE STATEMENTS 1-3] [SELECT AS MANY AS APPLY]



“

CFPC member physicians who reported that in-person appointments are available with some restrictions most often say that the in-person appointments are available only for specific conditions or services such as vaccination (55%), followed by in-person appointments are available only after an initial phone or video appointment (43%).

”

\*Weighted to be representative of the member list provided by CFPC

\*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, December 13<sup>th</sup> and 21<sup>st</sup> 2021, n=366 CFPC member physicians who provide direct patient care and in-person appointments are available with some restrictions

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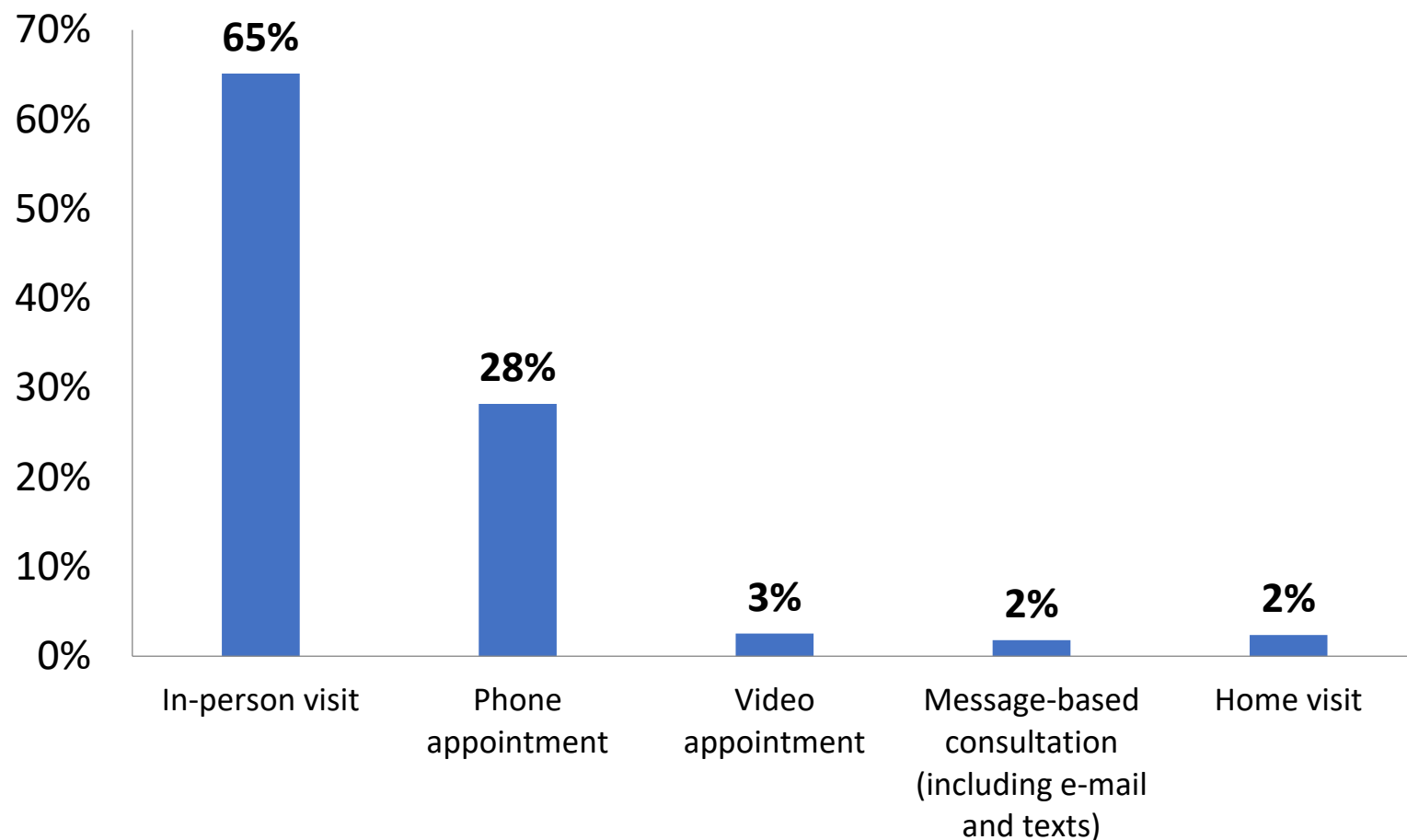
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# Proportion of patient care delivery method

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]



“CFPC member physicians allocate the highest percentage of patient care that they deliver to in-person visits (65%). Physicians in B.C. allocate a lower percentage of patient care to in-person visits (52%) than physicians from other regions.”

\*Weighted to be representative of the member list provided by CFPC

\*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=819 CFPC member physicians who provide direct patient care

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# Proportion of patient care delivery method by demographics

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

	Atlantic (n=58)	Quebec (n=89)	Ontario (n=351)	MB/SK (n=54)	Alberta (n=115)	BC (n=152)	Men (n=397)	Women (n=420)	Baby Boomer (n=205)	Gen X (n=219)	Gen Y (n=379)
In-person visit	72.4%	81.3%	61.5%	75.9%	72.8%	51.6%	66.3%	64.0%	62.7%	63.8%	67.0%
Phone appointment	25.6%	15.5%	30.1%	21.5%	20.0%	40.8%	26.8%	29.6%	30.3%	28.3%	27.3%
Video appointment	0.2%	0.2%	3.2%	0.5%	1.7%	4.7%	2.0%	3.0%	1.9%	3.7%	2.2%
Message-based consultation (including e-mail and texts)	0.2%	0.5%	2.6%	0.9%	2.1%	1.4%	1.9%	1.7%	1.8%	2.0%	1.6%
Home visit	1.7%	2.5%	2.6%	1.3%	3.5%	1.5%	3.0%	1.7%	3.4%	2.2%	2.0%

Source: Nanos Research, online survey, December 13<sup>th</sup> and 21<sup>st</sup> 2021, n=819 CFPC member physicians who provide direct patient care

# Proportion of patient care delivery method by demographics

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

	LIFEP (n=31)	MBR (n=711)	NMM (n=76)	Rural Area (n=114)	Small Population Centre (n=79)	Medium Population Centre (n=74)	Large Urban Centre (n=551)
In-person visit	51.9%	65.5%	66.8%	70.0%	65.4%	68.9%	63.6%
Phone appointment	30.2%	27.9%	29.7%	24.2%	28.6%	25.4%	29.3%
Video appointment	4.4%	2.6%	1.2%	3.0%	1.3%	1.8%	2.7%
Message-based consultation (including e-mail and texts)	3.8%	1.8%	1.1%	1.1%	1.0%	0.8%	2.2%
Home visit	9.7%	2.2%	1.2%	1.7%	3.7%	2.9%	2.2%

Source: Nanos Research, online survey, December 13<sup>th</sup> and 21<sup>st</sup> 2021, n=819 CFPC member physicians who provide direct patient care

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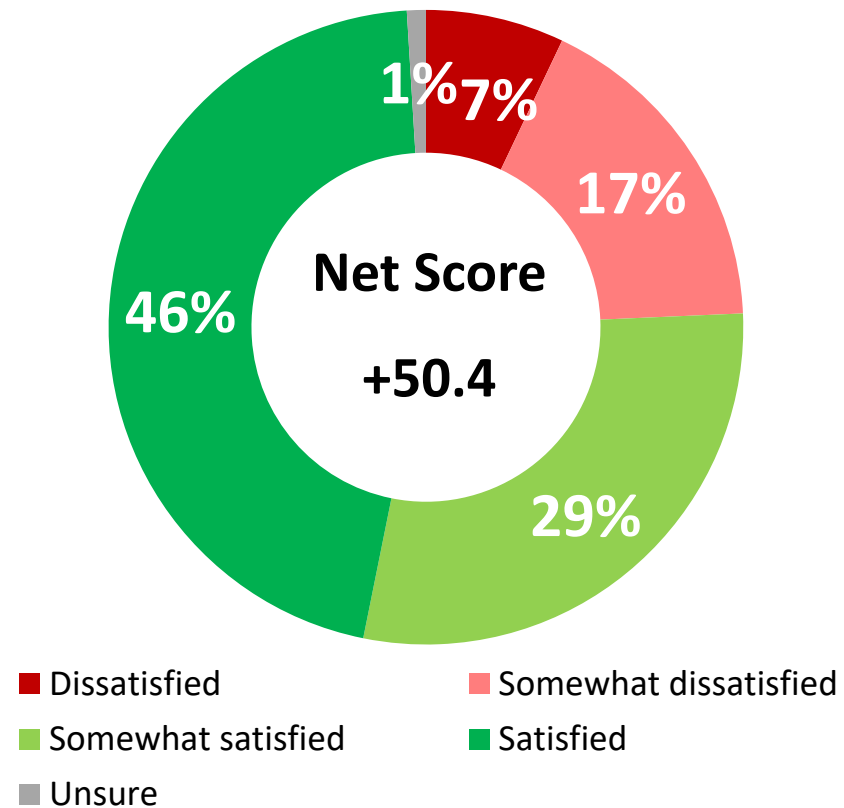
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# Satisfaction with ability to provide timely access to care

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] Thinking of your ability to offer timely access to care to your patients are you:



Satisfied/Somewhat satisfied

Atlantic (n=42)	Quebec (n=40)	Ontario (n=377)	MB/SK (n=68)	Alberta (n=103)	BC (n=190)	
67.9%	72.8%	76.0%	71.8%	76.9%	74.9%	
Men (n=374)	Women (n=444)	Baby Boomer (n=213)	Gen X (n=224)	Gen Y (n=368)		
76.6%	73.1%	72.8%	75.8%	74.3%		
LIFEP (n=31)	MBR (n=707)	NMM (n=82)	Rural Area (n=112)	Small Population Centre (n=84)	Medium Population Centre (n=74)	Large Urban Centre (n=550)
78.2%	74.5%	75.1%	72.9%	75.9%	78.9%	74.4%

\*Weighted to be representative of the member list provided by CFPC

Charts may not add up to 100 due to rounding.

\*The net score is the difference between all positive and negative numbers in a question.

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=820 CFPC member physicians who provide direct patient care

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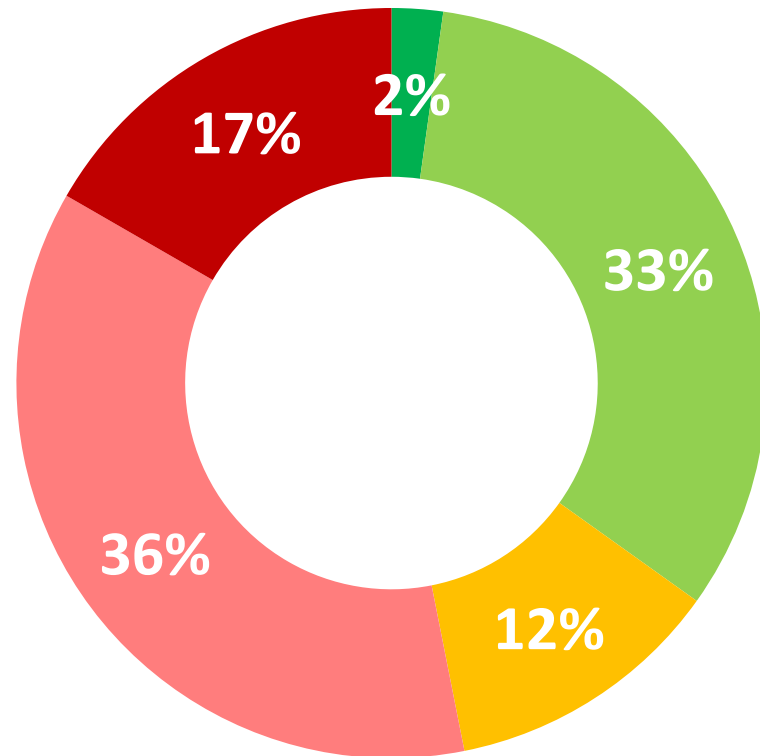
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# Current sense of well-being/ personal wellness

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] Overall, how would you describe your current sense of well-being/personal wellness?



- I feel the best I've ever felt and at the top of my game professionally and personally
- Generally I feel pretty good, but there are trying days
- I'm neither excited nor exhausted; I have a job to do
- Exhausted but coping—I still derive meaning from my work
- Burned out and am thinking of, or have taken, a break from work

\*Weighted to be representative of the member list provided by CFPC

\*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=819 CFPC member physicians who provide direct patient care

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# Current sense of well-being/ personal wellness by demographics

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] Overall, how would you describe your current sense of well-being/personal wellness?

## Exhausted but coping—I still derive meaning from my work

Atlantic (n=42)	Quebec (n=40)	Ontario (n=378)	MB/SK (n=68)	Alberta (n=102)	BC (n=189)	
25.3%	39.0%	38.9%	34.2%	38.3%	33.0%	
Men (n=373)	Women (n=444)	Baby Boomer (n=212)	Gen X (n=221)	Gen Y (n=368)		
31.5%	41.0%	30.9%	41.1%	38.0%		
LIFEP (n=31)	MBR (n=706)	NMM (n=82)	Rural Area (n=112)	Small Population Centre (n=84)	Medium Population Centre (n=73)	Large Urban Centre (n=550)
24.6%	38.5%	21.9%	35.3%	39.2%	38.0%	36.1%

\*Weighted to be representative of the member list provided by CFPC

\*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=819 CFPC member physicians who provide direct patient care

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# Top ranked areas where additional support would allow enhanced access to care for patients

Q

[THOSE WHO PROVIDE DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

	1 <sup>st</sup> Ranked (n=792)	2 <sup>nd</sup> Ranked (n=770)	3 <sup>rd</sup> Ranked (n=710)
Additional administrative support (reduced paperwork)	22.4%	19.5%	17.6%
Ability to unplug and not be constantly on call / available for messages	16.0%	13.3%	11.6%
More providers in my area / Reduced volume of patients to look after	15.4%	10.7%	11.8%
Shift away from Fee For Service to a more blended remuneration	13.4%	7.2%	8.1%
Additional allied health support for load management (e.g. Nurse Practitioners)	9.5%	13.6%	12.7%
Improved system-wide integration of information technology (e.g. EMR)	8.0%	11.8%	10.9%
Improved access to locums	6.6%	9.1%	8.2%
Better understanding by my patients of the best ways to seek and receive care	6.5%	9.5%	11.8%
Additional technology support	2.3%	5.2%	7.3%

Source: Nanos Research, online survey, December 13<sup>th</sup> to 21<sup>st</sup> 2021, n=792 CFPC member physicians who provide direct patient care

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On behalf of the College of Family Physicians, Nanos conducted a survey of CFPC member physicians between December 13<sup>th</sup> and 21<sup>st</sup>, 2021. Participants were recruited from a list provided by CFPC. A total of 851 members participated in the research, with an estimated response rate of 8.6%.

The results were statistically checked and weighted by region and gender using the member list provided by the CFPC to be representative of CFPC's membership. Participants were entered into a draw to win a brand-new iPad in appreciation of their time.

The research was commissioned by the College of Family Physicians and was conducted by Nanos Research.

This is report one of two which contains questions asked on access to care and providing in-person care. Report two of two contains questions asked on the CFP Journal.

Note: Charts may not add up to 100 due to rounding.

		Total
<b>A</b>	Emails sent	9,983
<b>B</b>	Unsubscribed/Bounced	42
<b>C</b>	Completed responses	851
<b>D</b>	Response Rate ( $D=C/[A-B]$ )	<b>8.6%</b>



Element	Description	Element	Description
Research sponsor	The College of Family Physicians Canada	Weighting of Data	The results were statistically checked and weighted by region and gender using the member list provided by the CFPC to be representative of CFPC's membership. See tables for full weighting disclosure.
Population and Final Sample Size	851 member physicians of the CFPC	Screening	Not applicable.
Source of Sample	List provided by CFPC	Excluded Demographics	Individuals who are not members of CFPC; Individuals younger than 18 years old; individuals without internet access could not participate.
Type of Sample	Census survey	Stratification	Not applicable.
Margin of Error	No margin of error applies to this research.	Estimated Response Rate	8.6 per cent.
Mode of Survey	Online survey	Question Order	Question order in the preceding report reflects the order in which they appeared in the original questionnaire.
Sampling Method Base	Non-probability.	Question Content	This is report one of two which contains questions asked on access to care and providing in-person care. Report two of two contains questions asked on the CFP Journal.
Demographics (Captured)	CFPC members; Men and Women; 18 years or older. Six digit postal code was used to validate geography.	Question Wording	The questions in the preceding report are written exactly as they were asked to individuals.
Field Dates	December 13 <sup>th</sup> to 21 <sup>st</sup> , 2021	Research/Data Collection Supplier	Nanos Research
Language of Survey	The survey was conducted in both English and French.	Contact	Contact Nanos Research for more information or with any concerns or questions. <a href="http://www.nanos.co">http://www.nanos.co</a> Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com.
Standards	Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. <a href="https://canadianresearchinsightscouncil.ca/standards/">https://canadianresearchinsightscouncil.ca/standards/</a>		



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# TABULATIONS





## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 1 - Do you provide direct patient care?	Total	Unwgt N	851	43	43	394	70	108	193	392	457	2
		Wgt N	851	60	96	366	55	120	154	416	433	2
	Yes	%	96.2	97.3	93.0	95.9	97.3	95.9	98.5	95.3	97.1	
	No	%	3.8	2.7	7.0	4.1	2.7	4.1	1.5	4.7	2.9	

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 2 [IF PROVIDES DIRECT PATIENT CARE] Currently are patients able to book in-person care with you?	Total	Unwgt N	822	42	40	378	68	104	190	375	445	2
		Wgt N	819	58	89	351	54	115	152	397	420	2
	In-person appointments are available to schedule with no restrictions	%	45.9	67.9	69.5	44.6	45.4	37.2	33.4	47.0	44.9	
	In-person appointments are available to schedule with some restrictions	%	49.0	23.8	19.7	52.4	50.2	55.5	62.8	44.8	53.0	
	In-person appointments are not available	%	2.6	2.8	2.8	2.1	1.4	3.9	2.7	3.8	1.4	
	I'm not sure	%	2.5	5.5	8.0	0.9	3.0	3.4	1.1	4.4	0.7	

Nanos conducted an online survey of 851 CFPC member physicians from a list provided by the CFPC, between December 13<sup>th</sup> and 21<sup>st</sup>, 2021. Columns with n value under 30 have been shaded.

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 3 – [IF PROVIDES DIRECT PATIENT CARE AND IN PERSON APPOINTMENTS ARE AVAILABLE WITH SOME RESTRICTIONS] What are the restrictions in scheduling in person appointments? [RANDOMIZE] [SELECT AS MANY AS APPLY]	Total	Unwgt N	366	9	8	168	28	52	101	146	220	0
		Wgt N	342	13	18	155	22	55	80	147	195	0
	In-person appointments are available only for specific conditions/services (e.g. vaccination)	%	54.6			57.9		41.8	59.5	46.1	61.0	-
	In-person appointments are available only after initial phone/video appointment	%	43.3			44.8		26.3	60.3	44.8	42.2	-
	In-person appointments are available only for specific populations (e.g. elderly)	%	25.1			27.6		20.2	24.7	21.0	28.2	-
	I’m not sure	%	23.0			21.7		29.5	13.9	25.3	21.2	-

\*Values are based on the percentage of positive responses to a specific activity (columns exceed 100%)

\*\*Multifrequency tab based on multiple responses

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 3 - [IF PROVIDES DIRECT PATIENT CARE AND IN PERSON APPOINTMENTS ARE AVAILABLE WITH SOME RESTRICTIONS] What are the restrictions in scheduling in person appointments? [RANDOMIZE] [SELECT AS MANY AS APPLY]	Total	Total N	542	14	10	257	39	62	160	203	339	0
	In-person appointments are available only for specific conditions/services (e.g. vaccination)	%	37.4			38.1	39.3	35.5	37.5	33.6	40.0	-
	In-person appointments are available only after initial phone/video appointment	%	29.7			29.5	25.6	22.3	38.1	32.7	27.7	-
	In-person appointments are available only for specific populations (e.g. elderly)	%	17.2			18.2	23.2	17.2	15.6	15.3	18.5	-
	I'm not sure	%	15.7			14.3	11.8	25.0	8.8	18.5	13.9	-

\*Values are based on the proportion an activity represents of all activities (columns add up to 100 percent).

\*\*Multifrequency tab based on multiple responses

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

Question 4 - [IF PROVIDES DIRECT PATIENT CARE]What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

Province		In-person	Phone appointment	Video appointment	Message-based consultation (including e-mail and texts)	Home visit
Atlantic	Mean	72.3677	25.594	0.1635	0.1677	1.7069
	Median	74.5589	20.350	0.0000	0.0000	0.3428
	N	58	58	58	58	58
Quebec	Mean	81.2971	15.545	0.1682	0.4933	2.4964
	Median	80.0000	10.000	0.0000	0.0000	0.0000
	N	89	89	89	89	89
Ontario	Mean	61.4932	30.093	3.2050	2.5712	2.6371
	Median	60.0000	25.000	0.0000	0.0000	0.0000
	N	351	351	351	351	351
Manitoba/Saskatchewan	Mean	75.8534	21.514	0.4789	0.8597	1.2943
	Median	75.0000	20.000	0.0000	0.0000	0.0000
	N	54	54	54	54	54
Alberta	Mean	72.8061	20.008	1.6608	2.0715	3.4534
	Median	80.0000	15.000	0.0000	0.0000	0.0000
	N	115	115	115	115	115
British Columbia/North	Mean	51.5799	40.816	4.6822	1.4431	1.4787
	Median	50.0000	43.992	0.0000	0.0000	0.0000
	N	152	152	152	152	152
Total	Mean	65.1213	28.193	2.5353	1.7822	2.3679
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	819	819	819	819	819

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

Question 4 - [IF PROVIDES DIRECT PATIENT CARE]What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

Gender		In-person	Phone appointment	Video appointment	Message-based consultation (including e-mail and texts)	Home visit
Male	Mean	66.2678	26.779	2.0351	1.8872	3.0312
	Median	75.0000	20.000	0.0000	0.0000	0.0000
	N	397	397	397	397	397
Female	Mean	63.9546	29.610	2.9954	1.6916	1.7486
	Median	69.0000	25.000	0.0000	0.0000	0.0000
	N	420	420	420	420	420
Other	Mean					
	Median					
	N	2	2	2	2	2
Total	Mean	65.1213	28.193	2.5353	1.7822	2.3679
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	819	819	819	819	819

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 5 - [IF PROVIDES DIRECT PATIENT CARE]Thinking of your ability to offer timely access to care to your patients are you:	Total	Unwgt N	820	42	40	377	68	103	190	374	444	2
		Wgt N	817	58	89	350	54	114	152	396	419	2
	Dissatisfied	%	7.1	16.8	2.8	5.1	13.1	7.4	7.9	7.4	6.8	
	Somewhat dissatisfied	%	17.2	15.3	21.6	18.0	15.1	15.7	15.6	14.4	19.8	
	Somewhat satisfied	%	28.9	25.3	32.8	27.6	25.4	30.2	30.9	26.8	30.9	
	Satisfied	%	45.9	42.7	39.9	48.4	46.4	46.6	44.1	49.7	42.2	
	Unsure	%	1.0	0.0	2.8	0.9	0.0	0.0	1.5	1.6	0.4	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 6 - [IF PROVIDES DIRECT PATIENT CARE] Overall, how would you describe your current sense of well-being/personal wellness?	Total	Unwgt N	819	42	40	378	68	102	189	373	444	2
		Wgt N	816	58	89	351	54	113	151	394	419	2
	I feel the best I've ever felt and at the top of my game professionally and personally	%	2.2	2.1	2.8	0.8	4.4	2.3	4.4	3.2	1.3	
	Generally I feel pretty good, but there are trying days	%	32.7	40.6	31.4	29.7	39.0	35.4	33.0	39.2	26.7	
	I'm neither excited nor exhausted; I have a job to do	%	12.0	22.9	16.9	10.8	9.2	6.5	12.7	12.9	11.3	
	Exhausted but coping—I still derive meaning from my work	%	36.4	25.3	39.0	38.9	34.2	38.3	33.0	31.5	41.0	
	Burned out and am thinking of, or have taken, a break from work	%	16.7	9.1	9.9	19.8	13.3	17.4	16.9	13.2	19.8	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 1	Total	Unwgt N	792	42	40	361	65	100	184	359	431	2
		Wgt N	791	58	89	335	51	110	147	380	409	2
	Additional administrative support (reduced paperwork)	%	22.4	9.1	22.1	27.1	15.1	18.4	22.4	21.5	23.2	
	Additional technology support	%	2.3	2.8	7.5	1.7	3.1	0.9	1.1	2.3	2.3	
	Improved system-wide integration of information technology (e.g. EMR)	%	8.0	9.1	11.2	6.7	12.7	9.2	5.9	9.9	6.2	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	9.5	7.0	19.7	10.5	6.2	7.9	4.4	8.3	10.4	
	Improved access to locums	%	6.6	7.6	2.4	3.9	0.0	15.7	10.7	5.3	8.0	
	More providers in my area / Reduced volume of patients to look after	%	15.4	37.6	9.4	14.8	15.1	7.0	18.0	16.9	14.1	
	Better understanding by my patients of the best ways to seek and receive care	%	6.5	4.2	5.6	8.5	0.0	10.7	2.7	8.4	4.6	
	Ability to unplug and not be constantly on call / available for messages	%	16.0	6.4	22.1	14.8	13.9	23.2	14.0	13.8	18.1	
	Shift away from Fee For Service to a more blended remuneration	%	13.4	16.1	0.0	12.1	34.0	7.0	20.8	13.7	13.1	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 2	Total	Unwgt N	770	42	40	350	63	98	177	344	424	2
		Wgt N	771	58	89	325	50	108	141	366	403	2
	Additional administrative support (reduced paperwork)	%	19.5	16.1	22.5	18.3	19.4	22.2	19.6	19.1	19.7	
	Additional technology support	%	5.2	9.1	5.2	4.0	4.9	8.5	3.9	6.2	4.3	
	Improved system-wide integration of information technology (e.g. EMR)	%	11.8	14.6	10.3	12.6	11.3	11.0	10.3	14.2	9.6	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	13.6	6.4	30.0	11.1	10.8	12.6	13.8	15.7	11.6	
	Improved access to locums	%	9.1	14.0	2.4	9.3	6.4	10.7	10.7	7.8	10.4	
	More providers in my area / Reduced volume of patients to look after	%	10.7	8.3	15.5	9.5	14.0	5.1	14.7	13.0	8.8	
	Better understanding by my patients of the best ways to seek and receive care	%	9.5	15.3	4.7	12.5	11.1	5.6	5.7	7.7	11.3	
	Ability to unplug and not be constantly on call / available for messages	%	13.3	11.9	7.1	15.4	12.6	15.7	11.6	11.4	15.1	
	Shift away from Fee For Service to a more blended remuneration	%	7.2	4.2	2.4	7.2	9.4	8.6	9.6	5.0	9.2	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 3	Total	Unwgt N	710	41	40	321	56	94	158	313	395	2
		Wgt N	717	57	89	297	44	104	126	336	379	2
	Additional administrative support (reduced paperwork)	%	17.6	13.8	21.6	16.3	16.2	18.3	19.5	14.1	20.8	
	Additional technology support	%	7.3	10.7	8.0	7.2	9.5	10.0	2.6	8.9	5.7	
	Improved system-wide integration of information technology (e.g. EMR)	%	10.9	9.4	12.7	8.3	20.6	10.0	13.7	12.9	9.2	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	12.7	7.9	12.7	15.5	8.6	12.7	9.6	13.0	12.4	
	Improved access to locums	%	8.2	2.8	2.8	9.4	11.4	6.8	11.6	8.5	7.9	
	More providers in my area / Reduced volume of patients to look after	%	11.8	23.1	15.0	8.4	5.3	14.0	12.9	12.1	11.4	
	Better understanding by my patients of the best ways to seek and receive care	%	11.8	6.6	4.7	16.0	10.6	10.0	11.3	12.1	11.7	
	Ability to unplug and not be constantly on call / available for messages	%	11.6	17.9	10.3	13.1	14.2	8.4	8.1	12.3	11.1	
	Shift away from Fee For Service to a more blended remuneration	%	8.1	7.9	12.2	5.8	3.6	9.8	10.6	6.0	9.9	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 4	Total	Unwgt N	639	39	32	293	49	80	146	268	369	2
		Wgt N	637	54	71	270	39	88	116	285	351	2
	Additional administrative support (reduced paperwork)	%	11.7	21.1	6.5	11.0	12.1	13.1	11.1	13.2	10.6	
	Additional technology support	%	9.5	4.6	9.5	8.3	14.6	15.5	8.4	10.7	8.3	
	Improved system-wide integration of information technology (e.g. EMR)	%	13.6	11.3	6.5	18.4	5.7	12.4	11.3	15.6	11.7	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	12.1	12.9	3.0	12.3	14.9	13.5	14.9	11.5	12.7	
	Improved access to locums	%	13.0	20.5	18.4	10.1	10.2	9.2	16.9	11.4	14.4	
	More providers in my area / Reduced volume of patients to look after	%	9.2	5.3	21.9	8.3	6.7	4.1	10.0	8.7	9.7	
	Better understanding by my patients of the best ways to seek and receive care	%	13.6	12.2	13.5	12.5	21.6	18.7	10.4	15.0	12.6	
	Ability to unplug and not be constantly on call / available for messages	%	10.4	4.6	14.8	10.5	12.4	8.0	11.1	7.8	12.5	
	Shift away from Fee For Service to a more blended remuneration	%	6.9	7.6	5.9	8.5	1.9	5.6	6.0	6.0	7.6	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 5	Total	Unwgt N	557	36	27	250	41	68	135	229	326	2
		Wgt N	553	50	59	229	32	74	108	240	310	2
	Additional administrative support (reduced paperwork)	%	10.1	13.8		10.1	19.5	6.4	7.4	10.3	10.0	
	Additional technology support	%	11.0	0.0		14.8	6.9	14.2	8.6	11.2	11.0	
	Improved system-wide integration of information technology (e.g. EMR)	%	16.9	2.5		16.8	17.5	14.3	20.5	13.8	19.0	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	8.5	10.6		8.0	15.2	9.9	10.5	8.1	8.9	
	Improved access to locums	%	9.3	11.4		11.2	11.8	5.3	7.5	10.5	8.4	
	More providers in my area / Reduced volume of patients to look after	%	10.8	10.6		6.4	5.0	17.0	13.5	11.3	10.4	
	Better understanding by my patients of the best ways to seek and receive care	%	15.2	26.7		13.4	5.0	19.5	11.9	15.7	14.9	
	Ability to unplug and not be constantly on call / available for messages	%	9.6	7.4		9.7	9.5	7.8	12.9	11.1	8.5	
	Shift away from Fee For Service to a more blended remuneration	%	8.6	17.0		9.7	9.5	5.6	7.2	8.0	8.9	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 6	Total	Unwgt N	504	29	27	224	36	64	124	208	294	2
		Wgt N	503	41	59	205	28	70	99	219	282	2
	Additional administrative support (reduced paperwork)	%	6.9			7.0	2.6	9.2	6.4	7.1	6.5	
	Additional technology support	%	14.5			16.7	21.7	11.3	11.4	13.3	15.5	
	Improved system-wide integration of information technology (e.g. EMR)	%	15.0			14.1	13.9	14.7	12.1	14.9	15.1	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	13.5			10.2	19.9	10.5	20.0	11.3	15.4	
	Improved access to locums	%	10.5			9.8	7.8	13.9	11.4	11.7	9.2	
	More providers in my area / Reduced volume of patients to look after	%	8.8			11.8	3.0	7.8	7.9	9.0	8.7	
	Better understanding by my patients of the best ways to seek and receive care	%	13.8			12.9	14.7	11.0	15.5	12.1	15.1	
	Ability to unplug and not be constantly on call / available for messages	%	10.2			9.6	13.9	14.2	8.0	11.9	9.0	
	Shift away from Fee For Service to a more blended remuneration	%	6.8			7.9	2.6	7.3	7.4	8.6	5.5	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 7	Total	Unwgt N	459	29	23	205	34	58	110	193	264	2
		Wgt N	458	41	50	188	27	64	88	204	252	2
	Additional administrative support (reduced paperwork)	%	4.8			5.5	6.4	3.5	7.3	5.3	4.4	
	Additional technology support	%	20.4			22.1	11.9	16.1	22.4	19.1	21.6	
	Improved system-wide integration of information technology (e.g. EMR)	%	13.4			12.7	6.0	17.1	15.5	14.5	12.6	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	8.3			9.1	11.0	3.5	7.4	10.6	6.5	
	Improved access to locums	%	12.8			14.5	9.6	8.0	11.0	11.7	13.8	
	More providers in my area / Reduced volume of patients to look after	%	11.5			12.9	11.9	18.0	12.7	8.6	13.9	
	Better understanding by my patients of the best ways to seek and receive care	%	11.7			9.0	17.0	14.1	8.2	11.7	11.4	
	Ability to unplug and not be constantly on call / available for messages	%	9.3			8.7	14.2	8.6	7.2	10.6	8.0	
	Shift away from Fee For Service to a more blended remuneration	%	7.7			5.4	11.9	11.1	8.2	7.9	7.7	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 8	Total	Unwgt N	428	26	21	192	33	55	101	183	243	2
		Wgt N	427	37	46	176	26	61	81	193	232	2
	Additional administrative support (reduced paperwork)	%	4.0			4.2	2.8	5.3	4.9	4.9	3.3	
	Additional technology support	%	17.4			14.8	17.5	15.4	17.9	19.0	16.3	
	Improved system-wide integration of information technology (e.g. EMR)	%	11.6			10.0	6.6	9.9	10.9	8.4	14.4	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	7.3			9.7	6.6	7.4	4.0	6.5	7.9	
	Improved access to locums	%	16.9			16.9	14.6	21.3	12.2	19.8	14.7	
	More providers in my area / Reduced volume of patients to look after	%	10.5			12.9	24.1	11.1	4.0	10.3	10.7	
	Better understanding by my patients of the best ways to seek and receive care	%	10.2			11.0	2.8	7.8	16.4	7.3	12.7	
	Ability to unplug and not be constantly on call / available for messages	%	9.7			9.4	16.0	5.3	15.6	7.7	11.0	
	Shift away from Fee For Service to a more blended remuneration	%	12.3			11.0	9.0	16.5	14.1	16.0	9.0	

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## 2021-2019 – CFPC – Member Survey – By Region and Gender – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Province							Gender		
			Canada 2021-12	Atlantic	Quebec	Ontario	Manitoba/Saskatchewan	Alberta	British Columbia/North	Male	Female	Other
Question 7 – Rank 9	Total	Unwgt N	403	22	19	180	33	52	97	170	231	2
		Wgt N	398	31	41	165	26	58	78	175	222	2
	Additional administrative support (reduced paperwork)	%	4.3			3.4	2.8	0.0	3.0	3.6	4.9	
	Additional technology support	%	15.0			11.8	15.6	10.5	24.9	13.1	16.6	
	Improved system-wide integration of information technology (e.g. EMR)	%	3.8			2.6	5.7	5.6	6.2	3.1	4.4	
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	12.3			11.7	11.3	17.3	12.3	12.7	12.2	
	Improved access to locums	%	14.5			15.6	26.9	15.1	9.0	13.0	15.3	
	More providers in my area / Reduced volume of patients to look after	%	11.9			19.2	9.4	11.1	9.1	12.1	11.5	
	Better understanding by my patients of the best ways to seek and receive care	%	7.9			6.6	15.6	1.6	13.6	8.0	7.9	
	Ability to unplug and not be constantly on call / available for messages	%	9.0			6.5	3.3	16.3	9.6	13.1	5.8	
	Shift away from Fee For Service to a more blended remuneration	%	21.3			22.7	9.4	22.5	12.4	21.5	21.4	

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 1 - Do you provide direct patient care?	Total	Unwgt N	851	225	227	379	20	40	725	86	115	86	75	575
		Wgt N	851	219	221	389	22	41	728	82	118	81	75	576
	Yes	%	96.2	93.7	98.8	97.4		75.7	97.7	93.4	96.6	97.1	98.7	95.7
	No	%	3.8	6.3	1.2	2.6		24.3	2.3	6.6	3.4	2.9	1.3	4.3

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 2 [IF PROVIDES DIRECT PATIENT CARE] Currently are patients able to book in-person care with you?	Total	Unwgt N	822	213	224	370	15	31	709	82	112	84	74	552
		Wgt N	819	205	219	379	16	31	711	76	114	79	74	551
	In-person appointments are available to schedule with no restrictions	%	45.9	41.9	49.5	45.2		52.5	46.4	39.2	55.6	48.1	53.9	42.5
	In-person appointments are available to schedule with some restrictions	%	49.0	53.1	47.3	48.9		37.8	49.4	50.2	39.3	48.6	42.8	51.9
	In-person appointments are not available	%	2.6	3.5	1.1	2.8		9.7	1.8	6.6	2.6	3.4	1.0	2.7
	I'm not sure	%	2.5	1.5	2.1	3.1		0.0	2.5	4.0	2.6	0.0	2.3	2.9

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 3 – [IF PROVIDES DIRECT PATIENT CARE AND IN PERSON APPOINTMENTS ARE AVAILABLE WITH SOME RESTRICTIONS] What are the restrictions in scheduling in person appointments? [RANDOMIZE] [SELECT AS MANY AS APPLY]	Total	Unwgt N	366	100	101	161	4	12	315	39	41	33	29	263
		Wgt N	342	94	90	154	4	12	296	35	38	29	27	248
	In-person appointments are available only for specific conditions/services (e.g. vaccination)	%	54.6	49.8	53.6	58.8			55.3	48.6	62.8	49.6		53.8
	In-person appointments are available only after initial phone/video appointment] What are the restrictions in scheduling in person appointments?	%	43.3	49.8	45.5	38.0			42.5	52.4	40.0	34.0		46.3
	In-person appointments are available only for specific populations (e.g. elderly)	%	25.1	26.9	23.2	25.6			25.2	27.0	24.7	32.1		24.8
	I'm not sure	%	23.0	18.6	25.3	24.2			22.9	26.4	22.2	32.5		21.6

\*Values are based on the percentage of positive responses to a specific activity (columns exceed 100%)

\*\*Multifrequency tab based on multiple responses

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 3 - [IF PROVIDES DIRECT PATIENT CARE AND IN PERSON APPOINTMENTS ARE AVAILABLE WITH SOME RESTRICTIONS] What are the restrictions in scheduling in person appointments? [RANDOMIZE] [SELECT AS MANY AS APPLY]	Total	Total N	542	145	151	242	4	14	468	60	61	50	39	392
	In-person appointments are available only for specific conditions/services (e.g. vaccination)	%	37.4	34.3	36.3	40.1			37.9	31.5	42.0	33.4	42.0	36.7
	In-person appointments are available only after initial phone/video appointment	%	29.7	34.3	30.8	25.9			29.2	33.9	26.7	23.0	23.1	31.6
	In-person appointments are available only for specific populations (e.g. elderly)	%	17.2	18.6	15.7	17.5			17.3	17.5	16.5	21.7	15.5	16.9
	I'm not sure	%	15.7	12.8	17.1	16.5			15.7	17.1	14.8	21.9	19.4	14.8

\*Values are based on the proportion an activity represents of all activities (columns add up to 100 percent).

\*\*Multifrequency tab based on multiple responses

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

Question 4 - [IF PROVIDES DIRECT PATIENT CARE]What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

Classification		In-person	Phone appointment]	Video appointment	Message-based consultation (including e-mail and texts)	Home visit
LIFEP	Mean	51.8887	30.156	4.4488	3.8230	9.6836
	Median	50.0000	29.700	0.0000	0.0000	1.0000
	N	31	31	31	31	31
MBR	Mean	65.5213	27.947	2.5975	1.7632	2.1707
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	711	711	711	711	711
NMM	Mean	66.7586	29.688	1.1812	1.1327	1.2392
	Median	75.0000	20.000	0.0000	0.0000	0.0000
	N	76	76	76	76	76
Total	Mean	65.1213	28.193	2.5353	1.7822	2.3679
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	819	819	819	819	819

Question 4 - [IF PROVIDES DIRECT PATIENT CARE]What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

Urban / Rural		In-person	Phone appointment	Video appointment	Message-based consultation (including e-mail and texts)	Home visit
Rural Area	Mean	69.9750	24.167	3.0204	1.0951	1.7424
	Median	75.0000	20.000	0.0000	0.0000	0.0000
	N	114	114	114	114	114
Small Population Centre	Mean	65.4224	28.624	1.3233	0.9584	3.6715
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	79	79	79	79	79
Medium Population Centre	Mean	68.9442	25.442	1.8371	0.8437	2.9331
	Median	71.5190	20.000	0.0000	0.0000	0.0000
	N	74	74	74	74	74
Large Urban Centre	Mean	63.5567	29.338	2.7014	2.1686	2.2357
	Median	68.0000	25.000	0.0000	0.0000	0.0000
	N	551	551	551	551	551
Total	Mean	65.1213	28.193	2.5353	1.7822	2.3679
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	819	819	819	819	819

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

Question 4 - [IF PROVIDES DIRECT PATIENT CARE]What is the percentage of patient care that you deliver in the following ways [RANDOMIZE]

Generation		In-person	Phone appointment	Video appointment	Message-based consultation (including e-mail and texts)	Home visit
Baby Boomer	Mean	62.6765	30.267	1.8581	1.7701	3.4287
	Median	66.1679	25.000	0.0000	0.0000	0.0000
	N	205	205	205	205	205
Generation X	Mean	63.8125	28.307	3.6893	1.9896	2.2013
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	219	219	219	219	219
Generation Y	Mean	66.9575	27.264	2.2417	1.5728	1.9640
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	379	379	379	379	379
Other	Mean	70.8375	22.122	2.3794	4.0347	0.6260
	Median	85.0000	10.000	0.0000	0.0000	0.0000
	N	16	16	16	16	16
Total	Mean	65.1213	28.193	2.5353	1.7822	2.3679
	Median	70.0000	25.000	0.0000	0.0000	0.0000
	N	819	819	819	819	819

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 5 - [IF PROVIDES DIRECT PATIENT CARE]Thinking of your ability to offer timely access to care to your patients are you:	Total	Unwgt N	820	213	224	368	15	31	707	82	112	84	74	550
		Wgt N	817	205	219	377	16	31	709	76	114	79	74	550
	Dissatisfied	%	7.1	9.9	3.4	7.9		9.4	7.3	3.5	9.4	10.3	5.8	6.3
	Somewhat dissatisfied	%	17.2	16.9	19.3	16.7		12.4	17.1	20.4	16.9	13.8	15.3	18.1
	Somewhat satisfied	%	28.9	25.8	27.4	30.6		26.7	29.2	26.9	31.5	25.1	35.3	28.0
	Satisfied	%	45.9	46.9	48.5	43.7		51.5	45.4	48.1	41.4	50.7	43.5	46.4
	Unsure	%	1.0	0.4	1.5	1.0		0.0	1.0	1.1	0.9	0.0	0.0	1.3

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			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 6 - [IF PROVIDES DIRECT PATIENT CARE] Overall, how would you describe your current sense of well-being/personal wellness?	Total	Unwgt N	819	212	224	368	15	31	706	82	112	84	73	550
		Wgt N	816	204	219	376	16	31	708	76	114	79	73	549
	I feel the best I've ever felt and at the top of my game professionally and personally	%	2.2	5.2	1.2	1.2		9.4	1.5	6.2	0.9	3.2	1.8	2.4
	Generally I feel pretty good, but there are trying days	%	32.7	36.2	28.6	31.3		55.9	30.5	42.9	39.6	25.6	30.4	32.5
	I'm neither excited nor exhausted; I have a job to do	%	12.0	14.9	10.5	11.3		10.1	11.9	13.8	10.4	15.1	12.4	11.9
	Exhausted but coping—I still derive meaning from my work	%	36.4	30.9	41.1	38.0		24.6	38.5	21.9	35.3	39.2	38.0	36.1
	Burned out and am thinking of, or have taken, a break from work	%	16.7	12.7	18.6	18.1		0.0	17.6	15.3	13.8	16.9	17.5	17.1

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 1	Total	Unwgt N	792	197	216	364	15	30	685	77	108	83	73	528
		Wgt N	791	191	212	373	16	30	689	72	110	78	73	530
	Additional administrative support (reduced paperwork)	%	22.4	16.7	25.5	23.3		15.8	22.7	21.9	19.5	17.8	18.2	24.2
	Additional technology support	%	2.3	4.5	1.9	1.5		8.2	2.1	1.3	2.5	0.0	4.4	2.3
	Improved system-wide integration of information technology (e.g. EMR)	%	8.0	9.5	6.6	7.8		10.0	7.8	8.5	7.4	1.3	7.6	9.1
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	9.5	7.1	11.5	8.7		10.0	9.6	8.9	9.9	2.3	12.3	10.1
	Improved access to locums	%	6.6	9.4	5.6	6.1		8.1	6.2	10.2	6.8	9.4	4.3	6.5
	More providers in my area / Reduced volume of patients to look after	%	15.4	18.1	12.6	15.6		9.1	15.5	17.4	19.6	31.6	27.1	10.5
	Better understanding by my patients of the best ways to seek and receive care	%	6.5	8.2	5.2	6.7		3.3	6.4	9.4	0.8	8.1	2.4	8.0
	Ability to unplug and not be constantly on call / available for messages	%	16.0	12.2	20.0	15.8		14.4	16.5	11.9	19.6	16.3	18.4	14.8
	Shift away from Fee For Service to a more blended remuneration	%	13.4	14.4	11.1	14.5		21.0	13.3	10.5	13.8	13.3	5.4	14.4

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Generation					Classification			Urban / Rural			
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 2	Total	Unwgt N	770	187	212	357	14	30	667	73	105	83	70	512
		Wgt N	771	182	208	367	15	30	673	68	108	78	71	515
	Additional administrative support (reduced paperwork)	%	19.5	17.0	18.3	21.1		13.5	20.3	14.5	21.9	6.8	23.9	20.3
	Additional technology support	%	5.2	5.3	6.3	4.5		6.2	5.4	3.0	2.0	1.1	2.9	6.8
	Improved system-wide integration of information technology (e.g. EMR)	%	11.8	12.2	11.4	12.2		11.8	11.7	12.0	9.0	14.0	4.9	12.9
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	13.6	15.5	15.0	11.7		21.8	13.5	11.1	19.3	16.8	8.7	12.7
	Improved access to locums	%	9.1	8.5	8.5	9.5		13.9	9.0	8.1	16.8	16.2	8.4	6.5
	More providers in my area / Reduced volume of patients to look after	%	10.7	15.4	10.0	8.9		14.3	10.0	16.9	10.3	19.9	9.7	9.6
	Better understanding by my patients of the best ways to seek and receive care	%	9.5	7.2	10.4	10.0		5.8	9.7	9.5	11.1	6.3	17.8	8.5
	Ability to unplug and not be constantly on call / available for messages	%	13.3	11.6	12.1	15.2		9.6	13.5	13.1	7.4	9.7	15.3	14.9
	Shift away from Fee For Service to a more blended remuneration	%	7.2	7.5	8.1	6.8		3.1	6.9	11.7	2.2	9.1	8.4	7.8

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[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 3	Total	Unwgt N	710	166	194	337	13	26	619	65	95	81	66	468
		Wgt N	717	162	192	348	14	26	630	61	98	76	67	475
	Additional administrative support (reduced paperwork)	%	17.6	17.7	18.0	17.0			17.1	19.4	23.2	18.0	14.2	16.9
	Additional technology support	%	7.3	8.4	5.8	8.0			7.1	8.2	4.2	3.9	5.8	8.7
	Improved system-wide integration of information technology (e.g. EMR)	%	10.9	8.8	12.6	11.4			11.8	6.3	11.1	7.8	11.4	11.3
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	12.7	11.7	15.0	12.1			12.5	17.1	7.1	10.7	15.9	13.7
	Improved access to locums	%	8.2	10.5	7.3	7.9			7.7	14.7	10.1	12.9	10.2	6.7
	More providers in my area / Reduced volume of patients to look after	%	11.8	9.6	10.7	12.2			11.8	8.0	18.5	11.1	14.6	10.2
	Better understanding by my patients of the best ways to seek and receive care	%	11.8	14.6	12.6	9.5			11.2	17.1	10.8	8.1	9.7	12.9
	Ability to unplug and not be constantly on call / available for messages	%	11.6	9.7	11.6	13.0			12.1	7.6	9.9	20.2	13.8	10.3
	Shift away from Fee For Service to a more blended remuneration	%	8.1	8.8	6.4	9.0			8.7	1.6	5.2	7.2	4.4	9.3

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[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank	Total	Unwgt N	639	139	173	315	12	21	562	56	81	73	60	425
		Wgt N	637	132	170	322	13	22	564	52	83	69	61	425
	Additional administrative support (reduced paperwork)	%	11.7	12.9	10.2	12.3			11.3	19.7	11.7	20.9	9.7	10.5
	Additional technology support	%	9.5	7.5	11.0	9.0			9.9	3.9	6.5	8.6	10.1	10.2
	Improved system-wide integration of information technology (e.g. EMR)	%	13.6	21.1	11.7	12.1			13.3	9.7	16.2	8.5	8.8	14.6
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	12.1	14.4	11.9	11.9			12.3	13.3	9.3	12.2	8.9	13.1
	Improved access to locums	%	13.0	11.8	12.1	13.9			13.3	7.9	10.7	16.4	16.4	12.5
	More providers in my area / Reduced volume of patients to look after	%	9.2	5.1	9.8	10.3			9.5	5.8	10.0	5.8	8.9	9.6
	Better understanding by my patients of the best ways to seek and receive care	%	13.6	16.9	14.3	11.9			13.1	16.0	15.8	9.2	9.7	14.5
	Ability to unplug and not be constantly on call / available for messages	%	10.4	5.4	10.8	11.7			10.9	9.3	15.1	13.0	18.0	7.9
	Shift away from Fee For Service to a more blended remuneration	%	6.9	4.9	8.4	6.8			6.4	14.4	4.8	5.4	9.4	7.1

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

[IF PROVIDES DIRECT PATIENT CARE] Please rank the top areas where additional support would allow you to provide enhanced access to care for your patients while reducing your stress levels where 1 is the top priority, 2 the second most important priority to reduce stress levels and so on? [RANDOMIZE]

			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 5	Total	Unwgt N	557	113	152	284	8	16	495	46	68	65	55	369
		Wgt N	553	108	148	288	9	17	493	43	69	61	56	367
	Additional administrative support (reduced paperwork)	%	10.1	11.6	6.3	11.2			10.0	13.7	11.4	10.0	16.4	8.9
	Additional technology support	%	11.0	8.9	16.8	9.2			11.5	9.9	14.5	7.0	4.9	12.0
	Improved system-wide integration of information technology (e.g. EMR)	%	16.9	19.7	15.9	16.5			17.5	8.9	12.4	11.7	16.8	18.5
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	8.5	10.9	9.8	7.0			8.5	10.4	11.1	7.0	11.5	7.9
	Improved access to locums	%	9.3	6.3	13.1	8.8			9.4	11.8	9.2	14.2	11.4	8.2
	More providers in my area / Reduced volume of patients to look after	%	10.8	12.9	9.9	10.8			10.4	13.7	12.1	12.4	4.9	11.2
	Better understanding by my patients of the best ways to seek and receive care	%	15.2	15.0	12.7	16.3			15.8	8.7	12.1	19.1	13.7	15.3
	Ability to unplug and not be constantly on call / available for messages	%	9.6	3.9	9.1	11.3			9.1	9.6	6.7	8.8	10.1	10.2
	Shift away from Fee For Service to a more blended remuneration	%	8.6	10.7	6.6	8.9			7.9	13.4	10.6	9.7	10.3	7.8

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## 2021-2019 – CFPC – Member Survey – By Generation, Classification, and Population Centre – STAT SHEET

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			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 6	Total	Unwgt N	504	100	139	258	7	15	447	42	61	53	53	337
		Wgt N	503	96	136	263	9	16	447	39	62	50	54	336
	Additional administrative support (reduced paperwork)	%	6.9	11.5	5.5	6.2			6.6	9.7	7.7	6.3	5.4	7.1
	Additional technology support	%	14.5	15.2	14.3	13.5			13.1	27.3	19.1	30.1	14.9	11.2
	Improved system-wide integration of information technology (e.g. EMR)	%	15.0	10.4	13.6	17.9			15.8	12.0	19.6	17.9	17.8	13.3
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	13.5	18.2	11.7	13.3			13.9	9.3	4.1	12.3	15.4	15.2
	Improved access to locums	%	10.5	8.6	11.9	10.0			10.7	11.7	14.7	1.7	9.1	11.2
	More providers in my area / Reduced volume of patients to look after	%	8.8	9.6	11.8	7.2			9.1	6.6	4.2	2.0	8.5	10.7
	Better understanding by my patients of the best ways to seek and receive care	%	13.8	7.8	14.7	15.1			14.0	6.9	9.8	8.5	14.6	15.2
	Ability to unplug and not be constantly on call / available for messages	%	10.2	8.8	13.3	9.5			10.9	4.6	12.0	14.1	9.3	9.5
	Shift away from Fee For Service to a more blended remuneration	%	6.8	9.9	3.3	7.4			6.0	12.0	8.8	7.1	4.9	6.7

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			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 7	Total	Unwgt N	459	90	125	237	7	13	407	39	56	47	47	309
		Wgt N	458	86	121	242	9	14	407	37	56	45	48	309
	Additional administrative support (reduced paperwork)	%	4.8	5.3	3.6	5.0			4.3	9.7	4.4	9.6	3.6	4.4
	Additional technology support	%	20.4	28.4	19.4	18.8			20.3	17.7	24.3	15.2	18.8	20.8
	Improved system-wide integration of information technology (e.g. EMR)	%	13.4	12.4	17.5	11.4			12.9	18.8	7.9	16.8	21.4	12.6
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	8.3	8.2	8.0	8.5			8.1	7.4	16.9	11.1	9.9	6.1
	Improved access to locums	%	12.8	10.2	11.0	15.1			13.3	7.4	9.8	8.4	11.5	14.2
	More providers in my area / Reduced volume of patients to look after	%	11.5	8.3	15.7	10.9			11.8	11.9	6.2	6.5	9.7	13.4
	Better understanding by my patients of the best ways to seek and receive care	%	11.7	13.4	8.7	13.0			11.9	14.4	11.0	12.7	13.6	11.4
	Ability to unplug and not be constantly on call / available for messages	%	9.3	10.7	6.4	10.3			9.4	10.4	16.4	7.1	3.6	9.2
	Shift away from Fee For Service to a more blended remuneration	%	7.7	3.1	9.6	6.9			8.0	2.3	3.1	12.7	8.0	7.8

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			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 8	Total	Unwgt N	428	86	116	219	7	13	378	37	48	44	46	290
		Wgt N	427	83	113	223	9	14	378	35	49	42	47	289
	Additional administrative support (reduced paperwork)	%	4.0	2.3	5.1	4.2			4.2	0.0	5.0	7.8	7.2	2.7
	Additional technology support	%	17.4	12.7	16.8	20.2			18.3	15.7	9.1	17.3	22.9	18.0
	Improved system-wide integration of information technology (e.g. EMR)	%	11.6	7.4	15.5	9.4			10.6	21.1	17.6	13.3	10.3	10.6
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	7.3	6.0	8.7	7.3			7.3	4.6	10.4	12.2	5.5	6.3
	Improved access to locums	%	16.9	18.2	12.0	19.2			17.3	13.5	13.2	11.8	10.4	19.4
	More providers in my area / Reduced volume of patients to look after	%	10.5	8.0	11.0	11.6			10.9	8.3	5.3	6.1	9.7	12.1
	Better understanding by my patients of the best ways to seek and receive care	%	10.2	10.1	7.2	11.8			10.5	7.8	9.5	9.9	7.8	10.8
	Ability to unplug and not be constantly on call / available for messages	%	9.7	20.1	7.7	6.9			8.3	16.6	14.6	10.2	11.8	8.5
	Shift away from Fee For Service to a more blended remuneration	%	12.3	15.4	15.9	9.5			12.6	12.5	15.2	11.4	14.5	11.7

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			Generation					Classification				Urban / Rural		
			Canada 2021-12	Baby Boomer	Generation X	Generation Y	Other	LIFEP	MBR	NMM	Rural Area	Small Population Centre	Medium Population Centre	Large Urban Centre
Question 7 – Rank 9	Total	Unwgt N	403	84	106	207	6	12	355	36	43	42	41	277
		Wgt N	398	80	103	208	8	13	352	34	43	40	42	273
	Additional administrative support (reduced paperwork)	%	4.3	0.9	9.4	3.2			4.8	0.0	0.0	6.5	3.8	4.7
	Additional technology support	%	15.0	10.2	10.9	17.4			15.4	10.3	27.1	14.2	16.9	12.9
	Improved system-wide integration of information technology (e.g. EMR)	%	3.8	3.3	3.7	3.7			3.3	7.9	6.8	9.4	5.8	2.2
	Additional allied health support for load management (e.g. Nurse Practitioners)	%	12.3	7.8	8.4	16.1			12.5	10.6	10.3	12.6	9.5	13.1
	Improved access to locums	%	14.5	19.4	15.0	12.4			14.1	18.5	12.3	14.2	8.6	15.7
	More providers in my area / Reduced volume of patients to look after	%	11.9	14.2	9.7	12.6			11.8	15.2	8.5	3.7	9.6	14.1
	Better understanding by my patients of the best ways to seek and receive care	%	7.9	10.1	10.2	5.7			7.3	12.5	6.6	16.4	10.3	6.5
	Ability to unplug and not be constantly on call / available for messages	%	9.0	15.4	11.1	5.8			8.6	13.1	5.7	2.1	5.9	11.0
	Shift away from Fee For Service to a more blended remuneration	%	21.3	18.6	21.7	23.0			22.2	11.8	22.7	21.1	29.6	19.9

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