Canadians are decreasingly satisfied with the federal government.



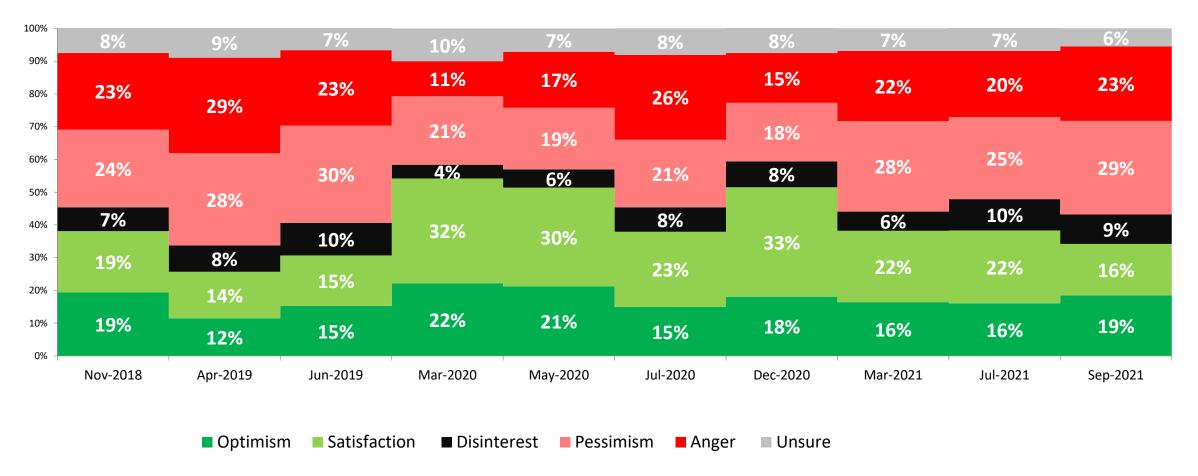
National Survey | Summary | Confidential Conducted by Nanos, September 2021 Submission 2021-1987



# Feelings towards the federal government

Q

Which of the following feelings best describes your views of the federal government in Ottawa? [RANDOMIZE]



<sup>\*</sup>Weighted to the true population proportion.

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30<sup>th</sup> to October 3<sup>rd</sup>, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

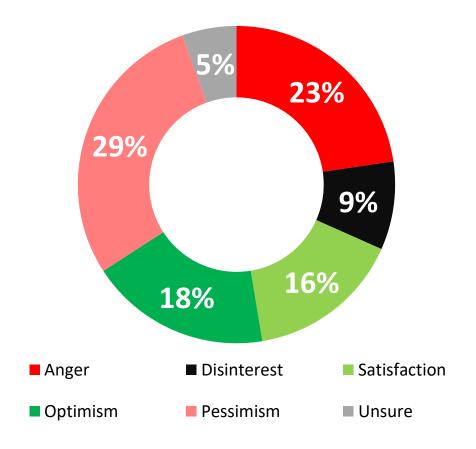


<sup>\*</sup>Charts may not add up to 100 due to rounding.

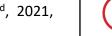
### Feelings towards the federal government



Which of the following feelings best describes your views of the federal government in Ottawa? [RANDOMIZE]



Only one in six (16%) Canadians said they were satisfied with the federal government, down from July (22%). Residents of Atlantic Canada showed the greatest decrease in satisfaction, with just over one in six (18%) saying they were satisfied with the federal government, down from nearly 2 in 5 (38%) in the previous wave.



Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30<sup>th</sup> to October 3<sup>rd</sup>, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

<sup>\*</sup>Weighted to the true population proportion.

<sup>\*</sup>Charts may not add up to 100 due to rounding.

## Feelings towards the federal government by region

Q

Which of the following feelings best describes your views of the federal government in Ottawa? [RANDOMIZE]

		Canada			Atlantic		Quebec		Ontario		Prairies			British Columbia						
			2021-09 (n=1017)	2021-07 (n=1051)	2021-03 (n=1007)	2021-09 (n=83)	2021-07 (n=92)	2021-03 (n=100)	2021-09 (n=220)	2021-07 (n=228)	2021-03 (n=205)	2021-09 (n=328)	2021-07 (n=355)	2021-03 (n=344)	2021-09 (n=224)	2021-07 (n=210)	2021-03 (n=198)	2021-09 (n=162)	2021-07 (n=166)	2021-03 (n=160)
		Pessimism	28.6%	25.0%	27.6%	21.4%	20.9%	21.8%	24.4%	22.6%	31.9%	29.2%	25.7%	26.6%	33.6%	25.2%	26.8%	31.1%	28.7%	27.1%
		Satisfaction	15.7%	22.2%	21.8%	17.5%	37.7%	27.2%	16.9%	21.3%	21.4%	15.7%	22.9%	23.0%	11.7%	16.9%	15.1%	18.5%	21.0%	25.7%
		Anger	22.7%	20.3%	21.5%	14.4%	10.9%	19.3%	16.4%	10.6%	8.7%	22.9%	19.5%	20.6%	32.4%	37.2%	39.6%	23.7%	21.0%	22.4%
		Optimism	18.5%	16.1%	16.4%	26.4%	16.5%	16.5%	21.8%	15.1%	15.4%	18.3%	19.7%	18.9%	15.2%	7.8%	13.5%	13.6%	18.7%	14.7%
		Disinterest	9.0%	9.6%	5.9%	13.4%	6.6%	5.5%	15.0%	20.1%	12.5%	7.3%	6.9%	3.4%	3.8%	6.9%	2.3%	8.4%	4.4%	6.8%
		Unsure	5.5%	6.9%	6.8%	7.0%	7.4%	9.7%	5.6%	10.4%	10.0%	6.6%	5.3%	7.5%	3.3%	6.0%	2.7%	4.8%	6.4%	3.3%

**MANOS** 

#### Feelings towards the federal government by age

n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.



Which of the following feelings best describes your views of the federal government in Ottawa? [RANDOMIZE]

Age

	Canada			18 to 34			34 to 54			55 plus		
	2021-09 (n=1017)	2021-07 (n=1051)	2021-03 (n=1007)	2021-09 (n=187)	2021-07 (n=194)	2021-03 (n=218)	2021-09 (n=442)	2021-07 (n=424)	2021-03 (n=374)	2021-09 (n=388)	2021-07 (n=433)	2021-03 (n=415)
Pessimism	28.6%	25.0%	27.6%	30.0%	27.2%	31.4%	27.0%	27.6%	23.8%	29.0%	21.0%	28.2%
Satisfaction	15.7%	22.2%	21.8%	14.1%	25.5%	17.2%	15.2%	19.6%	21.4%	17.4%	22.0%	25.4%
Anger	22.7%	20.3%	21.5%	21.9%	12.4%	20.4%	23.5%	21.4%	22.9%	22.4%	24.9%	21.0%
Optimism	18.5%	16.1%	16.4%	17.8%	15.1%	15.4%	17.7%	18.0%	18.1%	19.6%	15.0%	15.5%
Disinterest	9.0%	9.6%	5.9%	13.5%	14.3%	9.4%	9.8%	7.2%	5.9%	5.1%	8.5%	3.5%
Unsure	5.5%	6.9%	6.8%	2.6%	5.4%	6.2%	6.9%	6.2%	7.8%	6.5%	8.5%	6.3%

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30<sup>th</sup> to October 3<sup>rd</sup>, 2021,



## Feelings towards the federal government by gender

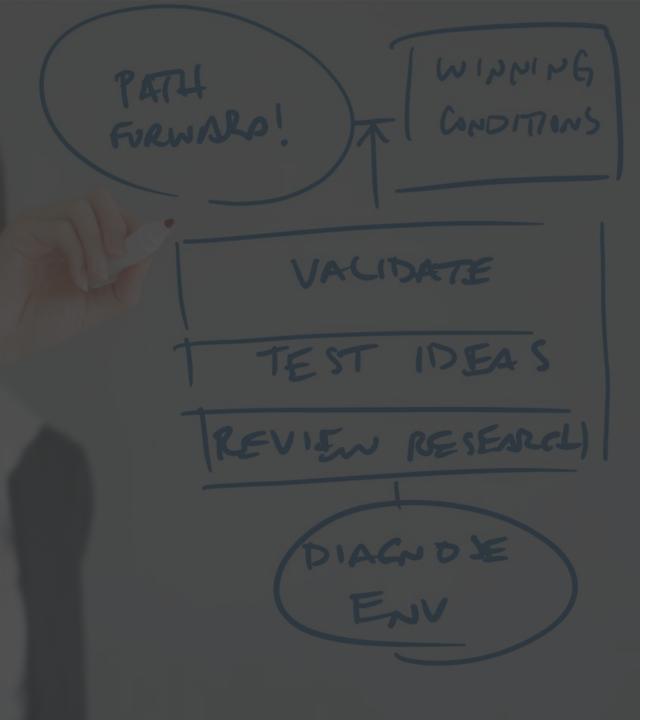


Which of the following feelings best describes your views of the federal government in Ottawa? [RANDOMIZE]

#### Gender

			Canada			Male			Female	
		2021-09 (n=1017)	2021-07 (n=1051)	2021-03 (n=1007)	2021-09 (n=527)	2021-07 (n=557)	2021-03 (n=546)	2021-09 (n=490)	2021-07 (n=494)	2021-03 (n=461)
	Pessimism	28.6%	25.0%	27.6%	29.9%	24.6%	29.2%	27.4%	25.3%	26.1%
	Satisfaction	15.7%	22.2%	21.8%	12.9%	22.9%	20.2%	18.4%	21.5%	23.4%
	Anger	22.7%	20.3%	21.5%	25.2%	25.1%	28.9%	20.2%	15.6%	14.3%
	Optimism	18.5%	16.1%	16.4%	16.3%	13.0%	14.6%	20.5%	19.1%	18.0%
	Disinterest	9.0%	9.6%	5.9%	11.5%	9.0%	3.7%	6.7%	10.2%	8.1%
	Unsure	5.5%	6.9%	6.8%	4.2%	5.5%	3.5%	6.8%	8.2%	10.0%

**MANOS** 



Nanos conducted an RDD dual frame (land- and celllines) hybrid telephone and online random survey of 1,017 Canadians, 18 years of age or older, between September 30<sup>th</sup> and October 3<sup>rd</sup>, 2021 as part of an omnibus survey. Participants were randomly recruited by telephone using live agents and administered a survey online. The results were statistically checked and weighted by age and gender using the latest Census information and the sample is geographically stratified to be representative of Canada.

Individuals were randomly called using random digit dialing with a maximum of five call backs.

The margin of error for a random survey of 1,017 Canadians is  $\pm 3.1$  percentage points, 19 times out of 20.

The research was commissioned and conducted by Nanos Research.

Note: Charts may not add up to 100 due to rounding.

Element	Description	Element	Description
Research sponsor	Nanos Research	Weighting of Data	The results were weighted by age and gender using the latest Census information (2016) and the sample is geographically stratified to ensure a
Population and Final Sample Size	1,017 Randomly selected individuals.		distribution across all regions of Canada. See tables for full weighting disclosure
Source of Sample	Nanos Panel	Screening	Screening ensured potential respondents did not work in the market research industry, in the advertising industry, in the media or a political
Type of Sample	Probability		party prior to administering the survey to ensure the integrity of the data.
Margin of Error	$\pm 3.1$ percentage points, 19 times out of 20.	Excluded Demographics	Individuals younger than 18 years old; individuals without land or cell lines, and individuals without internet access could not participate.
Mode of Survey	RDD dual frame (land- and cell-lines) hybrid telephone and online omnibus survey	Demographics	
Sampling Method Base	The sample included both land- and cell-lines RDD (Random Digit Dialed) across Canada.	Stratification	By age and gender using the latest Census information (2016) and the sample is geographically stratified to be representative of Canada. Smaller areas such as Atlantic Canada were marginally oversampled to allow for a minimum regional sample.
Demographics (Captured)	Atlantic Canada, Quebec, Ontario, Prairies, British Columbia; Men and Women; 18 years and older. Six digit postal code was used to validate geography.	Estimated Response Rate	15 percent, consistent with industry norms.
Fieldwork/Validation	Individuals were recruited using live interviews with live supervision to validate work, the research questions were administered online	Question Order	This was the only question asked on this topic.
Number of Calls	Maximum of five call backs to those recruited.	Overtion Content	Topics on the omnibus ahead of the survey content included: views on
Time of Calls	Individuals recruited were called between 12-5:30 pm and 6:30-9:30pm local time for the respondent.	Question Content	political issues, views on economic issues, and views on COVID-19 vaccinations.
Field Dates	September 30 <sup>th</sup> to October 3 <sup>rd</sup> , 2021.	Question Wording	The questions in the preceding report are written exactly as they were asked to individuals.
Language of Survey	The survey was conducted in both English and French.	Research/Data Collection Supplier	Nanos Research
Standards	Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. <a href="https://canadianresearchinsightscouncil.ca/standards/">https://canadianresearchinsightscouncil.ca/standards/</a>	Contact	Contact Nanos Research for more information or with any concerns or questions. <a href="http://www.nanos.co">http://www.nanos.co</a> Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com.



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#### 2021-1987 - Nanos September Omni - Emotion - STAT SHEET

				Region						Gender			
			Canada 2021-09	Atlantic	Quebec	Ontario	Prairies	British Columbia	Male	Female	18 to 34	35 to 54	55 plus
Question - Which of the following feelings	Total	Unwgt N	1017	83	220	328	224	162	527	490	187	442	388
best describes your views of the federal		Wgt N	1000	67	233	384	183	133	486	514	273	341	386
government in Ottawa? [RANDOMIZE]	Anger	%	22.7	14.4	16.4	22.9	32.4	23.7	25.2	20.2	21.9	23.5	22.4
Ottawa: [NANDOWIZE]	Disinterest	%	9.0	13.4	15.0	7.3	3.8	8.4	11.5	6.7	13.5	9.8	5.1
	Satisfaction	%	15.7	17.5	16.9	15.7	11.7	18.5	12.9	18.4	14.1	15.2	17.4
	Optimism	%	18.5	26.4	21.8	18.3	15.2	13.6	16.3	20.5	17.8	17.7	19.6
	Pessimism	%	28.6	21.4	24.4	29.2	33.6	31.1	29.9	27.4	30.0	27.0	29.0
	Unsure	%	5.5	7.0	5.6	6.6	3.3	4.8	4.2	6.8	2.6	6.9	6.5