Nearly two thirds of Canadians support healthcare workers refusing treatment to threatening or disrespectful unvaccinated patients.

Key Findings

1

REFUSING TREATMENT OF THREATENING

UNVACCINATED PATIENTS

A majority of Canadians support (40%) or somewhat support (24%) healthcare workers refusing treatment to unvaccinated patients who are threatening/disrespectful. British Columbia residents are more likely to support this (50%) than Quebec residents (29%).

2

STRICTNESS OF RULES

Majority of Canadians say that the restrictions to need to be fully vaccinated to go to indoor public spaces and to a workplace in person are just right (63% and 60%, respectively). One in five Canadians say these restrictions are not strict enough (22%) and 14 per cent say they are too strict.
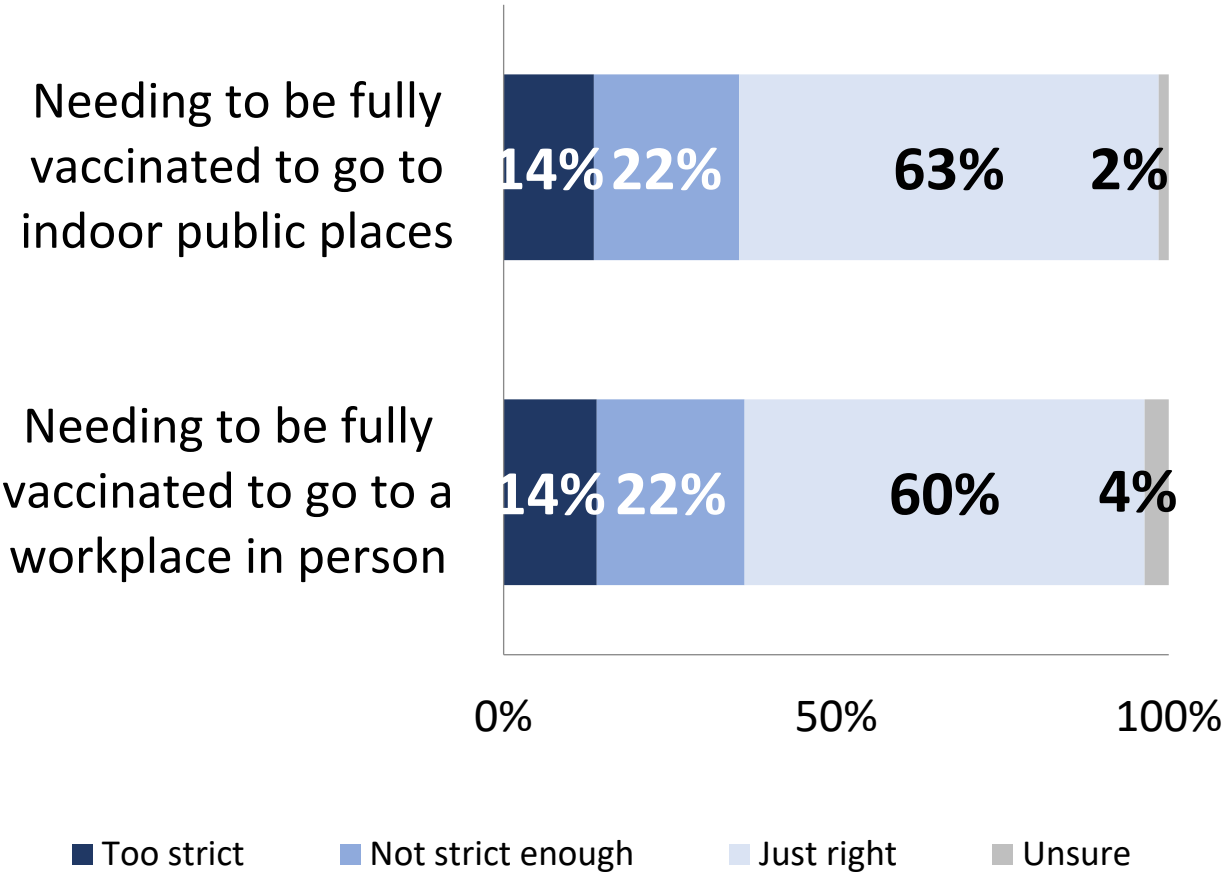
3

ENFORCEMENT OF RULES

Canadians are most likely to say staff of the businesses (56%) should be responsible for ensuring that customers that visit a business are vaccinated, followed by government employees (18%), other (10%), and the police (three per cent).

Strictness of restrictions

Q Would you say that the following restrictions on people who are not vaccinated are too strict, not strict enough or just right? [ROTATE Q1 and Q2]

Needing to be fully vaccinated to go to indoor public places

14% 22% 63% 2%

Needing to be fully vaccinated to go to a workplace in person

14% 22% 60% 4%

0%   50%   100%

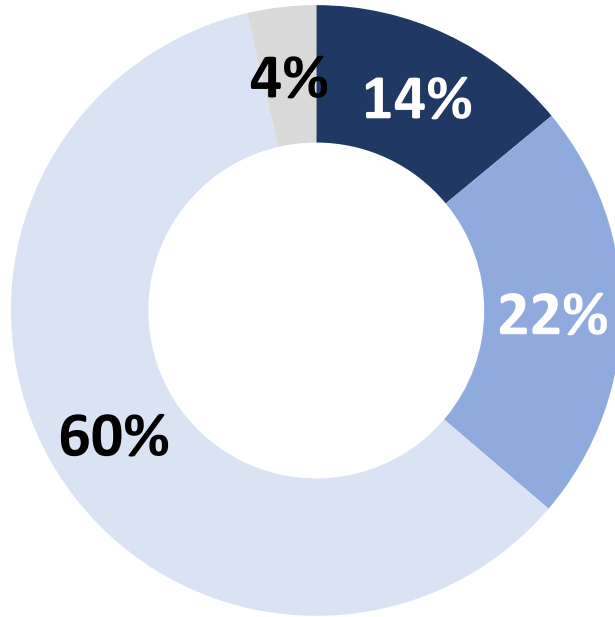■ Too strict   ■ Not strict enough   ■ Just right   ■ Unsure

"Majority of Canadians say that the restrictions to need to be fully vaccinated to go to indoor public spaces and to a workplace in person are just right. Residents of the Prairies are more likely to say these restrictions are not strict enough (28% each), than residents of the Atlantic (17% and 15%, respectively)."

*Weighted to the true population proportion.
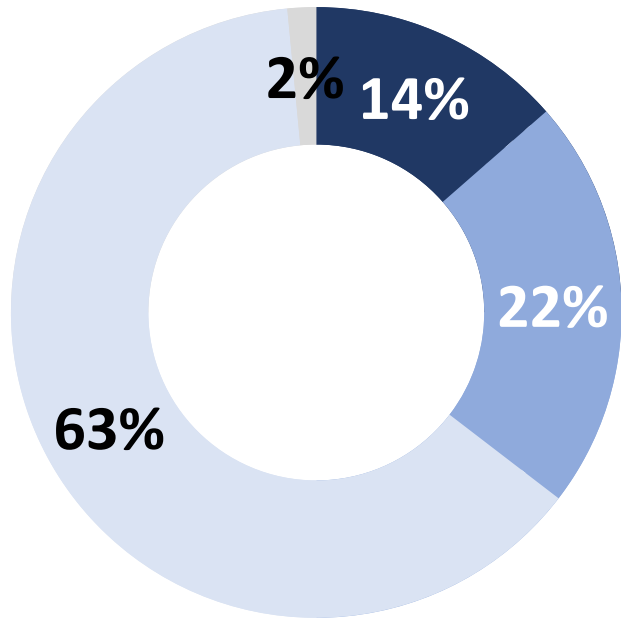*Charts may not add up to 100 due to rounding.
*The net score is the difference between all positive and negative numbers in a question.

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30th to October 3rd, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

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Strictness of in person workplace mandate

- Too strict
- Not strict enough
- Just right
- Unsure

4%
14%
22%
60%

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.
*The net score is the difference between all positive and negative numbers in a question.

Q Would you say that the following restrictions on people who are not vaccinated are too strict, not strict enough or just right? [ROTATE Q1 and Q2]

Needing to be fully vaccinated to go to a workplace in person

	Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
Too strict	11.0%	13.3%	13.9%	17.7%	12.1%
	Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
	15.9%	12.2%	19.4%	16.3%	8.1%
Not strict enough	Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
	15.2%	18.8%	22.3%	28.0%	23.8%
	Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
	22.5%	22.0%	18.9%	22.0%	24.8%
Just right	Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
	69.0%	63.6%	62.1%	51.0%	56.4%
	Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
	57.4%	62.7%	55.3%	59.1%	64.4%

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Strictness of indoor public places mandate

Q Would you say that the following restrictions on people who are not vaccinated are too strict, not strict enough or just right? [ROTATE Q1 and Q2]

Needing to be fully vaccinated to go to indoor public places

Too strict	Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
	12.7%	**9.5%**	**15.4%**	**15.9%**	**12.5%**
	Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
	14.8%	**12.4%**	**18.6%**	**15.9%**	**7.9%**
Not strict enough	Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
	17.1%	**18.4%**	**20.9%**	**27.7%**	**25.1%**
	Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
	22.4%	**21.3%**	**18.7%**	**21.0%**	**24.8%**
Just right	Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
	67.3%	**71.5%**	**62.9%**	**55.1%**	**57.7%**
	Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
	61.4%	**64.7%**	**61.3%**	**61.6%**	**65.7%**

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.
*The net score is the difference between all positive and negative numbers in a question.

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30th to October 3rd, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

Support for workers refusing treatment to threatening or disrespectful unvaccinated patients

Do you support, somewhat support, somewhat oppose or oppose healthcare workers refusing treatment to unvaccinated patients who are threatening or disrespectful

Net Score +31.6

- 40%
- 24%
- 11%
- 21%
- 4%
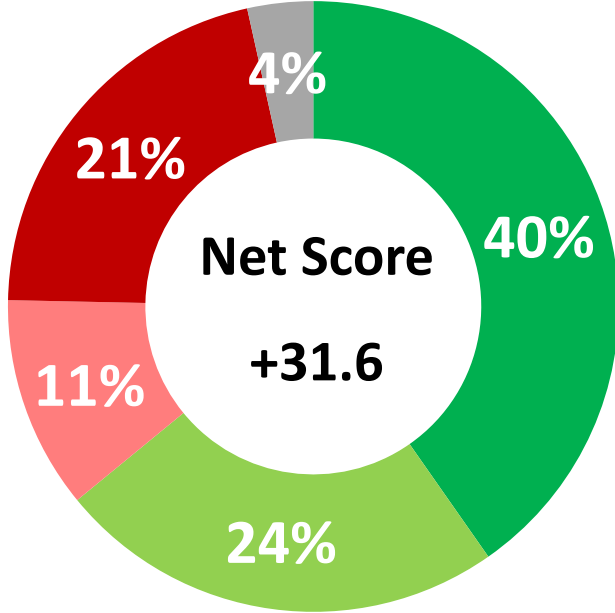
- ■ Support
- ■ Somewhat support
- ■ Somewhat oppose
- ■ Oppose
- ■ Unsure

> Close to two in three Canadians support (40%) or somewhat support (24%) healthcare workers refusing treatment to unvaccinated patients who are threatening or disrespectful. Quebec residents are least likely to support this (29%) compared to residents of British-Columbia (50% support).

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.
*The net score is the difference between all positive and negative numbers in a question.

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30th to October 3rd, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

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Support for workers refusing treatment to threatening or disrespectful unvaccinated patients by demographics

Q Do you support, somewhat support, somewhat oppose or oppose healthcare workers refusing treatment to unvaccinated patients who are threatening or disrespectful

Support/ Somewhat support

Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
61.9%	**57.3%**	**63.9%**	**68.0%**	**72.0%**

Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
63.6%	**64.5%**	**64.1%**	**64.9%**	**63.4%**

Oppose/ Somewhat oppose

Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
33.2%	**39.6%**	**31.9%**	**29.6%**	**25.1%**

Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
34.4%	**30.7%**	**32.0%**	**32.4%**	**32.9%**

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.

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Vaccination enforcement

Q Who should be ensuring that customers that visit a business are vaccinated [RANDOMIZE]
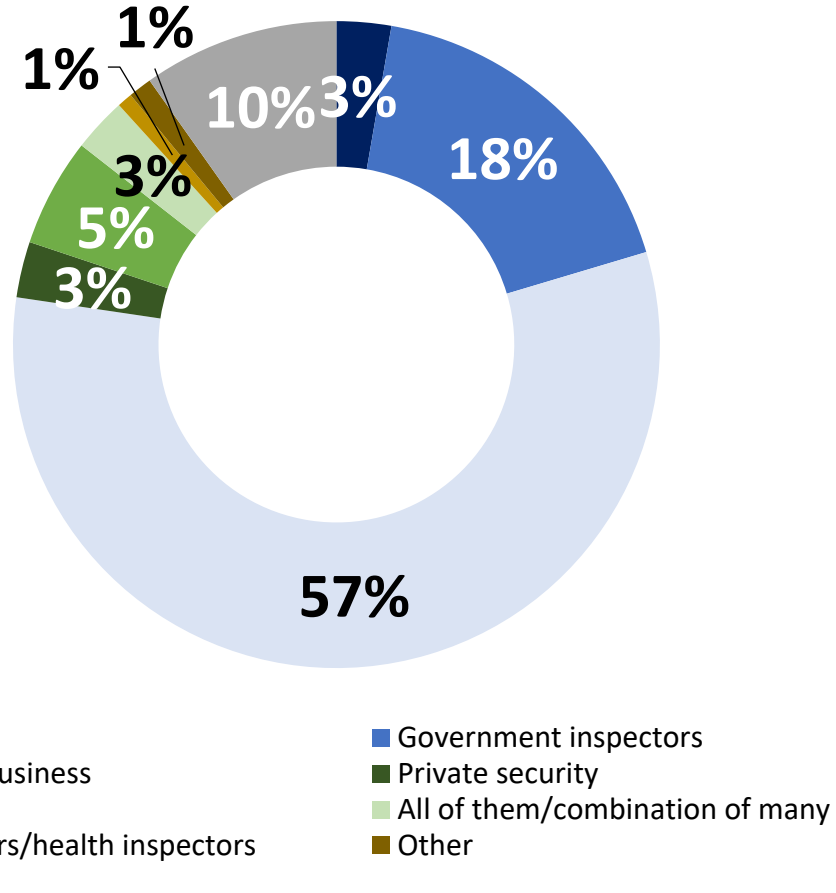
- **The police**
- **Government inspectors**
- **Staff of the business**
- **Private security**
- **No one**
- **All of them/combination of many**
- **By-law officers/health inspectors**
- **Other**
- **Unsure**

"Canadians are most likely to say staff of the businesses (56%) should be responsible for ensuring that customers that visit a business are vaccinated, while one in five (18%) say it should be government employees. Quebec residents (73%) are more likely to say the staff of the business should be responsible than residents in the Prairies (42%)."

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.
*The net score is the difference between all positive and negative numbers in a question.

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30th to October 3rd, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

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Vaccination enforcement by demographics

The Police

Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
2.8%	**2.1%**	**3.0%**	**2.3%**	**3.0%**
Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
3.7%	**1.7%**	**3.8%**	**2.5%**	**2.0%**

Government Inspectors

Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
14.6%	**11.4%**	**16.6%**	**26.7%**	**20.3%**
Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
17.1%	**18.1%**	**26.6%**	**18.5%**	**10.4%**

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, September 30th to October 3rd, 2021, n=1017, accurate 3.1 percentage points plus or minus, 19 times out of 20.

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Vaccination enforcement by demographics

Q Who should be ensuring that customers that visit a business are vaccinated [RANDOMIZE]

Staff of the business

Atlantic (n=83)	Quebec (n=220)	Ontario (n=328)	Prairies (n=224)	BC (n=162)
59.7%	**72.7%**	**54.6%**	**41.5%**	**50.3%**

Men (n=527)	Women (n=490)	18 to 34 (n=187)	35 to 54 (n=442)	55 plus (n=388)
58.3%	**54.2%**	**45.2%**	**51.6%**	**68.0%**

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.

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Whiteboard sketch:

PATH FORWARD! → WINNING CONDITIONS

VALIDATE

TEST IDEAS

REVIEW RESEARCH

DIAGNOSE ENV

METHODOLOGY

Nanos conducted an RDD dual frame (land- and cell-lines) hybrid telephone and online random survey of 1,017 Canadians, 18 years of age or older, between September 30th to October 3rd, 2021, as part of an omnibus survey. Participants were randomly recruited by telephone using live agents and administered a survey online. The sample included both land- and cell-lines across Canada. The results were statistically checked and weighted by age and gender using the latest Census information and the sample is geographically stratified to be representative of Canada.
Individuals randomly called using random digit dialling with a maximum of five call backs.

The margin of error for this survey is ±3.1 percentage points, 19 times out of 20.

This study was commissioned by CTV News and the research was conducted by Nanos Research.

Note: Charts may not add up to 100 due to rounding.

Element	Description
Research sponsor	CTV News
Population and Final Sample Size	1017 Randomly selected individuals.
Source of Sample	Nanos Hybrid Probability Panel
Type of Sample	Probability
Margin of Error	±3.1 percentage points, 19 times out of 20.
Mode of Survey	RDD dual frame (land- and cell-lines) hybrid telephone and online omnibus survey
Sampling Method Base	The sample included both land- and cell-lines RDD (Random Digit Dialed) across Canada.
Demographics (Captured)	Atlantic Canada, Quebec, Ontario, Prairies, British Columbia; Men and Women; 18 years and older. Six digit postal code was used to validate geography.
Fieldwork/Validation	Individuals were recruited using live interviews with live supervision to validate work, the research questions were administered online
Number of Calls	Maximum of five call backs to those recruited.
Time of Calls	Individuals recruited were called between 12-5:30 pm and 6:30-9:30pm local time for the respondent.
Field Dates	September 30th to October 3rd, 2021.
Language of Survey	The survey was conducted in both English and French.
Standards	Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. https://canadianresearchinsightscouncil.ca/standards/

Element	Description
Weighting of Data	The results were weighted by age and gender using the latest Census information (2016) and the sample is geographically stratified to ensure a distribution across all regions of Canada. See tables for full weighting disclosure
Screening	Screening ensured potential respondents did not work in the market research industry, in the advertising industry, in the media or a political party prior to administering the survey to ensure the integrity of the data.
Excluded Demographics	Individuals younger than 18 years old; individuals without land or cell lines, and individuals without internet access could not participate.
Stratification	By age and gender using the latest Census information (2016) and the sample is geographically stratified to be representative of Canada. Smaller areas such as Atlantic Canada were marginally oversampled to allow for a minimum regional sample.
Estimated Response Rate	15 percent, consistent with industry norms.
Question Order	Question order in the preceding report reflects the order in which they appeared in the original questionnaire.
Question Content	Previous content on the omnibus included economic and political questions.
Question Wording	The questions in the preceding report are written exactly as they were asked to individuals.
Research/Data Collection Supplier	Nanos Research
Contact	Contact Nanos Research for more information or with any concerns or questions. http://www.nanos.co Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com.

TECHNICAL NOTE

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NANOS CTV NEWS

2021-1981 – CTV/Nanos Survey – Vaccine – STAT SHEET

Would you say that the following restrictions on people who are not vaccinated are too strict, not strict enough or just right? [ROTATE]

			Canada 2021-09	Region					Gender		Age		
				Atlantic	Quebec	Ontario	Prairies	British Columbia	Male	Female	18 to 34	35 to 54	55 plus
Question - Needing to be fully vaccinated to go to a workplace in person	Total	Unwgt N	1017	83	220	328	224	162	527	490	187	442	388
		Wgt N	1000	67	233	384	183	133	486	514	273	341	386
	Too strict	%	14.0	11.0	13.3	13.9	17.7	12.1	15.9	12.2	19.4	16.3	8.1
	Not strict enough	%	22.2	15.2	18.8	22.3	28.0	23.8	22.5	22.0	18.9	22.0	24.8
	Just right	%	60.1	69.0	63.6	62.1	51.0	56.4	57.4	62.7	55.3	59.1	64.4
	Unsure	%	3.6	4.9	4.3	1.7	3.4	7.7	4.3	3.1	6.3	2.7	2.6

Would you say that the following restrictions on people who are not vaccinated are too strict, not strict enough or just right? [ROTATE]

			Canada 2021-09	Region					Gender		Age		
				Atlantic	Quebec	Ontario	Prairies	British Columbia	Male	Female	18 to 34	35 to 54	55 plus
Question - Needing to be fully vaccinated to go to indoor public places	Total	Unwgt N	1017	83	220	328	224	162	527	490	187	442	388
		Wgt N	1000	67	233	384	183	133	486	514	273	341	386
	Too strict	%	13.6	12.7	9.5	15.4	15.9	12.5	14.8	12.4	18.6	15.9	7.9
	Not strict enough	%	21.8	17.1	18.4	20.9	27.7	25.1	22.4	21.3	18.7	21.0	24.8
	Just right	%	63.1	67.3	71.5	62.9	55.1	57.7	61.4	64.7	61.3	61.6	65.7
	Unsure	%	1.5	2.8	0.6	0.8	1.2	4.8	1.4	1.6	1.4	1.6	1.5

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			Canada 2021-09	Region					Gender		Age		
				Atlantic	Quebec	Ontario	Prairies	British Columbia	Male	Female	18 to 34	35 to 54	55 plus
Do you support, somewhat support, somewhat oppose or oppose healthcare workers refusing treatment to unvaccinated patients who are threatening or disrespectful?	Total	Unwgt N	1017	83	220	328	224	162	527	490	187	442	388
		Wgt N	1000	67	233	384	183	133	486	514	273	341	386
	Support	%	40.3	46.5	28.7	41.5	43.5	49.5	43.2	37.5	38.8	43.8	38.2
	Somewhat support	%	23.8	15.4	28.6	22.4	24.5	22.5	20.4	27.0	25.2	21.1	25.1
	Somewhat oppose	%	11.3	13.4	12.1	11.5	10.6	9.0	11.2	11.3	12.9	11.0	10.3
	Oppose	%	21.2	19.8	27.5	20.4	19.0	16.1	23.1	19.4	19.1	21.4	22.5
	Unsure	%	3.5	4.9	3.1	4.2	2.4	2.9	2.0	4.8	3.9	2.8	3.8

			Canada 2021-09	Region					Gender		Age		
				Atlantic	Quebec	Ontario	Prairies	British Columbia	Male	Female	18 to 34	35 to 54	55 plus
Question - Who should be ensuring that customers that visit a business are vaccinated? [RANDOMIZE]	Total	Unwgt N	1013	82	219	326	224	162	523	490	186	439	388
		Wgt N	996	66	232	382	183	133	482	514	272	339	386
	The police	%	2.7	2.9	2.1	3.0	2.3	3.5	3.9	1.7	3.8	2.5	2.2
	Government inspectors	%	17.7	14.7	11.4	16.7	26.7	20.3	17.2	18.1	26.7	18.6	10.4
	Staff of the business	%	57.0	60.3	72.9	55.3	42.8	51.5	58.9	55.2	46.4	52.4	68.3
	Private security	%	2.8	8.3	1.2	3.3	1.8	2.7	2.4	3.1	2.0	2.6	3.5
	No one	%	5.4	2.1	4.7	5.3	7.7	5.7	6.5	4.4	7.7	5.8	3.5
	All of them/combination of many	%	2.7	0.9	0.4	2.7	5.4	4.1	2.4	3.0	3.2	2.4	2.7
	By-law officers/health inspectors	%	0.8	1.0	0.0	1.5	0.2	0.5	0.6	0.9	0.5	1.3	0.4
	Other	%	1.2	1.0	0.9	1.1	2.1	0.5	1.2	1.2	0.8	1.7	0.9
	Unsure	%	9.8	9.0	6.3	11.0	11.0	11.1	7.0	12.4	8.7	12.6	8.1