

A majority of downtown Toronto workers say they feel comfortable working on location in the downtown core.

Key Findings

1

COMFORT RETURNING TO WORK ON LOCATION

Overall, downtown Toronto workers say they are comfortable working on location in the downtown core (mean of 7.0 out of 10; mean of 6.8 for office workers). Those who are not comfortable most often say it's because of COVID-19 and possibly catching the virus.

2

LIKES WORKING DOWNTOWN

Asked what they like about working downtown, downtown workers most often mention the vibe/energy/culture (16%), followed by convenience (14%), amenities/close to everything (13%) and easy access with public transportation/commute (nine per cent).

3

CONCERNS WORKING DOWNTOWN

Asked what concerns, if any, do they have about working downtown, downtown workers most often say they have no concerns about working downtown in Toronto (23%), followed by traffic (13%), COVID-19 (12%) it being too crowded (12%), and commuting (11%).

4

WHAT IS IMPORTANT TO RETURN TO WORK?

Downtown Toronto workers rated a number of items as important to make them more comfortable returning to work, including feeling safe from a public health perspective to be on location in the workplace and feeling it is safe from a public health perspective to be in public spaces in the building where they work (mean of 8.5 out of 10, each).

5

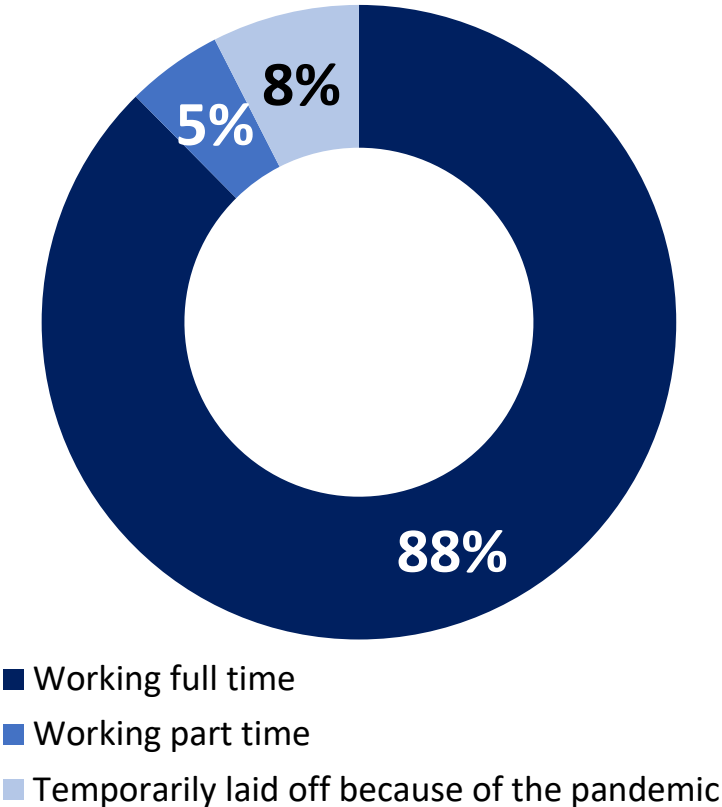
INFORMATION WANTED UPON RETURN TO WORK

Downtown Toronto workers rank public health authorities first as the source from which they would like to receive information on returning to work downtown (48%), and mention confirmation of safety and the safety measure put in place as the type of information they most want to receive.

Current employment status

Q

Which of the following best describes your current employment status:



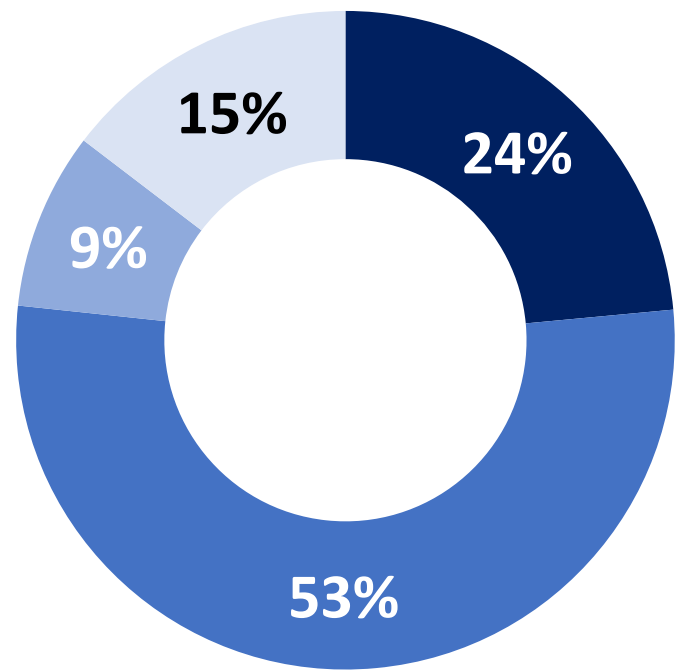
Working full-time	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
	90.9%	83.1%	93.9%	87.1%	80.4%
	Office Worker (n=386)	Retail Worker (n=24)*	Hospitality Worker (n=33)	Other (n=64)	
	94.3%		42.4%	78.1%	

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.

Current workplace location

Q

Are you currently...



- Working on location in the downtown core all the time
- Working remotely all the time
- Temporarily laid off because of the pandemic
- Working both remotely and on location in the downtown core

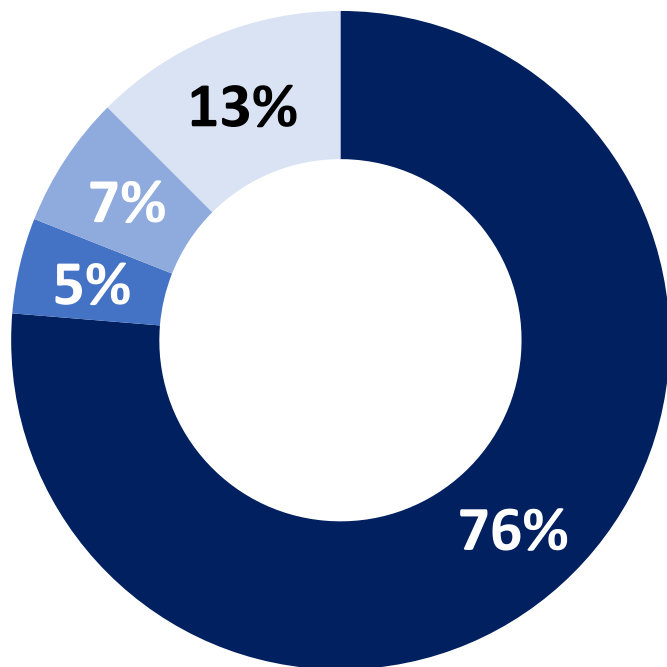
	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Working remotely all the time	52.6%	53.4%	55.3%	50.4%	53.6%
	Office Worker (n=386)	Retail Worker (n=24)	Hospitality Worker (n=33)	Other (n=64)	
	64.2%		6.1%	23.4%	

*Weighted to the true population proportion.
 *Charts may not add up to 100 due to rounding.

Type of downtown workplace

Q

Which of the following best describes your workplace downtown?



■ Office ■ Retail ■ Hospitality ■ Other

Office

Men
(n=285)

Women
(n=219)

18 to 34
(n=114)

35 to 54
(n=232)

55 plus
(n=112)

78.6%

73.5%

74.6%

78.0%

71.4%

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.



What they like about working downtown

“

Downtown Toronto workers most often say like the vibe, energy and culture of working downtown, as well as the convenience and the amenities.

”

Q

What do you like about working downtown? [OPEN-ENDED]

RESPONSES

	Frequency (n=482)
The vibe/energy/culture	15.8%
Convenience	14.3%
Amenities/close to everything	13.1%
Easy access with public transportation/commute	9.3%
Close to where I live	8.3%
The people	7.9%
Nothing	7.3%
Shopping	6.8%
Restaurants/ food	6.0%
Location/sights	4.1%
Having access to the office	1.2%
Other	5.8%

Concerns about working downtown

“Downtown Toronto workers most often say they have no concerns about working downtown. This was followed by traffic, COVID-19, being too crowded and commuting.”

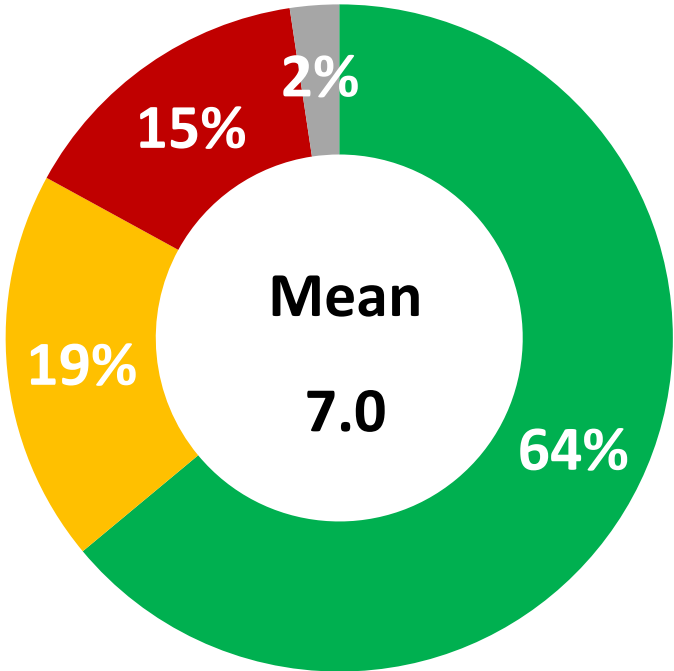
Q

What concerns, if any, do you have about working downtown? [OPEN-ENDED]

R E S P O N S E S		Frequency (n=466)
	No concerns	23.2%
	Traffic	13.1%
	Covid-19	11.8%
	Too crowded	11.8%
	Commuting	10.9%
	Public Transport	8.8%
	Safety concerns	4.1%
	Parking	3.0%
	Cost/expensive	2.8%
	Homeless population	2.1%
	Places going out of business/job loss	1.7%
	Pollution	1.5%
	Other	5.2%

Comfort working on location downtown

Q On a scale of 0 to 10 where 0 is not at all comfortable and 10 is very comfortable, how comfortable are you working on location in the downtown core?



■ Comfortable (7-10) ■ Neutral (4-6)
■ Not comfortable (0-3) ■ Unsure

Mean	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
	7.2	6.6	6.8	7.4	6.7
	Office Worker (n=385)	Retail Worker (n=24)	Hospitality Worker (n=33)	Other (n=64)	
	6.8		8.4	7.8	

*Weighted to the true population proportion.
*Charts may not add up to 100 due to rounding.

Reason for comfort level working downtown

Q Why do you have that opinion? [OPEN]

“Downtown Toronto workers who feel comfortable working downtown most often say they enjoy the area and like big cities or they live downtown and find it convenient. Those who do not feel comfortable most often say its because they are concerned about COVID-19 and catching the virus.”

TOP RESPONSES

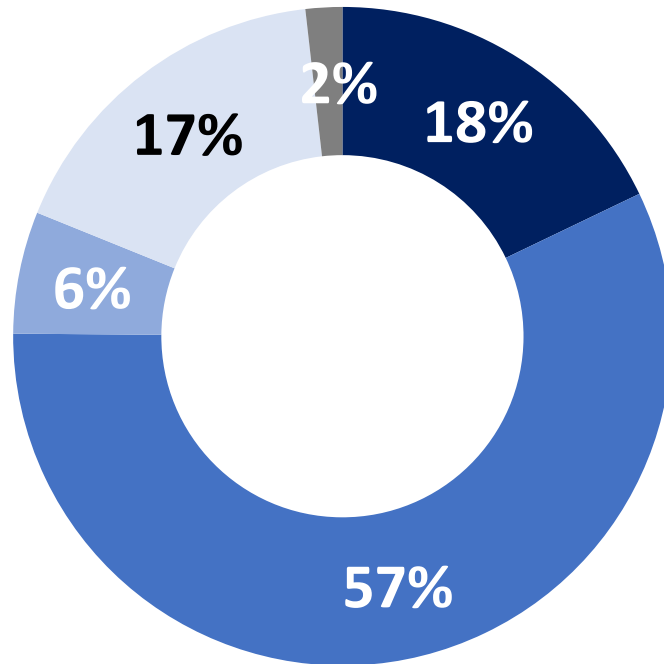
	Total (n=422)	Comfortable (7-10) (n=221)	Average (4-6) (n=152)	Not comfortable (0-3) (n=41)	Unsure (n=8)*
Concerned about Covid-19/catching the virus	17.5%	2.7%	28.3%	56.1%	
Enjoys area/likes big cities	10.9%	19.0%	2.6%	-	
Lives downtown/convenience	8.5%	15.4%	1.3%	-	
It's safe/I feel safe	7.3%	11.3%	3.9%	-	
No concerns/ no problem	6.6%	10.4%	3.3%	-	
Issues with commuting	6.4%	2.7%	9.2%	12.2%	
Crowded/too many people	6.2%	0.9%	11.8%	14.6%	
Have always worked downtown/ good place to work	5.5%	8.6%	2.6%	-	
Unsure	20.6%	19.5%	24.3%	7.3%	

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=422 downtown Toronto workers.

Usual way of getting to work

Q

How do you usually get to work?



■ Walk ■ Public transit ■ Bicycle ■ Automobile ■ Other

	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Public transit	51.8%	63.9%	57.5%	59.1%	51.8%
Office Worker (n=386)					
Retail Worker (n=24)					
Hospitality Worker (n=33)					
Other (n=62)					
	59.6%		54.5%	40.3%	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Importance of things to ensure comfort returning to work downtown

Q

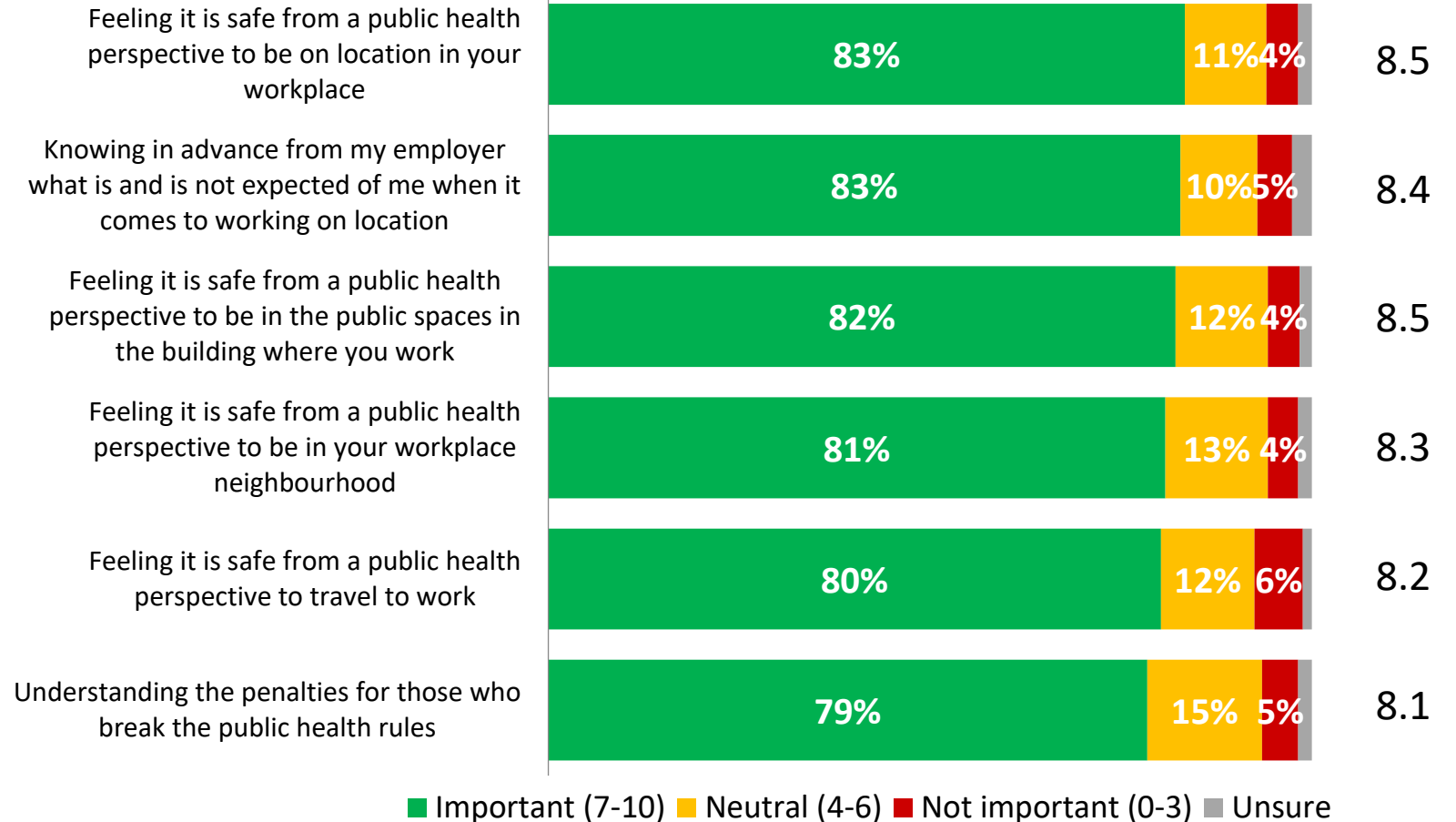
On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Mean

“

Downtown Toronto workers give a higher importance rating to a variety of things in terms of making them more comfortable to return to work, including feeling safe from a public health perspective to be on location in the workplace and to be in public spaces in the building where they work.

”

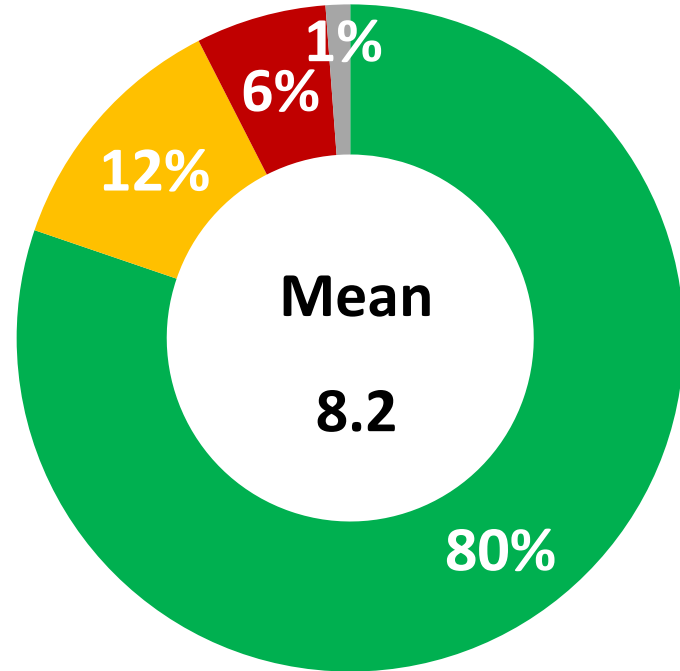


*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Feeling safe to travel to work



■ Important (7-10) ■ Neutral (4-6) ■ Not important (0-3) ■ Unsure

Q

On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Feeling it is safe from a public health perspective to travel to work

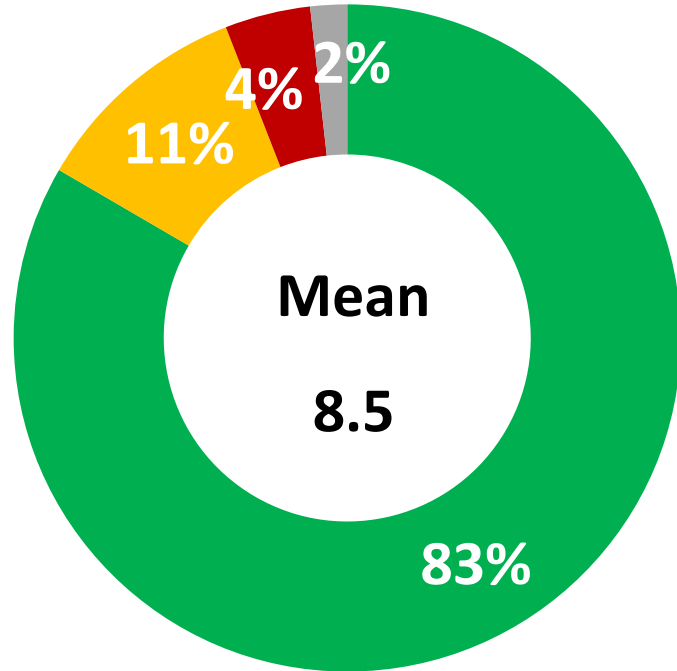
	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Mean	8.2	8.4	8.3	8.4	8.0
Office Worker (n=386)	8.3				
Retail Worker (n=24)					
Hospitality Worker (n=33)			8.2		
Other (n=64)				8.7	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Feeling safe to be on location in the workplace



■ Important (7-10) ■ Neutral (4-6) ■ Not important (0-3) ■ Unsure

Q

On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Feeling it is safe from a public health perspective to be on location in your workplace

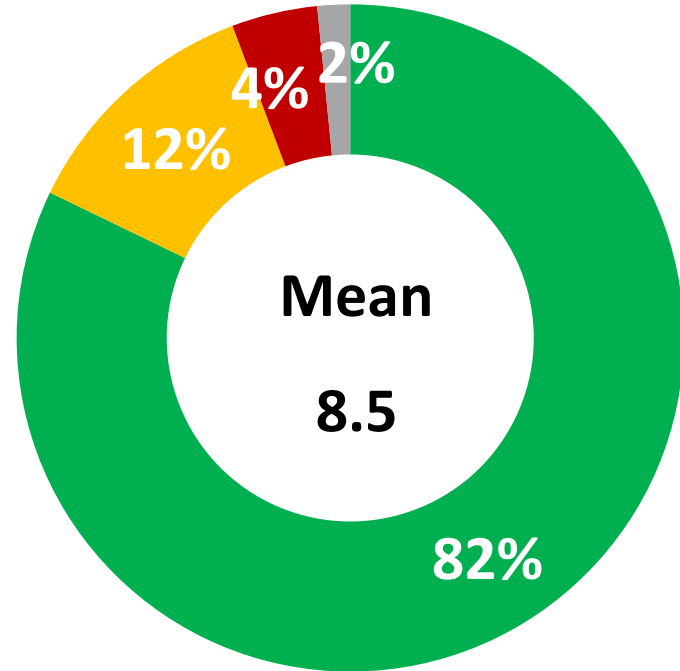
	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Mean	8.5	8.6	8.3	8.6	8.6
Office Worker (n=386)	8.5	Retail Worker (n=24)	Hospitality Worker (n=33)	Other (n=64)	
			8.4	9.1	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Feeling safe to be in public spaces in their workplace building



■ Important (7-10) ■ Neutral (4-6) ■ Not important (0-3) ■ Unsure

Q

On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Feeling it is safe from a public health perspective to be in the public spaces in the building where you work

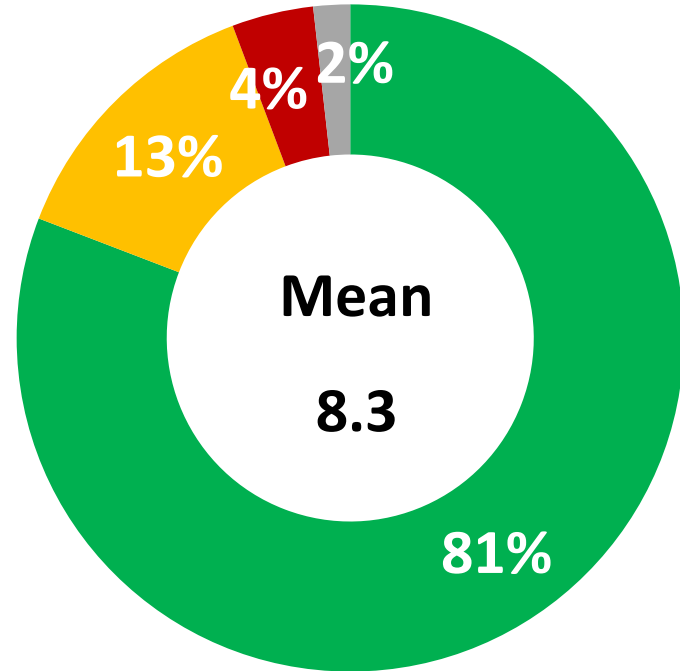
	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=111)
Mean	8.4	8.6	8.3	8.6	8.4
Office Worker (n=385)	8.5				
Retail Worker (n=24)					
Hospitality Worker (n=33)			8.2		
Other (n=64)				8.9	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Feeling safe to be in their workplace neighbourhood



■ Important (7-10) ■ Neutral (4-6) ■ Not important (0-3) ■ Unsure

Q

On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Feeling it is safe from a public health perspective to be in your workplace neighbourhood

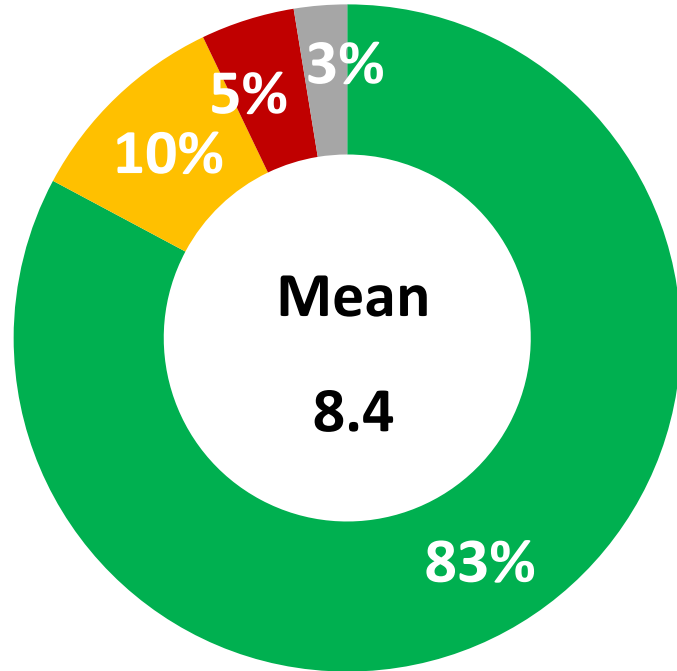
	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Mean	8.3	8.3	8.3	8.3	8.3
Office Worker (n=386)					
	8.2				
Retail Worker (n=24)					
Hospitality Worker (n=33)					
			8.3		
Other (n=64)					
				8.9	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Knowing employer expectations for working on location in advance



■ Important (7-10) ■ Neutral (4-6) ■ Not important (0-3) ■ Unsure

Q

On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Knowing in advance from my employer what is and is not expected of me when it comes to working on location

	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Mean	8.3	8.5	8.4	8.5	8.4
Office Worker (n=386)		Retail Worker (n=24)	Hospitality Worker (n=33)	Other (n=64)	
	8.4		8.4	9.0	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

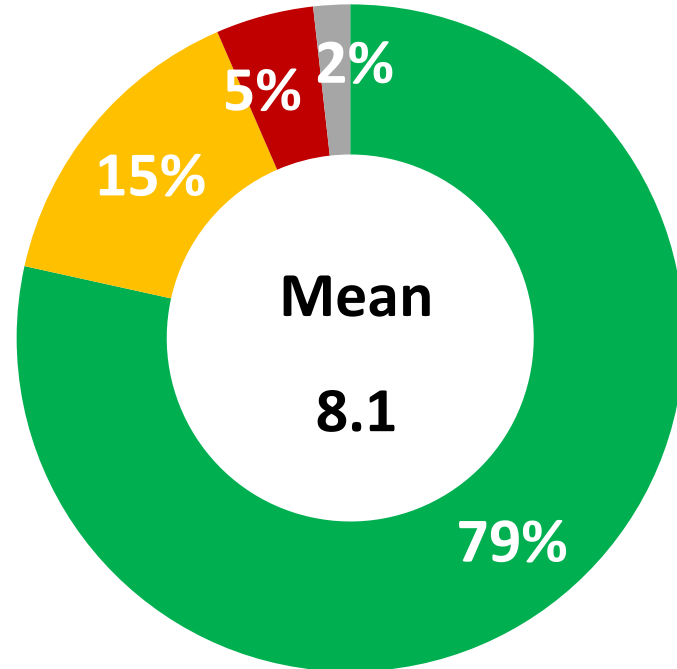
Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Understanding the penalties for those who break public health rules

Q

On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

Understanding the penalties for those who break the public health rules



■ Important (7-10) ■ Neutral (4-6) ■ Not important (0-3) ■ Unsure

	Men (n=285)	Women (n=219)	18 to 34 (n=114)	35 to 54 (n=232)	55 plus (n=112)
Mean	8.0	8.2	8.2	8.0	8.1
Office Worker (n=386)		Retail Worker (n=24)	Hospitality Worker (n=33)	Other (n=64)	
	7.9		8.6	8.7	

*Weighted to the true population proportion.

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, January 29th to February 5th, 2021, n=506 downtown Toronto workers.

Ranking preferred sources of information about returning to work downtown

Q

Please rank the following sources of information from which you would like to receive information on returning back to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on.

“Downtown Toronto workers most often rate public health authorities as their preferred source of information on returning back to work downtown.”

	Rank 1 (n=506)	Rank 2 (n=500)	Rank 3 (n=460)	Rank 4 (n=427)	Rank 5 (n=61)
Public Health Authorities	48.5%	26.0%	13.7%	9.6%	-
Your employer	28.9%	15.0%	39.8%	16.4%	-
The City of Toronto	20.4%	45.2%	22.2%	12.2%	-
The Building Owners	1.2%	11.8%	22.6%	58.3%	-
Doctors/researchers/scientists	0.6%	-	0.2%	0.2%	8.2%
Provincial/federal government	0.2%	0.8%	1.1%	0.5%	24.6%
My decision	0.2%	0.2%	-	0.5%	1.6%
When everyone is vaccinated	0.2%	-	-	-	-
Media	-	0.4%	0.2%	0.7%	27.9%
Colleagues/union/professional association	-	0.4%	0.2%	0.7%	27.9%
Internet/social media	-	-	-	0.2%	8.2%
Other	-	0.2%	-	0.7%	1.6%

Information wanted upon returning to work downtown

“

Downtown Toronto workers most often say they want to know that it is safe and what the safety measures are put in place when they return to work downtown, followed by what protocols to follow and the COVID-19 case counts.

”

Q

What type of information would you like to receive on returning back to work downtown? [OPEN]

TOP RESPONSES

	Frequency (n=383)
That it is safe/Safety measures put in place	50.7%
Protocols to follow when going back	17.5%
Covid-19 Case counts	10.7%
Timeline/Schedules/Rules regarding teleworking	7.6%
Vaccination (availability, rate of vaccination in area)	6.3%
How enforcement of measures will work/how to report those who do not follow	6.0%
Transit information	5.5%
Any information/Everything/News	5.0%
Other	15.4%

METHODOLOGY

Nanos conducted an online survey of 507 downtown Toronto workers, 18 years of age or older, between January 29th to February 5th, 2021.

Eligible participants were defined as those employed full-time, part-time or who were temporarily laid off because of the pandemic who work(ed) in downtown Toronto defined as between Bloor and the Lake and Jarvis to Spadina.

The research was commissioned by the Toronto Region Board of Trade and was conducted by Nanos Research.

Note: Charts may not add up to 100 due to rounding.



Element	Description
Research sponsor	Toronto Region Board of Trade
Population and Final Sample Size	507 downtown Toronto workers
Source of Sample	Asking Canadians
Type of Sample	Representative non-probability
Margin of Error	No margin of error applies to this research.
Mode of Survey	Online survey
Sampling Method Base	Non-probability.
Demographics (Captured)	Downtown Toronto Workers; Men and Women; 18 years or older. Six digit postal code was used to validate geography.
Demographics (Other)	Age, gender, education, income
Field Dates	January 29 th to February 5 th , 2021.
Language of Survey	The survey was conducted in English.
Standards	Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. https://canadianresearchinsightscouncil.ca/standards/

Element	Description
Weighting of Data	Not applicable.
Screening	Screening ensured potential respondents did not work in the market research industry, in the advertising industry, in the media or a political party prior to administering the survey to ensure the integrity of the data.
Excluded Demographics	Individuals who do not work in downtown Toronto; individuals who do not work full-time, part-time or were temporarily laid off because of COVID-19; individuals younger than 18 years old; individuals without internet access could not participate.
Stratification	By age and gender using the latest Census information (2016).
Estimated Response Rate	Not applicable
Question Order	Question order in the preceding report reflects the order in which they appeared in the original questionnaire.
Question Content	All questions asked are contained in the report.
Question Wording	The questions in the preceding report are written exactly as they were asked to individuals.
Research/Data Collection Supplier	Nanos Research
Contact	Contact Nanos Research for more information or with any concerns or questions. http://www.nanos.co Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com .



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TABULATIONS





2021-1786 – Toronto Board of Trade – Toronto Downtown Worker Survey – STAT SHEET

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Which of the following best describes your current employment status?	Total	Respondents	506	285	219	2	114	232	112	49
	Working full time	%	87.5	90.9	83.1		93.9	87.1	80.4	91.8
	Working part time	%	4.9	3.9	6.4		2.6	6.0	5.4	4.1
	Temporarily laid off because of the pandemic	%	7.5	5.3	10.5		3.5	6.9	14.3	4.1

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Where is your workplace located?	Total	Respondents	506	285	219	2	114	232	112	49
	In Toronto's downtown core (between Bloor and the lake and Jarvis to Spadina)	%	100.0	100.0	100.0		100.0	100.0	100.0	100.0

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Are you currently...	Total	Respondents	506	285	219	2	114	232	112	49
	Working on location in the downtown core all the time	%	23.5	23.9	23.3		26.3	22.4	22.3	26.5
	Working remotely all the time	%	53.2	52.6	53.4		55.3	50.4	53.6	59.2
	Temporarily laid off because of the pandemic	%	8.7	7.0	11.0		7.0	8.2	14.3	2.0
	Working both remotely and on location in the downtown core	%	14.6	16.5	12.3		11.4	19.0	9.8	12.2

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Which of the following best describes your workplace downtown?	Total	Respondents	506	285	219	2	114	232	112	49
	Office	%	76.3	78.6	73.5		74.6	78.0	71.4	81.6
	Retail	%	4.7	3.9	5.9		5.3	3.4	3.6	12.2
	Hospitality	%	6.5	6.0	7.3		7.0	6.0	8.9	2.0
	Other	%	12.5	11.6	13.2		13.2	12.5	16.1	4.1

Nanos conducted an online representative non-probability survey of 506 Toronto downtown workers , between January 29th and February 5th, 2021. *Note: Some results have been shaded due to small sample size. **To qualify, respondents had to be currently employed or laid off due to the pandemic and work in Toronto's downtown core defined as between Bloor and the Lake and Jarvis to Spadina.

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2021-1786 – Toronto Board of Trade – Toronto Downtown Worker Survey – STAT SHEET

			Gender				Age			
			Aggregate 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - What do you like about working downtown? [OPEN]	Total	Respondents	482	273	207	2	106	226	110	41
	Convenience	%	14.3	12.8	15.9		17.0	17.3	9.1	4.9
	The vibe/energy/culture	%	15.8	13.6	18.8		15.1	14.2	18.2	19.5
	Nothing	%	7.3	10.6	2.9		7.5	6.6	6.4	12.2
	Easy access with public transportation/commute	%	9.3	8.8	10.1		7.5	8.8	11.8	9.8
	Restaurants/ food	%	6.0	7.0	4.8		8.5	6.6	3.6	2.4
	Shopping	%	6.8	3.7	10.6		4.7	8.0	6.4	7.3
	Amenities/close to everything	%	13.1	15.0	10.6		13.2	13.3	15.5	7.3
	The people	%	7.9	9.2	6.3		7.5	9.3	5.5	7.3
	Close to where I live	%	8.3	7.7	9.2		6.6	8.0	10.9	7.3
	Location/sights	%	4.1	3.3	5.3		5.7	2.2	4.5	9.8
	Having access to the office	%	1.2	1.5	1.0		0.0	2.2	0.9	0.0
	Other	%	5.8	7.0	4.3		6.6	3.5	7.3	12.2

			Gender				Age			
			Aggregate 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - What concerns, if any, do you have about working downtown? [OPEN]	Total	Respondents	466	267	197	2	106	217	106	38
	Covid-19	%	11.8	11.2	12.7		11.3	12.9	11.3	7.9
	Traffic	%	13.1	16.5	8.6		16.0	11.5	10.4	21.1
	Parking	%	3.0	2.6	3.0		3.8	2.8	2.8	2.6
	Too crowded	%	11.8	11.6	12.2		11.3	11.1	13.2	13.2
	Places going out of business/job loss	%	1.7	1.9	1.5		0.0	2.8	1.9	0.0
	Commuting	%	10.9	8.6	14.2		9.4	9.2	15.1	13.2
	No concerns	%	23.2	24.0	21.8		20.8	25.8	24.5	10.5
	Cost/expensive	%	2.8	3.7	1.5		3.8	3.2	0.9	2.6
	Homeless population	%	2.1	1.9	2.5		2.8	2.8	0.9	0.0
	Safety concerns	%	4.1	3.7	4.6		4.7	5.1	2.8	0.0
	Public Transport	%	8.8	7.1	11.2		10.4	7.4	10.4	7.9
	Pollution	%	1.5	1.9	1.0		0.9	1.4	1.9	5.3
	Other	%	5.2	5.2	5.1		4.7	4.1	3.8	15.8

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			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - On a scale of 0 to 10 where 0 is not at all comfortable and 10 is very comfortable, how comfortable are you working on location in the downtown core?	Total	Respondents	505	285	218	2	114	232	112	48
		Mean	7.0	7.2	6.6		6.8	7.4	6.7	6.3
		Median	8.0	8.0	7.0		7.0	8.0	8.0	7.0
	Not at all comfortable (0)	%	4.8	3.5	6.4		3.5	4.3	7.1	4.2
	1	%	1.6	1.4	1.8		1.8	0.9	3.6	0.0
	2	%	3.4	2.5	4.6		3.5	2.2	4.5	6.3
	3	%	5.0	4.6	5.5		6.1	4.7	3.6	6.3
	4	%	4.2	3.5	5.0		2.6	3.4	8.0	2.1
	5	%	7.7	7.4	8.3		10.5	6.0	6.3	12.5
	6	%	7.1	8.8	4.6		8.8	6.0	5.4	12.5
	7	%	12.1	11.6	12.8		16.7	10.3	7.1	20.8
	8	%	17.0	16.5	17.9		17.5	19.0	11.6	18.8
	9	%	10.1	10.9	9.2		7.9	12.5	10.7	4.2
	Very comfortable (10)	%	24.8	27.0	21.6		19.3	28.4	28.6	10.4
	Unsure	%	2.4	2.5	2.3		1.8	2.2	3.6	2.1

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			On a scale of 0 to 10 where 0 is not at all comfortable and 10 is very comfortable, how comfortable are you working on location in the downtown core?				
			Aggregate 2021-02	Not comfortable (0-2)	Average comfort (3-7)	Very comfortable (8-10)	Unsure
Question - Why do you have that opinion? [OPEN]	Total	Respondents	422	41	152	221	8
	Concerned about Covid-19/catching the virus	%	17.5	56.1	28.3	2.7	
	Traffic	%	1.9	4.9	2.6	0.9	
	Crowded/too many people	%	6.2	14.6	11.8	0.9	
	Lives downtown/convenience	%	8.5	0.0	1.3	15.4	
	Issues with commuting	%	6.4	12.2	9.2	2.7	
	No concerns/ no problem	%	6.6	0.0	3.3	10.4	
	Concerned about personal security (Fear of getting attacked/panhandlers harassing)	%	2.8	2.4	5.3	1.4	
	It's safe/I feel safe	%	7.3	0.0	3.9	11.3	
	Enjoys area/likes big cities	%	10.9	0.0	2.6	19.0	
	Wants to continue working from home	%	1.4	2.4	2.0	0.9	
	It's okay if people follow health guidelines	%	3.1	0.0	0.7	5.4	
	Have always worked downtown/ good place to work	%	5.5	0.0	2.6	8.6	
	Other	%	1.2	0.0	2.0	0.9	
	Unsure	%	20.6	7.3	24.3	19.5	

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - How do you usually get to work?	Total	Respondents	504	283	219	2	113	231	112	49
	Walk	%	17.9	19.8	15.5		23.9	17.3	12.5	20.4
	Public transit	%	57.3	51.9	64.8		58.4	59.3	52.7	55.1
	Bicycle	%	6.0	6.0	5.5		4.4	6.5	3.6	12.2
	Automobile	%	17.1	20.1	12.8		13.3	15.2	27.7	10.2
	A mix	%	0.4	0.4	0.5		0.0	0.0	1.8	0.0
	Taxi	%	0.4	0.4	0.5		0.0	0.4	0.0	2.0
	Virtually now	%	1.0	1.4	0.5		0.0	1.3	1.8	0.0

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Feeling it is safe from a public health perspective to travel to work	Total	Respondents	506	285	219	2	114	232	112	49
		Mean	8.2	8.2	8.4		8.3	8.4	8.0	7.7
		Median	9.0	9.0	10.0		9.0	9.0	10.0	9.0
	Not at all important (0)	%	2.6	2.5	2.3		1.8	1.7	3.6	6.1
	1	%	0.6	0.7	0.5		0.0	0.9	0.9	0.0
	2	%	1.4	2.1	0.5		0.0	0.9	4.5	0.0
	3	%	1.8	0.4	3.7		2.6	1.7	0.9	2.0
	4	%	2.8	3.2	2.3		2.6	1.3	4.5	6.1
	5	%	5.3	5.3	5.5		3.5	3.9	9.8	6.1
	6	%	4.2	4.6	3.2		7.0	3.4	2.7	4.1
	7	%	8.3	10.9	5.0		8.8	9.9	2.7	12.2
	8	%	11.1	11.2	11.0		14.0	11.6	7.1	10.2
	9	%	11.9	12.6	11.0		14.0	14.7	4.5	10.2
	Very important (10)	%	49.0	44.9	54.8		45.6	47.8	58.9	40.8
	Unsure	%	1.2	1.8	0.5		0.0	2.2	0.0	2.0

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Feeling it is safe from a public health perspective to be on location in your workplace	Total	Respondents	506	285	219	2	114	232	112	49
		Mean	8.5	8.5	8.6		8.3	8.6	8.6	8.4
		Median	9.0	9.0	10.0		9.0	9.0	10.0	9.0
	Not at all important (0)	%	1.6	1.4	1.4		1.8	1.7	1.8	0.0
	1	%	0.2	0.4	0.0		0.0	0.0	0.9	0.0
	2	%	1.0	0.4	1.8		0.9	0.9	1.8	0.0
	3	%	1.4	1.4	1.4		1.8	1.3	1.8	0.0
	4	%	1.6	1.4	1.8		0.9	1.3	3.6	0.0
	5	%	4.3	4.9	3.7		4.4	4.3	3.6	6.1
	6	%	4.7	4.2	5.5		7.0	3.0	3.6	10.2
	7	%	6.3	8.4	3.7		6.1	6.0	3.6	14.3
	8	%	15.6	15.4	15.5		21.1	17.7	6.3	14.3
	9	%	12.6	13.7	11.4		11.4	12.9	11.6	16.3
	Very important (10)	%	48.8	45.6	53.4		43.0	48.7	60.7	36.7
	Unsure	%	1.8	2.8	0.5		1.8	2.2	0.9	2.0

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Feeling it is safe from a public health perspective to be in the public spaces in the building where you work	Total	Respondents	505	284	219	2	114	232	111	49
		Mean	8.5	8.4	8.6		8.3	8.6	8.4	8.2
		Median	10.0	9.0	10.0		9.0	10.0	10.0	9.0
	Not at all important (0)	%	1.2	1.1	0.9		1.8	0.9	0.9	2.0
	1	%	0.2	0.4	0.0		0.0	0.0	0.9	0.0
	2	%	1.0	1.1	0.9		0.0	0.9	1.8	2.0
	3	%	1.8	1.1	2.7		1.8	1.3	3.6	0.0
	4	%	1.4	1.4	1.4		0.9	1.3	2.7	0.0
	5	%	5.1	5.6	4.6		5.3	4.3	7.2	4.1
	6	%	5.5	5.3	5.9		7.9	4.3	3.6	10.2
	7	%	6.7	7.4	5.5		8.8	6.0	2.7	14.3
	8	%	13.7	15.5	11.4		16.7	15.1	9.0	10.2
	9	%	12.5	13.7	11.0		13.2	12.9	10.8	12.2
	Very important (10)	%	49.3	45.4	54.8		43.0	50.9	55.9	42.9
	Unsure	%	1.6	2.1	0.9		0.9	2.2	0.9	2.0

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			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Feeling it is safe from a public health perspective to be in your workplace neighbourhood	Total	Respondents	506	285	219	2	114	232	112	49
		Mean	8.3	8.3	8.3		8.3	8.3	8.3	7.9
		Median	9.0	9.0	9.0		9.0	9.0	10.0	8.0
	Not at all important (0)	%	1.8	1.8	1.4		1.8	1.3	1.8	4.1
	1	%	0.2	0.0	0.5		0.0	0.4	0.0	0.0
	2	%	0.8	0.7	0.9		0.0	0.9	1.8	0.0
	3	%	1.2	1.1	1.4		1.8	0.9	1.8	0.0
	4	%	2.0	1.4	2.7		0.9	1.3	4.5	2.0
	5	%	5.5	6.0	5.0		5.3	6.0	5.4	4.1
	6	%	5.9	5.3	6.8		5.3	5.2	6.3	10.2
	7	%	8.5	9.8	6.4		9.6	8.6	4.5	14.3
	8	%	16.4	16.8	16.0		23.7	17.2	6.3	18.4
	9	%	13.2	14.7	11.4		12.3	12.9	16.1	10.2
	Very important (10)	%	42.7	40.4	46.1		37.7	42.7	51.8	34.7
	Unsure	%	1.8	2.1	1.4		1.8	2.6	0.0	2.0

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			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Knowing in advance from my employer what is and is not expected of me when it comes to working on location	Total	Respondents	506	285	219	2	114	232	112	49
		Mean	8.4	8.3	8.5		8.4	8.5	8.4	7.9
		Median	9.0	9.0	10.0		9.0	9.0	10.0	8.5
	Not at all important (0)	%	2.2	2.5	1.4		1.8	0.9	4.5	4.1
	1	%	0.4	0.4	0.5		0.0	0.4	0.9	0.0
	2	%	0.2	0.0	0.5		0.0	0.4	0.0	0.0
	3	%	1.8	1.1	2.7		1.8	2.2	0.9	2.0
	4	%	1.2	2.1	0.0		0.9	0.4	3.6	0.0
	5	%	4.7	4.2	5.5		4.4	4.7	3.6	8.2
	6	%	4.2	4.6	3.7		6.1	4.3	1.8	4.1
	7	%	7.9	8.8	6.8		5.3	7.8	5.4	20.4
	8	%	16.4	16.8	16.0		23.7	15.1	14.3	10.2
	9	%	12.3	12.6	11.4		14.0	13.4	8.0	12.2
	Very important (10)	%	46.2	43.5	50.2		39.5	47.0	56.3	36.7
	Unsure	%	2.6	3.5	1.4		2.6	3.4	0.9	2.0

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			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Understanding the penalties for those who break the public health rules	Total	Respondents	506	285	219	2	114	232	112	49
		Mean	8.1	8.0	8.2		8.2	8.0	8.1	8.1
		Median	9.0	9.0	9.0		9.0	8.5	10.0	9.0
	Not at all important (0)	%	3.0	3.2	2.3		2.6	2.2	4.5	4.1
	1	%	0.4	0.4	0.5		0.0	0.4	0.9	0.0
	2	%	1.0	1.1	0.9		0.0	1.7	0.9	0.0
	3	%	0.4	0.4	0.5		0.0	0.4	0.9	0.0
	4	%	1.4	1.1	1.4		0.9	1.3	1.8	2.0
	5	%	7.1	7.7	6.4		4.4	7.8	8.9	6.1
	6	%	6.5	6.3	6.8		9.6	5.2	4.5	10.2
	7	%	9.9	10.5	9.1		11.4	10.8	8.0	6.1
	8	%	16.4	17.5	15.1		20.2	19.0	7.1	16.3
	9	%	12.6	9.1	17.4		14.0	12.5	10.7	14.3
	Very important (10)	%	39.5	40.0	39.3		36.0	36.2	50.9	38.8
	Unsure	%	1.8	2.8	0.5		0.9	2.6	0.9	2.0

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Please rank the following sources of information from which you would like to receive information on returning to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Rank 1	Total	Respondents	506	285	219	2	114	232	112	49
	The City of Toronto	%	20.4	20.0	20.5		22.8	20.7	11.6	32.7
	The Building Owners	%	1.2	1.4	0.9		2.6	0.4	0.9	2.0
	Your employer	%	28.9	29.1	28.3		34.2	29.7	25.9	18.4
	Public Health Authorities	%	48.4	48.4	48.9		40.4	48.3	58.0	46.9
	Doctors/researchers/scientists	%	0.6	0.4	0.9		0.0	0.4	1.8	0.0
	Provincial/federal government	%	0.2	0.0	0.5		0.0	0.0	0.9	0.0
	My decision	%	0.2	0.4	0.0		0.0	0.4	0.0	0.0
	When everyone vaccinated	%	0.2	0.4	0.0		0.0	0.0	0.9	0.0

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Please rank the following sources of information from which you would like to receive information on returning to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Rank 2	Total	Respondents	500	282	216	2	113	230	110	48
	The City of Toronto	%	45.2	44.7	45.8		44.2	44.3	50.9	39.6
	The Building Owners	%	11.8	12.4	11.1		14.2	10.9	10.9	12.5
	Your employer	%	15.0	16.3	13.4		10.6	16.5	11.8	25.0
	Public Health Authorities	%	26.0	24.5	28.2		28.3	26.5	23.6	22.9
	Provincial/federal government	%	0.8	0.7	0.9		0.9	0.9	0.9	0.0
	My decision	%	0.2	0.4	0.0		0.9	0.0	0.0	0.0
	Colleagues/union/professional association	%	0.4	0.7	0.0		0.9	0.4	0.0	0.0
	Media	%	0.4	0.4	0.0		0.0	0.4	0.9	0.0
	Other	%	0.2	0.0	0.5		0.0	0.0	0.9	0.0

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Please rank the following sources of information from which you would like to receive information on returning to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Rank 3	Total	Respondents	460	255	203	2	103	212	102	44
	The City of Toronto	%	22.2	23.1	21.2		20.4	23.1	22.5	20.5
	The Building Owners	%	22.6	22.7	22.2		23.3	22.6	25.5	13.6
	Your employer	%	39.8	37.3	43.3		36.9	40.1	40.2	45.5
	Public Health Authorities	%	13.7	15.3	11.3		19.4	11.3	9.8	20.5
	Doctors/researchers/scientists	%	0.2	0.4	0.0		0.0	0.5	0.0	0.0
	Provincial/federal government	%	1.1	1.2	1.0		0.0	1.4	2.0	0.0
	Colleagues/union/professional association	%	0.2	0.0	0.5		0.0	0.5	0.0	0.0
	Media	%	0.2	0.0	0.5		0.0	0.5	0.0	0.0

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Please rank the following sources of information from which you would like to receive information on returning to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - Rank 4	Total	Respondents	427	235	190	2	98	194	95	41
	The City of Toronto	%	12.2	11.5	13.2		15.3	11.9	11.6	7.3
	The Building Owners	%	58.3	59.1	57.4		55.1	60.3	53.7	68.3
	Your employer	%	16.4	17.4	14.7		16.3	14.9	21.1	12.2
	Public Health Authorities	%	9.6	8.5	11.1		11.2	10.3	7.4	7.3
	Doctors/researchers/scientists	%	0.2	0.0	0.5		0.0	0.5	0.0	0.0
	Provincial/federal government	%	0.5	0.9	0.0		0.0	0.5	1.1	0.0
	My decision	%	0.5	0.9	0.0		0.0	0.0	1.1	2.4
	Colleagues/union/professional association	%	0.7	0.4	1.1		0.0	0.5	2.1	0.0
	Media	%	0.7	0.4	1.1		2.0	0.0	1.1	0.0
	Internet/social media	%	0.2	0.4	0.0		0.0	0.0	0.0	2.4
	Other	%	0.7	0.4	1.1		0.0	1.0	1.1	0.0

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2021-1786 – Toronto Board of Trade – Toronto Downtown Worker Survey – STAT SHEET

Please rank the following sources of information from which you would like to receive information on returning to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Gender				Age			
			Canada 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question Rank 5	Total	Respondents	61	37	24	0	7	32	21	1
	Doctors/researchers/scientists	%	8.2	5.4				9.4		
	Provincial/federal government	%	24.6	37.8				21.9		
	My decision	%	1.6	0.0				3.1		
	Colleagues/union/professional association	%	27.9	21.6				28.1		
	Media	%	27.9	24.3				25.0		
	Internet/social media	%	8.2	8.1				12.5		
	Other	%	1.6	2.7				0.0		

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			Gender				Age			
			Aggregate 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - What type of information would you like to receive on returning back to work downtown? [OPEN]	Total	Respondents	383	222	159	2	80	185	98	21
	Covid-19 Case counts	%	10.7	8.6	13.8		8.8	11.4	12.2	
	That it is safe/Safety measures put in place	%	50.7	46.8	56.6		56.3	47.0	53.1	
	Timeline/Schedules/Rules regarding teleworking	%	7.6	8.1	6.9		7.5	9.2	5.1	
	Transit information	%	5.5	4.1	7.5		3.8	6.5	4.1	
	Vaccination (availability, rate of vaccination in area	%	6.3	6.3	6.3		6.3	7.0	5.1	
	End of pandemic/no more Covid	%	1.8	1.4	2.5		2.5	1.1	2.0	
	Protocols to follow when going back	%	17.5	15.8	19.5		20.0	20.5	10.2	
	Clearance from public health/public health guidelines	%	2.9	1.8	4.4		3.8	3.2	2.0	
	How enforcement of measures will work/how to report those who do not follow	%	6.0	2.3	11.3		11.3	4.3	5.1	
	None	%	3.4	4.1	1.9		2.5	3.8	3.1	
	Capacity of workplaces	%	2.6	0.9	5.0		0.0	2.2	4.1	
	Any information/Everything/News	%	5.0	6.8	2.5		2.5	4.9	6.1	
	I am already working downtown	%	2.3	2.7	1.9		1.3	2.2	4.1	
	Other	%	15.4	15.8	15.1		22.5	13.5	14.3	
	Unsure	%	2.1	1.8	2.5		0.0	1.6	4.1	

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			Gender				Age			
			Aggregate 2021-02	Male	Female	Other	18 to 34	35 to 54	55 plus	Refuse
Question - What type of information would you like to receive on returning back to work downtown? [OPEN]	Total	Respondents	535	282	251	2	119	256	132	29
	Covid-19 Case counts	%	7.7	6.7	8.8		5.9	8.2	9.1	
	That it is safe/Safety measures put in place	%	36.3	36.9	35.9		37.8	34.0	39.4	
	Timeline/Schedules/Rules regarding teleworking	%	5.4	6.4	4.4		5.0	6.6	3.8	
	Transit information	%	3.9	3.2	4.8		2.5	4.7	3.0	
	Vaccination (availability, rate of vaccination in area	%	4.5	5.0	4.0		4.2	5.1	3.8	
	End of pandemic/no more Covid	%	1.3	1.1	1.6		1.7	0.8	1.5	
	Protocols to follow when going back	%	12.5	12.4	12.4		13.4	14.8	7.6	
	Clearance from public health/public health guidelines	%	2.1	1.4	2.8		2.5	2.3	1.5	
	How enforcement of measures will work/how to report those who do not follow	%	4.3	1.8	7.2		7.6	3.1	3.8	
	None	%	2.4	3.2	1.2		1.7	2.7	2.3	
	Capacity of workplaces	%	1.9	0.7	3.2		0.0	1.6	3.0	
	Any information/Everything/News	%	3.6	5.3	1.6		1.7	3.5	4.5	
	I am already working downtown	%	1.7	2.1	1.2		0.8	1.6	3.0	
	Other	%	11.0	12.4	9.6		15.1	9.8	10.6	
	Unsure	%	1.5	1.4	1.6		0.0	1.2	3.0	

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2021-1786 – Toronto Board of Trade – Toronto Downtown Worker Survey – Tabs by Type of Work – STAT SHEET

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Which of the following best describes your current employment status:	Total	Respondents	507	386	24	33	64
	Working full time	%	87.6	94.3		42.4	78.1
	Working part time	%	4.9	1.8		21.2	10.9
	Temporarily laid off because of the pandemic	%	7.5	3.9		36.4	10.9

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Where is your workplace located?	Total	Respondents	507	386	24	33	64
	In Toronto's downtown core (between Bloor and the lake and Jarvis to Spadina)	%	100.0	100.0		100.0	100.0

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Are you currently...	Total	Respondents	507	386	24	33	64
	Working on location in the downtown core all the time	%	23.7	16.6		42.4	46.9
	Working remotely all the time	%	53.1	64.2		6.1	23.4
	Temporarily laid off because of the pandemic	%	8.7	3.9		45.5	10.9
	Working both remotely and on location in the downtown core	%	14.6	15.3		6.1	18.8

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2021-1786 – Toronto Board of Trade – Toronto Downtown Worker Survey – Tabs by Type of Work – STAT SHEET

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - What do you like about working downtown? [OPEN-ENDED]	Total	Respondents	483	367	20	32	64
	Convenience	%	14.3	13.6		12.5	21.9
	The vibe/energy/culture	%	15.7	15.3		21.9	6.3
	Nothing	%	7.2	6.5		3.1	9.4
	Easy access with public transportation/commute	%	9.3	8.4		18.8	10.9
	Restaurants/ food	%	6.0	7.1		0.0	4.7
	Shopping	%	6.8	7.1		6.3	6.3
	Amenities/close to everything	%	13.3	13.6		12.5	12.5
	The people	%	7.9	9.5		3.1	3.1
	Close to where I live	%	8.3	7.1		12.5	15.6
	Location/sights	%	4.1	3.8		6.3	3.1
	Having access to the office	%	1.2	1.6		0.0	0.0
	Other	%	5.8	6.3		3.1	6.3

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - What concerns, if any, do you have about working downtown? [OPEN-ENDED]	Total	Respondents	467	353	20	30	64
	Covid-19	%	11.8	13.0		10.0	1.6
	Traffic	%	13.1	11.0		20.0	18.8
	Parking	%	3.0	1.4		10.0	9.4
	Too crowded	%	11.8	14.7		0.0	4.7
	Places going out of business/job loss	%	1.7	1.7		6.7	0.0
	Commuting	%	10.9	13.0		3.3	4.7
	No concerns	%	23.1	20.7		20.0	35.9
	Cost/expensive	%	2.8	2.8		3.3	3.1
	Homeless population	%	2.1	1.4		6.7	3.1
	Safety concerns	%	4.1	4.0		3.3	3.1
	Public Transport	%	8.8	8.8		13.3	7.8
	Pollution	%	1.7	2.0		0.0	1.6
	Other	%	5.1	5.4		3.3	6.3

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2021-1786 – Toronto Board of Trade – Toronto Downtown Worker Survey – Tabs by Type of Work – STAT SHEET

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - On a scale of 0 to 10 where 0 is not at all comfortable and 10 is very comfortable, how comfortable are you working on location in the downtown core?	Total	Respondents	506	385	24	33	64
		Mean	7.0	6.8		8.4	7.8
		Median	8.0	7.0		9.0	8.0
	Not at all comfortable (0)	%	4.7	5.7		0.0	1.6
	1	%	1.6	1.8		0.0	0.0
	2	%	3.4	3.9		0.0	3.1
	3	%	4.9	5.5		0.0	3.1
	4	%	4.2	4.2		6.1	1.6
	5	%	7.7	7.5		6.1	7.8
	6	%	7.1	6.8		3.0	10.9
	7	%	12.1	14.5		3.0	6.3
	8	%	17.0	15.1		24.2	18.8
	9	%	10.3	10.1		15.2	9.4
	Very comfortable (10)	%	24.7	22.3		36.4	37.5
	Unsure	%	2.4	2.6		6.1	0.0

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			On a scale of 0 to 10 where 0 is not at all comfortable and 10 is very comfortable, how comfortable are you working on location in the downtown core?				
			Aggregate 2021-02	Not comfortable (0-2)	Average comfort (3-7)	Very comfortable (8- 10)	Unsure
Question - Why do you have that opinion? [OPEN-ENDED]	Total	Respondents	422	41	152	221	8
	Concerned about Covid-19/catching the virus	%	17.5	56.1	28.3	2.7	
	Traffic	%	1.9	4.9	2.6	0.9	
	Crowded/too many people	%	6.2	14.6	11.8	0.9	
	Lives downtown/convenience	%	8.5	0.0	1.3	15.4	
	Issues with commuting	%	6.4	12.2	9.2	2.7	
	No concerns/ no problem	%	6.6	0.0	3.3	10.4	
	Concerned about personal security(Fear of getting attacked/panhandlers harrasing)	%	2.8	2.4	5.3	1.4	
	It's safe/I feel safe	%	7.3	0.0	3.9	11.3	
	Enjoys area/likes big cities	%	10.9	0.0	2.6	19.0	
	Wants to continue working from home	%	1.4	2.4	2.0	0.9	
	It's okay if people follow health guidelines	%	3.1	0.0	0.7	5.4	
	Have always worked downtown/ good place to work	%	5.5	0.0	2.6	8.6	
	Other	%	1.2	0.0	2.0	0.9	
	Unsure	%	20.6	7.3	24.3	19.5	

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - How do you usually get to work?	Total	Respondents	505	386	24	33	62
	Walk	%	18.0	19.2		18.2	12.9
	Public transit	%	57.2	59.6		54.5	40.3
	Bicycle	%	5.9	5.4		9.1	8.1
	Automobile	%	17.0	14.8		15.2	33.9
	A mix	%	0.4	0.3		3.0	0.0
	Taxi	%	0.4	0.0		0.0	1.6
	Virtually now	%	1.0	0.8		0.0	3.2

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Feeling it is safe from a public health perspective to travel to work	Total	Respondents	507	386	24	33	64
		Mean	8.2	8.3		8.2	8.7
		Median	9.0	9.0		8.0	10.0
	Not at all important (0)	%	2.6	3.1		0.0	1.6
	1	%	0.6	0.5		0.0	1.6
	2	%	1.4	1.6		0.0	0.0
	3	%	1.8	1.3		0.0	1.6
	4	%	2.8	2.6		0.0	1.6
	5	%	5.3	5.7		6.1	1.6
	6	%	4.1	3.1		12.1	7.8
	7	%	8.3	7.5		15.2	7.8
	8	%	11.0	11.9		21.2	3.1
	9	%	11.8	13.2		12.1	7.8
	Very important (10)	%	49.1	48.7		33.3	60.9
	Unsure	%	1.2	0.8		0.0	4.7

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Feeling it is safe from a public health perspective to be on location in your workplace	Total	Respondents	507	386	24	33	64
		Mean	8.5	8.5		8.4	9.1
		Median	9.0	9.0		9.0	10.0
	Not at all important (0)	%	1.6	2.1		0.0	0.0
	1	%	0.2	0.3		0.0	0.0
	2	%	1.0	0.8		3.0	0.0
	3	%	1.4	1.6		0.0	0.0
	4	%	1.6	1.3		0.0	3.1
	5	%	4.3	4.4		6.1	0.0
	6	%	4.7	4.7		6.1	3.1
	7	%	6.3	6.2		3.0	7.8
	8	%	15.6	15.5		30.3	9.4
	9	%	12.6	14.2		9.1	7.8
	Very important (10)	%	48.9	47.4		42.4	64.1
	Unsure	%	1.8	1.6		0.0	4.7

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Feeling it is safe from a public health perspective to be in the public spaces in the building where you work]	Total	Respondents	506	385	24	33	64
		Mean	8.5	8.5		8.2	8.9
		Median	10.0	9.0		8.0	10.0
	Not at all important (0)	%	1.2	1.6		0.0	0.0
	1	%	0.2	0.3		0.0	0.0
	2	%	1.0	0.8		3.0	0.0
	3	%	1.8	1.8		0.0	1.6
	4	%	1.4	1.0		0.0	1.6
	5	%	5.1	5.2		3.0	3.1
	6	%	5.5	4.4		9.1	7.8
	7	%	6.7	6.5		18.2	4.7
	8	%	13.6	14.0		21.2	7.8
	9	%	12.5	14.5		9.1	6.3
	Very important (10)	%	49.4	48.8		36.4	60.9
	Unsure	%	1.6	1.0		0.0	6.3

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Feeling it is safe from a public health perspective to be in your workplace neighbourhood	Total	Respondents	507	386	24	33	64
		Mean	8.3	8.2		8.3	8.9
		Median	9.0	9.0		9.0	10.0
	Not at all important (0)	%	1.8	2.3		0.0	0.0
	1	%	0.2	0.3		0.0	0.0
	2	%	0.8	0.5		3.0	0.0
	3	%	1.2	1.3		0.0	0.0
	4	%	2.0	2.1		0.0	1.6
	5	%	5.5	5.7		6.1	1.6
	6	%	5.9	5.7		9.1	3.1
	7	%	8.5	8.5		6.1	10.9
	8	%	16.4	16.6		18.2	17.2
	9	%	13.2	13.7		24.2	7.8
	Very important (10)	%	42.8	41.7		33.3	53.1
	Unsure	%	1.8	1.6		0.0	4.7

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Knowing in advance from my employer what is and is not expected of me when it comes to working on location	Total	Respondents	507	386	24	33	64
		Mean	8.4	8.4		8.4	9.0
		Median	9.0	9.0		8.0	10.0
	Not at all important (0)	%	2.2	2.3		0.0	1.6
	1	%	0.4	0.3		0.0	0.0
	2	%	0.2	0.3		0.0	0.0
	3	%	1.8	1.8		0.0	1.6
	4	%	1.2	1.3		0.0	0.0
	5	%	4.7	4.7		6.1	1.6
	6	%	4.1	4.1		9.1	3.1
	7	%	7.9	9.1		0.0	6.3
	8	%	16.4	16.1		39.4	7.8
	9	%	12.2	12.7		15.2	10.9
	Very important (10)	%	46.4	45.1		30.3	60.9
	Unsure	%	2.6	2.3		0.0	6.3

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On a scale of 0 to 10 where 0 is not at all important and 10 is very important, please rate the importance of the following as things which would make you more comfortable returning to work on location in the downtown core. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Understanding the penalties for those who break the public health rules	Total	Respondents	507	386	24	33	64
		Mean	8.1	7.9		8.6	8.7
		Median	9.0	8.0		9.0	10.0
	Not at all important (0)	%	3.0	3.4		0.0	1.6
	1	%	0.4	0.3		0.0	1.6
	2	%	1.0	1.0		0.0	1.6
	3	%	0.4	0.5		0.0	0.0
	4	%	1.4	1.6		0.0	1.6
	5	%	7.1	7.8		6.1	3.1
	6	%	6.5	6.7		9.1	3.1
	7	%	9.9	11.7		6.1	3.1
	8	%	16.4	17.1		21.2	10.9
	9	%	12.6	13.0		15.2	12.5
	Very important (10)	%	39.6	35.8		42.4	54.7
	Unsure	%	1.8	1.3		0.0	6.3

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Please rank the following sources of information from which you would like to receive information on returning back to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Rank 1	Total	Respondents	507	386	24	33	64
	The City of Toronto	%	20.3	18.9		33.3	17.2
	The Building Owners	%	1.2	1.3		0.0	1.6
	Your employer	%	28.8	29.8		27.3	26.6
	Public Health Authorities	%	48.5	48.7		39.4	54.7
	Doctors/researchers/scientists	%	0.6	0.5		0.0	0.0
	Provincial/federal government	%	0.2	0.3		0.0	0.0
	My decision	%	0.2	0.3		0.0	0.0
	When everyone vaccinated	%	0.2	0.3		0.0	0.0

Please rank the following sources of information from which you would like to receive information on returning back to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Rank 2	Total	Respondents	501	381	23	33	64
	The City of Toronto	%	45.3	46.5		42.4	48.4
	The Building Owners	%	11.8	12.1		3.0	7.8
	Your employer	%	15.0	14.4		21.2	14.1
	Public Health Authorities	%	25.9	24.9		33.3	26.6
	Provincial/federal government	%	0.8	0.8		0.0	1.6
	My decision	%	0.2	0.0		0.0	1.6
	Colleagues/union/professional association	%	0.4	0.5		0.0	0.0
	Media	%	0.4	0.5		0.0	0.0
	Other	%	0.2	0.3		0.0	0.0

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Please rank the following sources of information from which you would like to receive information on returning back to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Rank 3	Total	Respondents	461	349	23	30	59
	The City of Toronto	%	22.1	22.3		20.0	18.6
	The Building Owners	%	22.6	22.1		30.0	18.6
	Your employer	%	39.9	40.1		30.0	47.5
	Public Health Authorities	%	13.7	13.8		16.7	13.6
	Doctors/researchers/scientists	%	0.2	0.3		0.0	0.0
	Provincial/federal government	%	1.1	0.9		3.3	1.7
	Colleagues/union/professional association	%	0.2	0.3		0.0	0.0
	Media	%	0.2	0.3		0.0	0.0

Please rank the following sources of information from which you would like to receive information on returning back to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Rank 4	Total	Respondents	428	328	22	28	50
	The City of Toronto	%	12.1	12.8			12.0
	The Building Owners	%	58.4	60.4			54.0
	Your employer	%	16.4	15.2			16.0
	Public Health Authorities	%	9.6	9.5			4.0
	Doctors/researchers/scientists	%	0.2	0.3			0.0
	Provincial/federal government	%	0.5	0.0			4.0
	My decision	%	0.5	0.6			0.0
	Colleagues/union/professional association	%	0.7	0.3			4.0
	Media	%	0.7	0.0			4.0
	Internet/social media	%	0.2	0.3			0.0
	Other	%	0.7	0.6			2.0

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Please rank the following sources of information from which you would like to receive information on returning back to work downtown, where 1 is your most preferred source, 2 your second most preferred source, and so on. [RANDOMIZE]

			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - Rank 5	Total	Respondents	61	44	2	8	7
	Doctors/researchers/scientists	%	8.2	6.8			
	Provincial/federal government	%	24.6	25.0			
	My decision	%	1.6	2.3			
	Colleagues/union/professional association	%	27.9	27.3			
	Media	%	27.9	27.3			
	Internet/social media	%	8.2	9.1			
	Other	%	1.6	2.3			

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			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - What type of information would you like to receive on returning back to work downtown? [OPEN-ENDED]	Total	Respondents	384	295	9	28	52
	Covid-19 Case counts	%	10.7	10.5			9.6
	That it is safe/Safety measures put in place	%	50.5	52.2			40.4
	Timeline/Schedules/Rules regarding teleworking	%	7.6	8.5			3.8
	Transit information	%	5.5	5.8			1.9
	Vaccination (availability, rate of vaccination in area	%	6.3	6.8			7.7
	End of pandemic/no more Covid	%	1.8	1.7			3.8
	Protocols to follow when going back	%	17.4	18.6			9.6
	Clearance from public health/public health guidelines	%	2.9	2.4			5.8
	How enforcement of measures will work/how to report those who do not follow	%	6.0	4.7			11.5
	None	%	3.4	3.7			1.9
	Capacity of workplaces	%	2.6	3.4			0.0
	Any information/Everything/News	%	4.9	5.1			5.8
	I am already working downtown	%	2.3	1.0			11.5
	Other	%	15.6	15.6			13.5
	Unsure	%	2.1	2.4			0.0

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			Which of the following best describes your workplace downtown?				
			Aggregate 2021-02	Office	Retail	Hospitality	Other
Question - What type of information would you like to receive on returning back to work downtown? [OPEN-ENDED]	Total	Respondents	536	420	9	41	66
	Covid-19 Case counts	%	7.6	7.4		9.8	7.6
	That it is safe/Safety measures put in place	%	36.2	36.7		31.7	31.8
	Timeline/Schedules/Rules regarding teleworking	%	5.4	6.0		4.9	3.0
	Transit information	%	3.9	4.0		7.3	1.5
	Vaccination (availability, rate of vaccination in area	%	4.5	4.8		0.0	6.1
	End of pandemic/no more Covid	%	1.3	1.2		0.0	3.0
	Protocols to follow when going back	%	12.5	13.1		17.1	7.6
	Clearance from public health/public health guidelines	%	2.1	1.7		2.4	4.5
	How enforcement of measures will work/how to report those who do not follow	%	4.3	3.3		7.3	9.1
	None	%	2.4	2.6		2.4	1.5
	Capacity of workplaces	%	1.9	2.4		0.0	0.0
	Any information/Everything/News	%	3.5	3.6		2.4	4.5
	I am already working downtown	%	1.7	0.7		0.0	9.1
	Other	%	11.2	11.0		12.2	10.6
	Unsure	%	1.5	1.7		2.4	0.0

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