Hotel Investment Tracker - Canada. Baseline Research

Survey | Summary | Confidential | Draft

Conducted by Nanos for Big Picture Conferences and Beechwood Real Estate Advisors, January 2021 Submission 2020-1634



Nanos Research, Beechwood Real Estate Advisors and Big Picture Conferences have partnered to create the Hotel Industry Tracker (HIT) Canada to capture the pulse of the Canadian hotel industry and track key measures of the industry during and beyond the COVID-19 pandemic.

The survey will track the following key considerations:

- Anticipated timing for hotel occupancy and hotel rates returning to pre-COVID levels;
- Short-term investment intentions;
- Expected short-term financing requirements;
- Metrics used to assess hotel values;
- Anticipated short-term trends of key issues;
- Brand alignment on operating and capital expenditures; and,
- Capital spending intentions.

This report contains benchmark data for the HIT (Canada) survey from the initial wave conducted December 4th to 29th, 2020. This wave captures data from 38 hotel executives, representing 32,647 rooms and 243 hotels.

Key Findings

1



TOPLINE RECOVERY TIMELINE

Responding hotel executives think hotels will return to 2019 levels in a median of 2 years for occupancy, and 3 years for daily room rates. Hotel executives who report having 800 or more hotel rooms in their portfolio think it will take longer to return to 2019 occupancy (median of 33 months) than those with 399 or fewer rooms (median of 18 months).

INVESTMENT INTENTIONS

Over the next six months, most hotel executives report they plan to hold their investments (71%) rather than buy (47%) or refinance (13%). Hotel executives who report having 800 or more hotel rooms in their portfolio are more likely to say they will hold their investments (80%) than those with 399 or fewer rooms (62%). Only 3% of hotel executives indicate sell intentions over the next six months.

TIGHTENING LENDING ENVIRONMENT

The majority of hotel executives (76%) anticipate the availability of debt will decrease in the next six months and about one-third anticipate the cost of borrowing will increase. Further, 81% expect to hold their existing financing over the next six months.

BRAND ALIGNMENT

Hotel executives are three times more likely to say they are aligned rather than not aligned with their hotel brand on capital and operating expenditures over the next six months. Alignment is slightly stronger on capital expenditures than operating expenditures. Executives with a smaller number of hotels (1-5) report stronger alignment with their brand overall than those with a larger number of hotels in their portfolio.



Key Findings

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FURTHER EMPLOYMENT REDUCTIONS

Close to two-thirds of hotel executives see management and salaried staffing levels remaining stable in the next six months, and one third say hourly staffing levels will remain stable. Just over one third of hotel executives anticipate management and salaried staff levels will decline, while 50% anticipate hourly staffing levels will decline in the next six months.

VALUE IMPLICATIONS

Hotel executives most often cited price per room as the metric for assessing hotel values in the next six months. In terms of using cap rates, more executives cited assessing value on stabilized income (46%) or 2019 income (32%) compared to using current income (16%). Interestingly, the cap rate range most often cited was 7% to 9%, regardless of the income used.



CAPITAL PROGRAMS

Half of responding hotel executives are likely or somewhat likely to proceed with capital spending during the next six months, although the mean number of months to resume capital programs was nine.



Number of Canadian hotels in portfolio



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How many Canadian hotels do you own within your portfolio, including 100% interest and partial interests?

Responding hotel executives represent 243 hotels across Canada. On average respondents report owning 6 hotels within their portfolio (median of 5).

Frequency Number of Hotels (n=38) 6.4 Mean Median 5.0 1-5 hotels 23 6-10 hotels 11 More than 10 hotels 4

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=38.



Number of Canadian hotel rooms owned by portfolio



O N S E S

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How many Canadian hotel rooms do you own within your portfolio?

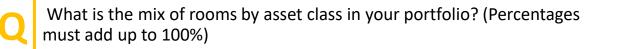
Responding hotel executives represent 32,647 hotel rooms across Canada. On average respondents report having 859 hotel rooms in their portfolio (median of 601).

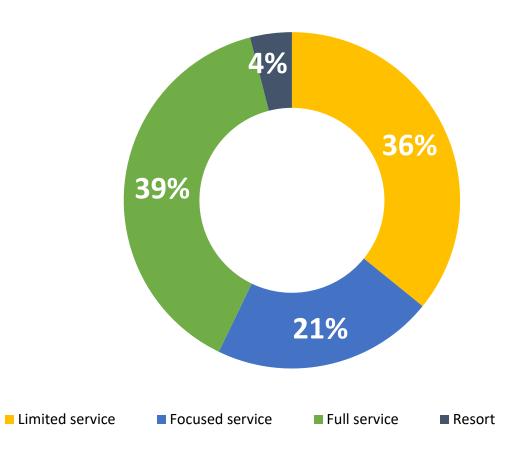
| Number of Hotel Rooms | Frequency (n=38) |
|-----------------------|---------------------|
| Mean | 859.1 |
| Median | 600.5 |
| 0-149 rooms | 2 |
| 150-299 rooms | 8 |
| 300-599 rooms | 8 |
| 600-999 rooms | 9 |
| 1000-3000 rooms | 9 |
| 3000+ rooms | 2 |



5

Mix of rooms by asset class





| an | 1-5 Hotels (n=23) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* |
|------------------------|---------------------------------------|---|----------------------|
| e - Me | 59.8% | 20.8% | |
| Full Service - Mean | 0-399 Rooms (n=13) | 400-799 Rooms (n=11) | 800+ Rooms (n=14) |
| | 40.8% | 57.2% | 33.2% |
| lean | 1-5 Hotels (n=23) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* |
| | | ζ , | · · · · |
| vice - M | 37.4% | 44.7% | 、 , |
| Limited Service - Mean | 37.4% 0-399 Rooms (n=13) | 44.7% 400-799 Rooms (n=11) | 800+ Rooms (n=14) |

*Shaded due to small sample size.



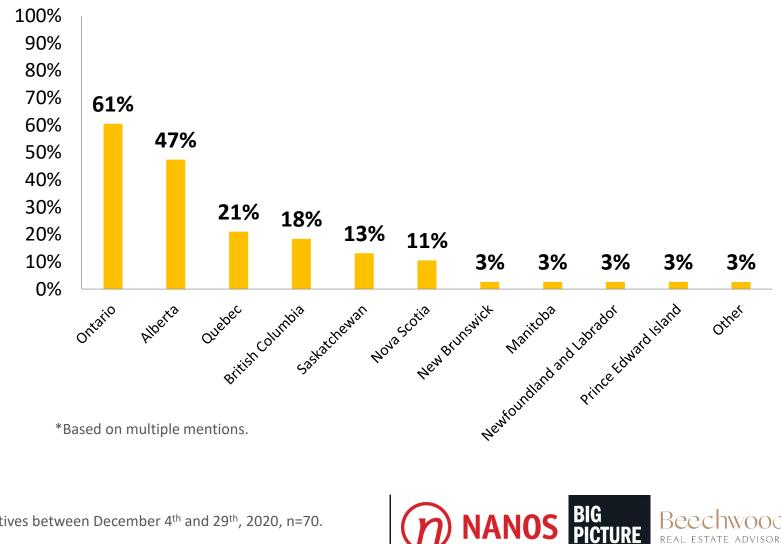
NOS RESEARCH

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=38.

Hotel locations by province

In which province(s) are your hotels located? (Check all that apply)

Responding hotel executives most often report their hotel(s) are located in Ontario and Alberta, followed by Quebec and British Columbia.



NOS RESEARCH

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Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=70.

Length of time to return to pre-COVID-19 occupancy levels



How long do you anticipate it will take for hotel occupancy to return to 2019 levels? (Check one) months

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| | | Number of Months | Frequency (n=35) | | 1-5 Hotels (n=23) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* |
|----------------------|--------|------------------|---------------------|--------|--------------------------|----------------------------|-------------------------|
| | | Mean | 27.5 | c | 23.7 | 31.3 | |
| average, responding | S | Median | 24.0 | Mean | 0-399 | 400-799 | 800+ |
| tel executives think | N S E | 24 | 9 | | Rooms (n=13) | Rooms (n=11) | Rooms (n=14) |
| tels will return to | 0 4 | 36 | 6 | | 22.1 | 26.7 | 34.4 |
| 19 occupancy levels | R E S | 18 | 5 | | 1-5 Hotels | 6-10 Hotels | 10+ Hotels |
| 28 months (median of | _ 0 | 30 | 3 | | (n=23) | (n=11) | (n=4)* |
| vears). | F | 48 | 3 | Median | 21.0 | 24.0 | 800 i |
| 9 9 | | 6 | 2 | Me | 0-399 Rooms (n=13) | 400-799 Rooms (n=11) | 800+ Rooms (n=14) |
| | | 40 | 2 | | 18.0 | 24.0 | 33.0 ± |

*Shaded due to small sample size.

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Length of time to return to pre-COVID-19 average daily rates



How long do you anticipate it will take for hotel average daily rates to return to 2019 levels? (Check one) _____ months

| | | | Number of Months | Frequency (n=36) | | | | | |
|---|--------------------------|--------|------------------|---------------------|--------|----------------------|-----------------------|----------------------|---|
| 6 | 6 | | | (11-30) | | 1-5 Hotels (n=23) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* | |
| | Responding hotel | | Mean | 32.5 | c | 28.6 | 39.2 | () | |
| | executives think it will | ЕS | Median | 36.0 | Mean | 0-399 Rooms | 400-799 Rooms | 800+ Rooms | |
| | take an average of | S Z | 36 | 11 | | (n=13) | (n=11) | (n=14) | |
| | just under 3 years for | 0 | | | | 26.8 | 34.2 | 39.4 | |
| | average daily rates to | r e s | 24 | 5 | | 1-5 Hotels | 6-10 Hotels | 10+ Hotels | |
| | return to 2019 levels | ₽. | 18 | 3 | | (n=23) | (n=11) | (n=4)* | i |
| | (median of 3 years). | 0 F | 48 | 3 | Median | 30.0 | 36.0 | 222 | |
| | | | 40 | 5 | Mee | 0-399 Rooms | 400-799 Rooms | 800+ Rooms | |
| | | | 60 | 3 | | (n=13) | (n=11) | (n=14) | |
| | | | | | | | | | |

*Shaded due to small sample size.

24.0

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=36.



36.0

36.0

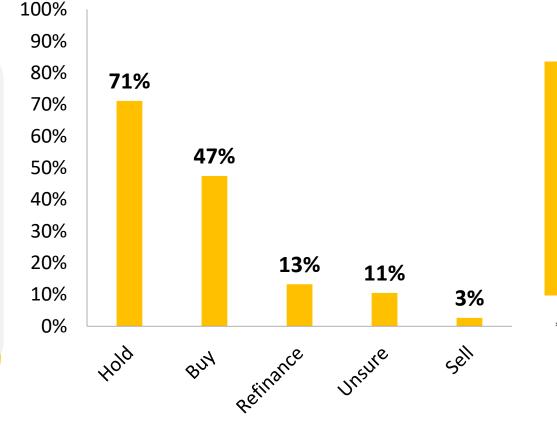
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Investment intentions over the next six months



that apply)[RANDOMIZE]

Hotel executives are 1.5 times more likely to say they will hold their investments rather than buy new investments over the next six months. Hotel executives with more than 800 rooms in their portfolio are more likely to say they will hold than those with 399 or fewer rooms.



| | 1-5 Hotels | 6-10 Hotels | 10+ Hotels |
|------|------------|-------------|------------|
| | (n=23) | (n=11) | (n=4)* |
| _ | 69.6% | 66.7% | |
| PloH | 0-399 | 400-799 | 800+ |
| | Rooms | Rooms | Rooms |
| | (n=13) | (n=11) | (n=14) |
| | 61.5% | 75.0% | 80.0% |

*Shaded due to small sample size.

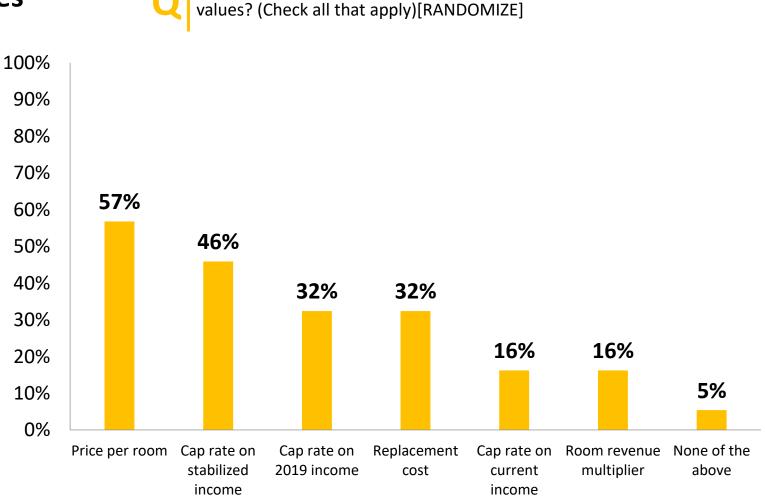
What are your investment intentions over the next six months? (Check all

*Based on multiple mentions.



Metrics used to assess hotel values

Responding hotel executives most often report they will use price per room and cap rate on stabilized income as metrics to assess hotel values in the next six months.



During the next six months, what metrics will you use to assess hotel

*Based on multiple mentions.

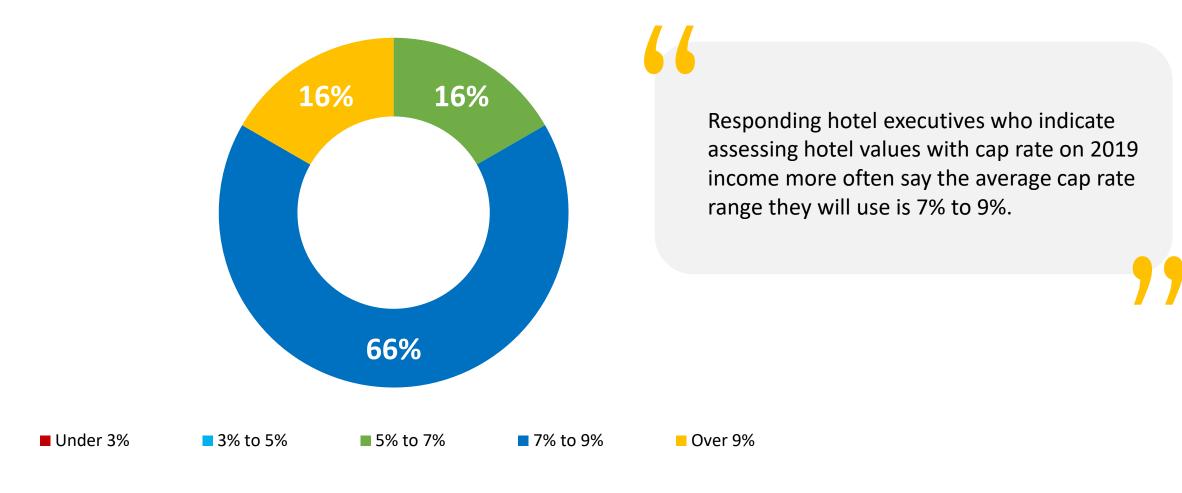


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Average cap rate used if assessing hotel values with cap rate on 2019 income



[IF SELECTED CAP RATE ON 2019 INCOME] What is the average cap rate range you would use?



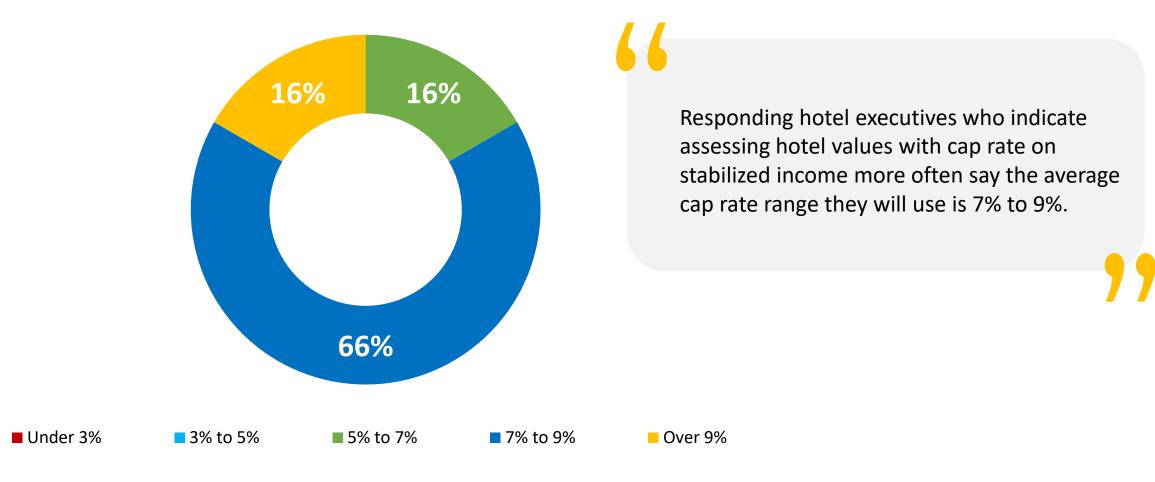
Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=12.

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Average cap rate used if assessing hotel values with cap rate on stabilized income



[IF SELECTED CAP RATE ON STABILIZED INCOME] What is the average cap rate range you would use?



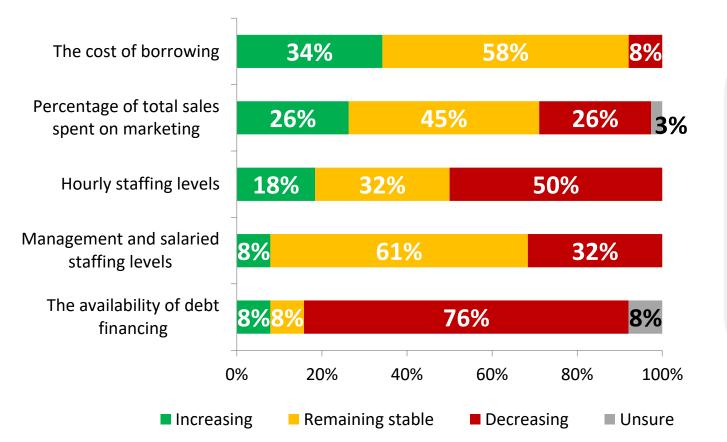


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Issue trends over the next six months relative to 2019



Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]



Responding hotel executives most often see the availability of debt financing and hourly staffing levels decreasing over the next six months relative to 2019.

A majority of hotel executives see the cost of borrowing and management and salaried staffing levels remaining stable over the next six months.

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=38.

Cost of borrowing trends over the next six months relative to 2019 – Percentage change



For each of the following, by how many percentage points will it change? [RANDOMIZE]

The cost of borrowing

| | | | Increasing (n=12) | Remaining Stable (n=11) | Decreasing (n=3)* |
|---|----------|--------|----------------------|----------------------------|----------------------|
| Executives who say | | Mean | 25.5% | 5.8% | |
| the cost of borrowing | SES | Median | 20.0% | 3.0% | |
| will increase think it will change by a | z O | +/- 20 | 5 | 1 | |
| median of 20 percentage points | E S P | 0 | - | 4 | |
| (mean of 26). | 0 P R | +/- 10 | 2 | - | |
| |) F | +/- 5 | - | 2 | |
| | | +/- 30 | 2 | - | |

*Shaded due to small sample size.



OS RESEARCH

Availability of debt trends over the next six months relative to 2019 – Percentage change



For each of the following, by how many percentage points will it change? [RANDOMIZE]

The availability of debt financing

| | | | Increasing (n=1)* | Remaining Stable (n=2)* | Decreasing (n=23) |
|---|----------|--------|----------------------|----------------------------|----------------------|
| | | Mean | | | 33.9% |
| Executives who say the availability of debt will decrease | N S E S | Median | | | 30.0% |
| think it will change by a median of 30 percentage points (mean of 34). | ESPO | +/- 50 | | | 7 |
| | <u>е</u> | +/- 25 | | | 3 |
| | ΤO | 0 | | | 2 |
| | | +/- 10 | | | 2 |

*Shaded due to small sample size.



OS RESEARCH

Management and salaried staffing levels trends over the next six months relative to 2019 – Percentage change



For each of the following, by how many percentage points will it change? [RANDOMIZE]

Management and salaried staffing levels

| | | | Increasing (n=2)* | Remaining Stable (n=12) | Decreasing (n=11) |
|---|---------|--------|----------------------|----------------------------|----------------------|
| | | Mean | | 9.8% | 18.6% |
| Hotel executives who think management | S E S | Median | | 0.0% | 20.0% |
| and salaried staffing levels will decrease | z O | +/- 20 | | - | 8 |
| think it will change by a median of 20 | r e s p | 0 | | 8 | - |
| percentage points in | 4 | +/- 10 | | 1 | 1 |
| the next six months. | 0 1 | +/- 35 | | 1 | - |
| | | +/- 50 | | - | 1 |

*Shaded due to small sample size.



17

Hourly staffing levels trends over the next six months relative to 2019 – Percentage change



For each of the following, by how many percentage points will it change? [RANDOMIZE]

Hourly staffing levels

| | | | Increasing (n=5) | Remaining Stable (n=6) | Decreasing (n=17) |
|---|--------|--------|---------------------|---------------------------|----------------------|
| | | Mean | | | 20.9% |
| Hotel executives who | S | Median | | | 20.0% |
| think hourly staffing | S E | +/- 20 | | | 3 |
| levels will decrease think it will change by | P N | +/- 40 | | | 3 |
| a median of 21 | ESF | 0 | | | 2 |
| percentage points in the next six months. | R R | +/- 15 | | | 2 |
| | 0 1 | +/- 60 | | | 2 |
| 77 | | +/- 30 | | | 2 |
| | | +/- 10 | | | 2 |

*Shaded due to small sample size.



18

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Marketing spending trends over the next six months relative to 2019 – Percentage change



For each of the following, by how many percentage points will it change? [RANDOMIZE]

Percentage of total sales spent on marketing

| | | Increasing (n=8) | Remaining Stable (n=10) | Decreasing (n=8) |
|---------|--------|---------------------|----------------------------|---------------------|
| | Mean | | 8.4% | |
| S | Median | | 5.5% | |
| O N S E | 0 | | 3 | |
| S P O | +/-20 | | 1 | |
| ж Ш | +/- 10 | | 1 | |
| T 0 P | +/- 5 | | 1 | |
| F | +/- 25 | | 1 | |
| | +/- 60 | | - | |

*Shaded due to small sample size.

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=26.

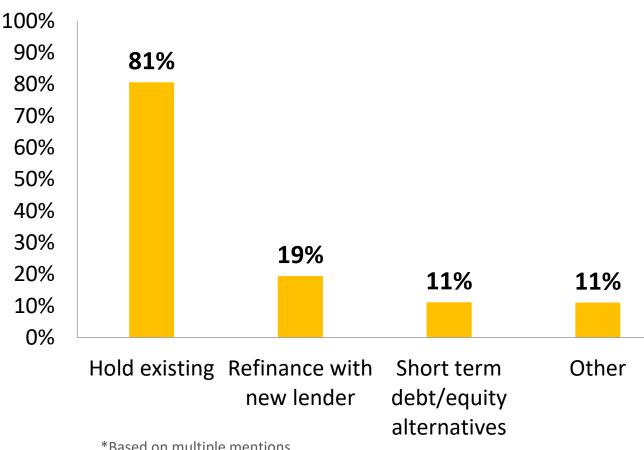


19

Type of financing expected to be needed over the next six months



What type of financing do you expect to need over the next six months? (Check all that apply)



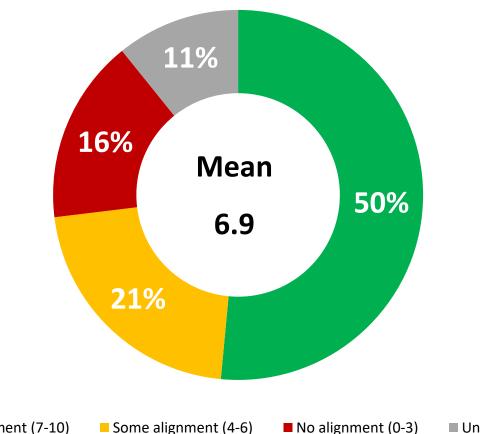
| | 1-5 Hotels (n=21) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* |
|---------------|----------------------|-----------------------|----------------------|
| sting | 90.5% | 63.6% | |
| Hold existing | 0-399 | 400-799 | 800+ |
| HOL | Rooms | Rooms | Rooms |
| | (n=12) | (n=10) | (n=14) |
| | 83.3% | 90.0% | 71.4% |

*Shaded due to small sample size.



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Alignment between you and your brand on capital expenditures



| | 1-5 Hotels (n=22) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* |
|------|----------------------|-----------------------|----------------------|
| _ | 7.6 | 6.4 | |
| Mean | 0-399 | 400-799 | 800+ |
| | Rooms | Rooms | Rooms |
| | (n=12) | (n=11) | (n=14) |
| | 6.5 | 7.4 | 6.9 |

On a scale from 0 to 10, where 0 is no alignment and 10 is complete

alignment, how aligned are you and your brand on capital expenditures

*Shaded due to small sample size.

over the next six months? _____ score

Complete alignment (7-10)

Some alignment (4-6)

Unsure



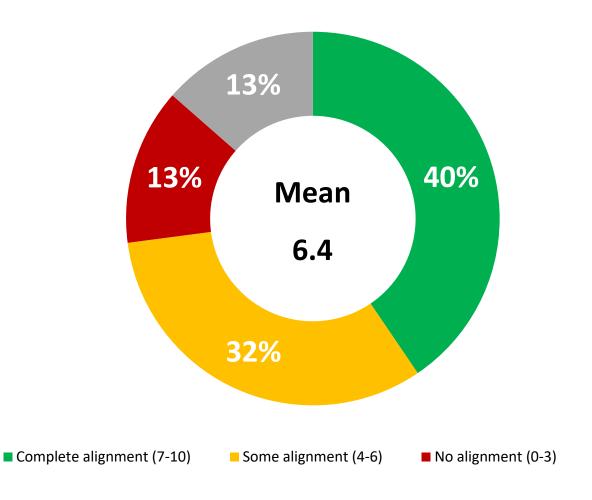




Alignment between you and your brand on operating expenditures



On a scale from 0 to 10, where 0 is no alignment and 10 is complete alignment, how aligned are you and your brand on operating expenditures over the next six months? ______ score



| | 1-5 Hotels (n=22) | 6-10 Hotels (n=11) | 10+ Hotels (n=4)* |
|------|----------------------|-----------------------|----------------------|
| _ | 7.2 | 5.9 | |
| Mean | 0-399 | 400-799 | 800+ |
| | Rooms | Rooms | Rooms |
| | (n=12) | (n=11) | (n=14) |
| | 6.5 | 6.7 | 6.1 |

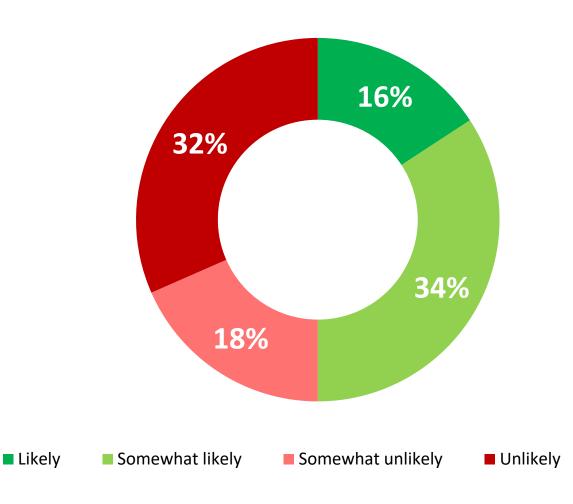
*Shaded due to small sample size.

Unsure

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=37.



Likelihood of proceeding with capital spending



Are you likely, somewhat likely, somewhat unlikely or unlikely to proceed with capital spending over the next six months?

| likely | 1-5 Hotels | 6-10 Hotels | 10+ Hotels |
|----------------------------|-------------|---------------|------------|
| | (n=23) | (n=11) | (n=4)* |
| ewhat | 43.5% | 63.6% | |
| Likely/Somewhat likely | 0-399 Rooms | 400-799 Rooms | 800+ Rooms |
| | (n=13) | (n=11) | (n=14) |
| 5 | 69.2% | 27.3% | 50.0% |
| unlikely | 1-5 Hotels | 6-10 Hotels | 10+ Hotels |
| | (n=23) | (n=11) | (n=4)* |
| ewhat | 56.5% | 36.4% | |
| Unlikely/Somewhat unlikely | 0-399 Rooms | 400-799 Rooms | 800+ Rooms |
| | (n=13) | (n=11) | (n=14) |
| Unli | 30.8% | 72.7% | 50.0% |

*Shaded due to small sample size.

Resuming capital spending programs



[IF LIKELY/SOMEWHAT LIKELY] When do you anticipate resuming your capital spending programs? [Open] _____ months

Frequency (n=18)

Responding hotel executives anticipate capital spending programs resuming in 9 months on average (median of 6 months).

| | Mean months | 9.3 |
|---------|--------------------|-----|
| S E S | Median months | 6.0 |
| P O N S | Six months | 6 |
| RES | Zero months | 2 |
| ΤΟΡ | Two months | 2 |
| | Twenty-four months | 2 |

Source: Nanos conducted a online survey of Canadian hotel executives between December 4th and 29th, 2020, n=18.



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Other views

Are there other views you would like to share? [Open]

"Large Federal loan programs have been nonexistent - we have been able to get the smaller loan \$5,000 and \$40,000, but the large loans do not exist"

> "The way it appears, the industry will be in utter chaos/failure mode if the CEWS and CERS are not extended past June 2021. I hope the Federal Government understands the need to extend these programs until the industry is close to fully recovered."



"Without the assistance from the Federal Government and the recent announcements that were made with increases to CEWS and CERS, this would have been an impossible period to survive. We need to promote Canadians to travel within Canada. We have so much to offer right here in our backyard. It will be sometime before we see International Travel return to pre-COVID levels."

> "Besides brand-required renovations, we have little appetite for additional capital spending."



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In collaboration with Big Picture and Beechwood Real Estate Advisors, Nanos conducted an online survey of 38 Canadian hotel executives between December 4th and 29th, 2020.

Participants were recruited from a list of 113 hotel executives provided by Beechwood Real Estate Advisors, with a response rate of 34%.

No margin of error applies to the research.

(WINNING

CONDITIONS

VALIDATE

TEST IDEAS

REVIEW RESEARCH)

DIACNOSE

PATH FURWISCO!

Responding hotel executives represent 243 hotels and 32,647 hotel rooms across Canada.

Note: Charts may not add up to 100 due to rounding.

| Element | Description | Element | Description |
|-------------------------------------|---|--------------------------------------|---|
| Research sponsor | Nanos Research, Big Picture and Beechwood Real Estate Advisors | Weighting of Data | Not applicable. |
| Population and Final Sample Size | 38 Canadian Hotel Executives | | |
| Source of Sample | Beechwood Real Estate Advisors | Screening | Not applicable. |
| Type of Sample | Email Survey | | |
| Margin of Error | No margin of error applies to this research. | Excluded Demographics | Individuals not on the list provided by Beechwood Real Estate Advisors could not participate. |
| Mode of Survey | Online Survey | | |
| Sampling Method Base | The sample was provided by Beechwood Real Estate Advisors. | Stratification | Not applicable. |
| Demographics (Captured) | Hotel Executives in Canada; 18 years and older. | Estimated Response Rate | 34 per cent of those contacted completed the survey. |
| Fieldwork/Validation | Not applicable. | Question Order | Question order in the preceding report reflects the order in which they appeared in the original questionnaire. |
| Number of Calls | Not appliciable | Question Content | All questions asked are contained in the report. |
| Time of Calls | Not applicable. | Question Wording | The questions in the preceding report are written exactly as they were asked to individuals. |
| Field Dates | December 4 th to 29 th , 2020. | | were asked to individuals. |
| Language of Survey | The survey was conducted in both English and French. | Research/Data Collection Supplier | Nanos Research |
| Standards | Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. <u>https://canadianresearchinsightscouncil.ca/standards/</u> | Contact | Contact Nanos Research for more information or with any concerns or questions. <u>http://www.nanos.co</u> Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com. |



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2020-1634

2020-1634 Hotel Execs Additional Comments

| ID | 26. Are there other views you would like to share? [Open] |
|----|--|
| 1 | No Answer. |
| 2 | No Answer. |
| 3 | No |
| 4 | No. |
| 5 | No Answer. |
| 6 | No Answer. |
| 7 | Besides brand-required renovations, we have little appetite for additional capital spending. |
| 8 | No Answer. |
| 9 | NO |
| 10 | No Answer. |
| 11 | No Answer. |
| 12 | No Answer. |
| 13 | No Answer. |
| 14 | No Answer. |
| 15 | No Answer. |
| 16 | No Answer. |
| 17 | No Answer. |
| 18 | No Answer. |
| 19 | Large Federal loan programs have been non-existent - we have been able to get the smaller loan \$5,000 and \$40,000, but the large loans do not exist |
| 20 | No Answer. |
| 21 | No Answer. |
| 22 | In for the long haul |
| 23 | Your questions on brand might get skewed if asking independent hoteliers. I am 100% aligned with my brand, |
| | because I am the brand. |
| 24 | No Answer. |
| 25 | No Answer. |
| 26 | No Answer. |
| 27 | Without the assistance from the Federal Government and the recent announcements that were made with increases to CEWS and CERS, this would have been an impossible period to survive. We need to promote Canadians to travel within Canada. We have so much to offer right here in our backyard. It will sometime before we see International Travel return to pre-Covid levels. |
| 28 | No Answer. |
| 29 | The way it appears, the industry will be in utter chaos/failure mode if the CEWS and CERS are not extended past June 2021. I hope the Federal Government understands the need to extend these programs until the industry is close to fully recovered. |
| 30 | No Answer. |
| 31 | No Answer. |
| 32 | No Answer. |
| 33 | No Answer. |
| 34 | No Answer. |
| 35 | No Answer. |
| 36 | No Answer. |
| 37 | No Answer. |
| 38 | No Answer. |



Statistics Question 1 - How many Canadian hotels do you own within your portfolio, including 100% Question 2 - How many Canadian hotel rooms do you own within interest and partial interests? your portfolio? Ν Valid 38 38 No Answer 0 0 859.13 Mean 6.39 Median 5.00 600.50

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|-------|-----------|---------|------------------|-----------------------|
| Question 1 - How many Canadian hotels do you own | 1 | 3 | 7.9 | 7.9 | 7.9 |
| within your portfolio, including 100% interest and partial interests? | 2 | 6 | 15.8 | 15.8 | 23.7 |
| | 3 | 6 | 15.8 | 15.8 | 39.5 |
| | 4 | 3 | 7.9 | 7.9 | 47.4 |
| | 5 | 5 | 13.2 | 13.2 | 60.5 |
| | 6 | 5 | 13.2 | 13.2 | 73.7 |
| | 7 | 1 | 2.6 | 2.6 | 76.3 |
| | 8 | 2 | 5.3 | 5.3 | 81.6 |
| | 9 | 1 | 2.6 | 2.6 | 84.2 |
| | 10 | 2 | 5.3 | 5.3 | 89.5 |
| | 12 | 3 | 7.9 | 7.9 | 97.4 |
| | 55 | 1 | 2.6 | 2.6 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |



| | | Frequency | Percent | Valid Percent | Cumulative Percen |
|---|-------|-----------|---------|---------------|-------------------|
| Question 2 - How many Canadian hotel rooms do you own within your | 40 | 1 | 2.6 | 2.6 | 2.6 |
| portfolio? | 106 | 1 | 2.6 | 2.6 | 5.3 |
| | 150 | 1 | 2.6 | 2.6 | 7.9 |
| | 169 | 1 | 2.6 | 2.6 | 10.5 |
| | 180 | 1 | 2.6 | 2.6 | 13.2 |
| | 201 | 1 | 2.6 | 2.6 | 15.8 |
| | 224 | 1 | 2.6 | 2.6 | 18.4 |
| | 240 | 1 | 2.6 | 2.6 | 21.1 |
| | 274 | 1 | 2.6 | 2.6 | 23.7 |
| | 285 | 1 | 2.6 | 2.6 | 26.3 |
| | 350 | 1 | 2.6 | 2.6 | 28.9 |
| | 370 | 1 | 2.6 | 2.6 | 31.6 |
| | 374 | 1 | 2.6 | 2.6 | 34.2 |
| | 426 | 1 | 2.6 | 2.6 | 36.8 |
| | 510 | 1 | 2.6 | 2.6 | 39.5 |
| | 527 | 1 | 2.6 | 2.6 | 42.1 |
| | 558 | 1 | 2.6 | 2.6 | 44.7 |
| | 564 | 1 | 2.6 | 2.6 | 47.4 |
| | 600 | 1 | 2.6 | 2.6 | 50.0 |
| | 601 | 1 | 2.6 | 2.6 | 52.6 |
| | 621 | 1 | 2.6 | 2.6 | 55.3 |
| | 635 | 1 | 2.6 | 2.6 | 57.9 |
| | 700 | 1 | 2.6 | 2.6 | 60.5 |
| | 750 | 1 | 2.6 | 2.6 | 63.2 |
| | 800 | 1 | 2.6 | 2.6 | 65.8 |
| | 900 | 1 | 2.6 | 2.6 | 68.4 |
| | 921 | 1 | 2.6 | 2.6 | 71.1 |
| | 1000 | 1 | 2.6 | 2.6 | 73.7 |
| | 1030 | 1 | 2.6 | 2.6 | 76.3 |
| | 1035 | 1 | 2.6 | 2.6 | 78.9 |
| | 1103 | 1 | 2.6 | 2.6 | 81.6 |
| | 1150 | 1 | 2.6 | 2.6 | 84.2 |
| | 1404 | 1 | 2.6 | 2.6 | 86.8 |
| | 1500 | 1 | 2.6 | 2.6 | 89.5 |
| | 1649 | 1 | 2.6 | 2.6 | 92.1 |
| | 1700 | 1 | 2.6 | 2.6 | 94.7 |
| | 3000 | 1 | 2.6 | 2.6 | 97.4 |
| | 6000 | 1 | 2.6 | 2.6 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |



Statistics

Question - What is the mix of rooms by asset class in your portfolio?

| | = | Limited | Focused | Full | |
|----|-----------|---------|---------|---------|--------|
| | | service | service | service | Resort |
| Ν | Valid | 38 | 38 | 38 | 38 |
| | No Answer | 0 | 0 | 0 | 0 |
| N | lean | 35.82 | 21.276 | 38.89 | 4.013 |
| Me | edian | 34.50 | 5.000 | 30.00 | 0.000 |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------------------------|-------|-----------|---------|---------------|--------------------|
| Question 3 - Limited service | 0 | 12 | 31.6 | 31.6 | 31.6 |
| | 6 | 1 | 2.6 | 2.6 | 34.2 |
| | 20 | 2 | 5.3 | 5.3 | 39.5 |
| | 25 | 1 | 2.6 | 2.6 | 42.1 |
| | 28 | 1 | 2.6 | 2.6 | 44.7 |
| | 33 | 1 | 2.6 | 2.6 | 47.4 |
| | 34 | 1 | 2.6 | 2.6 | 50.0 |
| | 35 | 4 | 10.5 | 10.5 | 60.5 |
| | 40 | 3 | 7.9 | 7.9 | 68.4 |
| | 50 | 2 | 5.3 | 5.3 | 73.7 |
| | 55 | 1 | 2.6 | 2.6 | 76.3 |
| | 60 | 1 | 2.6 | 2.6 | 78.9 |
| | 70 | 2 | 5.3 | 5.3 | 84.2 |
| | 80 | 1 | 2.6 | 2.6 | 86.8 |
| | 100 | 5 | 13.2 | 13.2 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

What is the mix of rooms by asset class in your portfolio?

What is the mix of rooms by asset class in your portfolio?

| | | | | Valid | Cumulative |
|-----------------|-------|-----------|---------|---------|------------|
| | | Frequency | Percent | Percent | Percent |
| Question 3 - | .0 | 19 | 50.0 | 50.0 | 50.0 |
| Focused service | 10.0 | 2 | 5.3 | 5.3 | 55.3 |
| | 20.0 | 3 | 7.9 | 7.9 | 63.2 |
| | 22.0 | 1 | 2.6 | 2.6 | 65.8 |
| | 25.0 | 3 | 7.9 | 7.9 | 73.7 |
| | 30.0 | 1 | 2.6 | 2.6 | 76.3 |
| | 45.0 | 1 | 2.6 | 2.6 | 78.9 |
| | 47.5 | 1 | 2.6 | 2.6 | 81.6 |
| | 50.0 | 2 | 5.3 | 5.3 | 86.8 |
| | 59.0 | 1 | 2.6 | 2.6 | 89.5 |
| | 60.0 | 1 | 2.6 | 2.6 | 92.1 |
| | 90.0 | 1 | 2.6 | 2.6 | 94.7 |
| | 100.0 | 2 | 5.3 | 5.3 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |



| wn | at is the n | nix of rooms by | asset class | in your portfolio? | |
|---------------------------|-------------|-----------------|-------------|--------------------|--------------------|
| | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Question 3 - Full service | 0 | 12 | 31.6 | 31.6 | 31.6 |
| | 10 | 1 | 2.6 | 2.6 | 34.2 |
| | 20 | 2 | 5.3 | 5.3 | 39.5 |
| | 25 | 3 | 7.9 | 7.9 | 47.4 |
| | 30 | 3 | 7.9 | 7.9 | 55.3 |
| | 35 | 1 | 2.6 | 2.6 | 57.9 |
| | 40 | 1 | 2.6 | 2.6 | 60.5 |
| | 50 | 2 | 5.3 | 5.3 | 65.8 |
| | 65 | 2 | 5.3 | 5.3 | 71.1 |
| | 66 | 1 | 2.6 | 2.6 | 73.7 |
| | 67 | 1 | 2.6 | 2.6 | 76.3 |
| | 75 | 1 | 2.6 | 2.6 | 78.9 |
| | 80 | 2 | 5.3 | 5.3 | 84.2 |
| | 90 | 1 | 2.6 | 2.6 | 86.8 |
| | 100 | 5 | 13.2 | 13.2 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

What is the mix of rooms by asset class in your portfolio?

| Resort |
|---|
| Question - What is the mix of rooms by asset class in your portfolio? |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------|-------|-----------|---------|------------------|-----------------------|
| Question 3 - | .0 | 33 | 86.8 | 86.8 | 86.8 |
| Resort | 10.0 | 2 | 5.3 | 5.3 | 92.1 |
| | 22.5 | 1 | 2.6 | 2.6 | 94.7 |
| | 35.0 | 1 | 2.6 | 2.6 | 97.4 |
| | 75.0 | 1 | 2.6 | 2.6 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |



| | | Respons | | | |
|--|---------------------------|---------|---------|------------------|--|
| | | Ν | Percent | Percent of Cases | |
| Question 4 – In which province(s) are your hotels located? (Check all that apply) | Alberta | 18 | 25.7% | 47.4% | |
| | British Columbia | 7 | 10.0% | 18.4% | |
| | Manitoba | 1 | 1.4% | 2.6% | |
| | New Brunswick | 1 | 1.4% | 2.6% | |
| | Newfoundland and Labrador | 1 | 1.4% | 2.6% | |
| | Nova Scotia | 4 | 5.7% | 10.5% | |
| | Ontario | 23 | 32.9% | 60.5% | |
| | Prince Edward Island | 1 | 1.4% | 2.6% | |
| | Quebec | 8 | 11.4% | 21.1% | |
| | Saskatchewan | 5 | 7.1% | 13.2% | |
| | Other | 1 | 1.4% | 2.6% | |
| Total | | 70 | 100.0% | 184.2% | |

a. Dichotomy group tabulated at value 1.

| | _ | Statistics | |
|--------|-----------|--|--|
| _ | = | Question - How long do you anticipate it will take for hotel occupancy to return to 2019 levels? (months) | Question - How long do you anticipate it will take for hotel average daily rates to return to 2019 levels? (months) |
| Ν | Valid | 35 | 36 |
| | No Answer | 3 | 2 |
| Mean | | 27.46 | 32.53 |
| Mediar | 1 | 24.00 | 36.00 |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|--------|-----------|---------|------------------|-----------------------|
| Question 5 - How long do you anticipate it will take for hotel occupancy to | 6 | 2 | 5.3 | 5.7 | 5.7 |
| return to 2019 levels? (months) | 10 | 1 | 2.6 | 2.9 | 8.6 |
| | 12 | 1 | 2.6 | 2.9 | 11.4 |
| | 15 | 1 | 2.6 | 2.9 | 14.3 |
| | 16 | 1 | 2.6 | 2.9 | 17.1 |
| | 18 | 5 | 13.2 | 14.3 | 31.4 |
| | 24 | 9 | 23.7 | 25.7 | 57.1 |
| | 30 | 3 | 7.9 | 8.6 | 65.7 |
| | 36 | 6 | 15.8 | 17.1 | 82.9 |
| | 40 | 2 | 5.3 | 5.7 | 88.6 |
| | 48 | 3 | 7.9 | 8.6 | 97.1 |
| | 60 | 1 | 2.6 | 2.9 | 100.0 |
| | Total | 35 | 92.1 | 100.0 | |
| No Answer | Unsure | 3 | 7.9 | | |
| Total | | 38 | 100.0 | | |



| | | Frequency | Percent | Valid Percent | Cumulative Percent | |
|--|--------|-----------|---------|------------------|-----------------------|--|
| Question 6 - How long do you anticipate it will take for hotel average daily rates to return | 6 | 2 | 5.3 | 5.6 | 5.6 | |
| to 2019 levels? (Check one)(months) | 9 | 1 | 2.6 | 2.8 | 8.3 | |
| | 12 | 2 | 5.3 | 5.6 | 13.9 | |
| | 18 | 3 | 7.9 | 8.3 | 22.2 | |
| | 24 | 5 | 13.2 | 13.9 | 36.1 | |
| | 28 | 1 | 2.6 | 2.8 | 38.9 | |
| | 30 | 1 | 2.6 | 2.8 | 41.7 | |
| | 36 | 11 | 28.9 | 30.6 | 72.2 | |
| | 40 | 1 | 2.6 | 2.8 | 75.0 | |
| | 42 | 2 | 5.3 | 5.6 | 80.6 | |
| | 48 | 3 | 7.9 | 8.3 | 88.9 | |
| | 50 | 1 | 2.6 | 2.8 | 91.7 | |
| | 60 | 3 | 7.9 | 8.3 | 100.0 | |
| | Total | 36 | 94.7 | 100.0 | | |
| No Answer | Unsure | 2 | 5.3 | | | |
| Total | | 38 | 100.0 | | | |

| | | | Responses | | |
|---|-----------|---|-----------|---------|------------------|
| | | | N | Percent | Percent of Cases |
| Question 7 - What are your investment | Sell | | 1 | 1.8% | 2.6% |
| intentions over the next six months? (Check all that apply) [RANDOMIZE] | Hold | 2 | 27 | 49.1% | 71.1% |
| | Buy | 1 | 18 | 32.7% | 47.4% |
| | Refinance | | 5 | 9.1% | 13.2% |
| | Unsure | | 4 | 7.3% | 10.5% |
| Total | | 5 | 55 | 100.0% | 144.7% |
| | | | | | |

a. Dichotomy group tabulated at value 1.

| | | Re | esponses | Percent |
|---|-------------------------------|----|----------|----------|
| | | Ν | Percent | of Cases |
| Question 8 - During the next six months, what metrics will you use to assess hotel values? (Check all that apply) [RANDOMIZE] | Cap rate on 2019 income | 12 | 15.8% | 32.4% |
| | Cap rate on current income | 6 | 7.9% | 16.2% |
| | Cap rate on stabilized income | 17 | 22.4% | 45.9% |
| | Replacement cost | 12 | 15.8% | 32.4% |
| | Price per room | 21 | 27.6% | 56.8% |
| | Room revenue multiplier | 6 | 7.9% | 16.2% |
| | None of the above | 2 | 2.6% | 5.4% |
| Total | | 76 | 100.0% | 205.4% |

a. Dichotomy group tabulated at value 1.



| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|----------|-----------|---------|------------------|-----------------------|
| Question 9 – [IF SELECTED CAP RATES – 1, 2 OR 3 IN Q8] What is the average cap rate range you would use? | 5% to 7% | 6 | 15.8 | 20.7 | 20.7 |
| would use: | 7% to 9% | 19 | 50.0 | 65.5 | 86.2 |
| | Over 9% | 4 | 10.5 | 13.8 | 100.0 |
| | Total | 29 | 76.3 | 100.0 | |
| No Answer | System | 9 | 23.7 | | |
| Total | | 38 | 100.0 | | |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|----------|-----------|---------|---------------|--------------------|
| Question 9 – [IF SELECTED CAP RATE | 5% to 7% | 2 | 15.4 | 16.7 | 16.7 |
| ON 2019 INCOME] What is the average | 7% to 9% | 8 | 61.5 | 66.7 | 83.3 |
| cap rate range you would use? | Over 9% | 2 | 15.4 | 16.7 | 100.0 |
| | Total | 12 | 92.3 | 100.0 | |
| Missing | System | 1 | 7.7 | | |
| Total | | 13 | 100.0 | | |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|----------|-----------|---------|---------------|--------------------|
| Question 9 – [IF SELECTED CAP RATE ON | 5% to 7% | 1 | 16.7 | 16.7 | 16.7 |
| CURRENT INCOME] What is the average cap rate | 7% to 9% | 4 | 66.7 | 66.7 | 83.3 |
| range you would use? | Over 9% | 1 | 16.7 | 16.7 | 100.0 |
| | Total | 6 | 100.0 | 100.0 | |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|----------|-----------|---------|---------------|--------------------|
| Question 9 – [IF SELECTED CAP RATE | 5% to 7% | 3 | 16.7 | 16.7 | 16.7 |
| ON STABILIZED INCOME] What is the | 7% to 9% | 12 | 66.7 | 66.7 | 83.3 |
| average cap rate range you would use? | Over 9% | 3 | 16.7 | 16.7 | 100.0 |
| , | Total | 18 | 100.0 | 100.0 | |

|--|



| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|--------|-----------|---------|------------------|-----------------------|
| Question 10 - [IF SELECTED ROOM REVENUE – 6 IN Q8] What is the average room revenue multiplier you would use? | 2x | 1 | 2.6 | 16.7 | 16.7 |
| would use? | Зx | 5 | 13.2 | 83.3 | 100.0 |
| | Total | 6 | 15.8 | 100.0 | |
| No Answer | System | 32 | 84.2 | | |
| Total | | 38 | 100.0 | | |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------------------------------------|------------------|-----------|---------|---------------|--------------------|
| Question 11 - The cost of borrowing | Increasing | 13 | 34.2 | 34.2 | 34.2 |
| | Remaining stable | 22 | 57.9 | 57.9 | 92.1 |
| | Decreasing | 3 | 7.9 | 7.9 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | _ | _ | | |
|--|------------------|-----------|---------|---------------|--------------------|
| | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Question 12 - The availability of debt financing | Increasing | 3 | 7.9 | 7.9 | 7.9 |
| | Remaining stable | 3 | 7.9 | 7.9 | 15.8 |
| | Decreasing | 29 | 76.3 | 76.3 | 92.1 |
| | Unsure | 3 | 7.9 | 7.9 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |



Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|------------------|-----------|---------|---------------|--------------------|
| Question 13 - Management and salaried staffing levels | Increasing | 3 | 7.9 | 7.9 | 7.9 |
| | Remaining stable | 23 | 60.5 | 60.5 | 68.4 |
| | Decreasing | 12 | 31.6 | 31.6 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------------------------------|------------------|-----------|---------|---------------|--------------------|
| Question 14 - Hourly staffing levels | Increasing | 7 | 18.4 | 18.4 | 18.4 |
| | Remaining stable | 12 | 31.6 | 31.6 | 50.0 |
| | Decreasing | 19 | 50.0 | 50.0 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|------------------|-----------|---------|---------------|--------------------|
| Question 15 - Percentage of total sales spent on marketing | Increasing | 10 | 26.3 | 26.3 | 26.3 |
| | Remaining stable | 17 | 44.7 | 44.7 | 71.1 |
| | Decreasing | 10 | 26.3 | 26.3 | 97.4 |
| | Unsure | 1 | 2.6 | 2.6 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | The cost of borrowing | The availability of debt financing | Management and salaried staffing levels | Hourly staffing levels | Percentage of total sales spent on marketing |
|-----|--------------|--------------------------|---------------------------------------|--|---------------------------|---|
| Ν | Valid | 26 | 26 | 25 | 28 | 26 |
| | No Answer | 12 | 12 | 13 | 10 | 12 |
| Mea | an | 15.096 | 33.08 | 14.52 | 17.96 | 17.31 |
| Me | dian | 10.000 | 30.00 | 10.00 | 20.00 | 15.00 |

|--|



| For each of the following, by how many percentage points will it change? [RANDOMIZE] | | | | | | | | | | |
|--|--------|-----------|---------|---------------|--------------------|--|--|--|--|--|
| | | Frequency | Percent | Valid Percent | Cumulative Percent | | | | | |
| Question 16 - The cost of borrowing | .0 | 4 | 10.5 | 15.4 | 15.4 | | | | | |
| | 1.5 | 1 | 2.6 | 3.8 | 19.2 | | | | | |
| | 2.0 | 2 | 5.3 | 7.7 | 26.9 | | | | | |
| | 3.0 | 1 | 2.6 | 3.8 | 30.8 | | | | | |
| | 4.0 | 1 | 2.6 | 3.8 | 34.6 | | | | | |
| | 5.0 | 2 | 5.3 | 7.7 | 42.3 | | | | | |
| | 10.0 | 4 | 10.5 | 15.4 | 57.7 | | | | | |
| | 20.0 | 6 | 15.8 | 23.1 | 80.8 | | | | | |
| | 25.0 | 1 | 2.6 | 3.8 | 84.6 | | | | | |
| | 30.0 | 2 | 5.3 | 7.7 | 92.3 | | | | | |
| | 50.0 | 1 | 2.6 | 3.8 | 96.2 | | | | | |
| | 75.0 | 1 | 2.6 | 3.8 | 100.0 | | | | | |
| | Total | 26 | 68.4 | 100.0 | | | | | | |
| No Answer | Unsure | 3 | 7.9 | | | | | | | |
| | System | 9 | 23.7 | | | | | | | |
| | Total | 12 | 31.6 | | | | | | | |
| Total | | 38 | 100.0 | | | | | | | |

For each of the following, by how many percentage points will it change? [RANDOMIZE]

For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | Frequency | Percent | Valid Percent | Cumulative Percent | | |
|--|--------|-----------|---------|---------------|--------------------|--|--|
| Question 17 - The availability of debt financing | -30 | 1 | 2.6 | 3.8 | 3.8 | | |
| | 0 | 3 | 7.9 | 11.5 | 15.4 | | |
| | 5 | 1 | 2.6 | 3.8 | 19.2 | | |
| | 10 | 2 | 5.3 | 7.7 | 26.9 | | |
| | 15 | 1 | 2.6 | 3.8 | 30.8 | | |
| | 20 | 1 | 2.6 | 3.8 | 34.6 | | |
| | 25 | 3 | 7.9 | 11.5 | 46.2 | | |
| | 30 | 2 | 5.3 | 7.7 | 53.8 | | |
| | 40 | 1 | 2.6 | 3.8 | 57.7 | | |
| | 50 | 8 | 21.1 | 30.8 | 88.5 | | |
| | 75 | 1 | 2.6 | 3.8 | 92.3 | | |
| | 80 | 1 | 2.6 | 3.8 | 96.2 | | |
| | 100 | 1 | 2.6 | 3.8 | 100.0 | | |
| | Total | 26 | 68.4 | 100.0 | | | |
| No Answer | Unsure | 4 | 10.5 | | | | |
| | System | 8 | 21.1 | | | | |
| | Total | 12 | 31.6 | | | | |
| Total | | 38 | 100.0 | | | | |

| w | w | w | .n | an | OS | .co |
|---|---|---|----|----|----|-----|
| | | | | | | |



| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---|--------|-----------|---------|---------------|--------------------|
| Question 18 - Management and salaried staffing levels | -20 | 1 | 2.6 | 4.0 | 4.0 |
| | 0 | 8 | 21.1 | 32.0 | 36.0 |
| | 3 | 1 | 2.6 | 4.0 | 40.0 |
| | 10 | 3 | 7.9 | 12.0 | 52.0 |
| | 20 | 7 | 18.4 | 28.0 | 80.0 |
| | 25 | 1 | 2.6 | 4.0 | 84.0 |
| | 30 | 1 | 2.6 | 4.0 | 88.0 |
| | 35 | 1 | 2.6 | 4.0 | 92.0 |
| | 50 | 1 | 2.6 | 4.0 | 96.0 |
| | 70 | 1 | 2.6 | 4.0 | 100.0 |
| | Total | 25 | 65.8 | 100.0 | |
| No Answer | Unsure | 2 | 5.3 | | |
| | System | 11 | 28.9 | | |
| | Total | 13 | 34.2 | | |
| Total | | 38 | 100.0 | | |

For each of the following, by how many percentage points will it change? [RANDOMIZE]

For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------------------------------------|--------|-----------|---------|---------------|--------------------|
| Question 19 - Hourly staffing level | -30 | 1 | 2.6 | 3.6 | 3.6 |
| | -10 | 1 | 2.6 | 3.6 | 7.1 |
| | 0 | 5 | 13.2 | 17.9 | 25.0 |
| | 5 | 1 | 2.6 | 3.6 | 28.6 |
| | 10 | 2 | 5.3 | 7.1 | 35.7 |
| | 15 | 2 | 5.3 | 7.1 | 42.9 |
| | 18 | 1 | 2.6 | 3.6 | 46.4 |
| | 20 | 6 | 15.8 | 21.4 | 67.9 |
| | 25 | 2 | 5.3 | 7.1 | 75.0 |
| | 30 | 2 | 5.3 | 7.1 | 82.1 |
| | 40 | 3 | 7.9 | 10.7 | 92.9 |
| | 60 | 2 | 5.3 | 7.1 | 100.0 |
| | Total | 28 | 73.7 | 100.0 | |
| No Answer | Unsure | 3 | 7.9 | | |
| | System | 7 | 18.4 | | |
| | Total | 10 | 26.3 | | |
| Total | | 38 | 100.0 | | |

| | | an | |
|--|--|----|--|
| | | | |
| | | | |



| for each of the following, of now many percentage points with tenanger. [Instrominize] | | | | | | | |
|--|--------|-----------|---------|---------------|--------------------|--|--|
| | | Frequency | Percent | Valid Percent | Cumulative Percent | | |
| Question 20 - Percentage of total sales spent on marketing | 0 | 3 | 7.9 | 11.5 | 11.5 | | |
| | 1 | 1 | 2.6 | 3.8 | 15.4 | | |
| | 3 | 1 | 2.6 | 3.8 | 19.2 | | |
| | 5 | 2 | 5.3 | 7.7 | 26.9 | | |
| | 6 | 1 | 2.6 | 3.8 | 30.8 | | |
| | 10 | 4 | 10.5 | 15.4 | 46.2 | | |
| | 15 | 3 | 7.9 | 11.5 | 57.7 | | |
| | 20 | 4 | 10.5 | 15.4 | 73.1 | | |
| | 25 | 5 | 13.2 | 19.2 | 92.3 | | |
| | 40 | 1 | 2.6 | 3.8 | 96.2 | | |
| | 100 | 1 | 2.6 | 3.8 | 100.0 | | |
| | Total | 26 | 68.4 | 100.0 | | | |
| No Answer | Unsure | 6 | 15.8 | | | | |
| | System | 6 | 15.8 | | | | |
| | Total | 12 | 31.6 | | | | |
| Total | | 38 | 100.0 | | | | |

For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | Re | sponses | _ |
|--|-------------------------------------|----|---------|------------------|
| | | Ν | Percent | Percent of Cases |
| Question 21- What type of financing do you expect to need over the next six months? (Check all that apply) | Hold existing | 29 | 65.9% | 80.6% |
| | Refinance with new lender | 7 | 15.9% | 19.4% |
| | Short term debt/equity alternatives | 4 | 9.1% | 11.1% |
| | Other | 4 | 9.1% | 11.1% |
| Total | | 44 | 100.0% | 122.2% |

a. Dichotomy group tabulated at value 1.

| | _ | Statistics | |
|----|--------------|---|---|
| | = | Question 22 – On a scale from 0 to 10, where 0 is no alignment and 10 is complete alignment, how aligned are you and your brand on capital expenditures over the next six months? | Question 23 – On a scale from 0 to 10, where 0 is no alignment and 10 is complete alignment, how aligned are you and your brand on operating expenditures over the next six months? |
| Ν | Valid | 33 | 32 |
| | No Answer | 5 | 6 |
| Me | an | 6.94 | 6.41 |
| Me | dian | 7.00 | 6.00 |

| www | .n | an | ns. | ٢n |
|-----|----|----|-----|----|
| | | | | |



| | | | | Valid | Cumulative |
|--|----------------------------|-----------|---------|---------|------------|
| | | Frequency | Percent | Percent | Percent |
| Question 22 - On a scale from 0 to 10, where 0 is no alignment and 10 is complete alignment, how | No alignment (0) | 1 | 2.6 | 3.0 | 3.0 |
| aligned are you and your brand on capital expenditures over the next six months? | 1 | 1 | 2.6 | 3.0 | 6.1 |
| | 3 | 4 | 10.5 | 12.1 | 18.2 |
| | 5 | 7 | 18.4 | 21.2 | 39.4 |
| | 6 | 1 | 2.6 | 3.0 | 42.4 |
| | 7 | 3 | 7.9 | 9.1 | 51.5 |
| | 8 | 2 | 5.3 | 6.1 | 57.6 |
| | 9 | 2 | 5.3 | 6.1 | 63.6 |
| | Complete alignment (10) | 12 | 31.6 | 36.4 | 100.0 |
| | Total | 33 | 86.8 | 100.0 | |
| No Answer | Unsure | 4 | 10.5 | | |
| | System | 1 | 2.6 | | |
| | Total | 5 | 13.2 | | |
| Total | | 38 | 100.0 | | |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|----------------------------|-----------|---------|------------------|-----------------------|
| Question 23 - On a scale from 0 to 10, where 0 is no alignment and 10 is complete alignment, how aligned are you and your brand on operating expenditures over the next six months? | No alignment (0) | 2 | 5.3 | 6.3 | 6.3 |
| | 3 | 3 | 7.9 | 9.4 | 15.6 |
| | 4 | 1 | 2.6 | 3.1 | 18.8 |
| | 5 | 9 | 23.7 | 28.1 | 46.9 |
| | 6 | 2 | 5.3 | 6.3 | 53.1 |
| | 7 | 2 | 5.3 | 6.3 | 59.4 |
| | 8 | 4 | 10.5 | 12.5 | 71.9 |
| | 9 | 1 | 2.6 | 3.1 | 75.0 |
| | Complete alignment (10) | 8 | 21.1 | 25.0 | 100.0 |
| | Total | 32 | 84.2 | 100.0 | |
| No Answer | Unsure | 5 | 13.2 | | |
| | System | 1 | 2.6 | | |
| | Total | 6 | 15.8 | | |
| Total | | 38 | 100.0 | | |



| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|----------------------|-----------|---------|------------------|-----------------------|
| Question 24 - Are you likely, somewhat likely, somewhat unlikely or unlikely to proceed with capital spending over the next six months? [RANDOMIZE] | Likely | 6 | 15.8 | 15.8 | 15.8 |
| | Somewhat likely | 13 | 34.2 | 34.2 | 50.0 |
| | Somewhat unlikely | 7 | 18.4 | 18.4 | 68.4 |
| | Unlikely | 12 | 31.6 | 31.6 | 100.0 |
| | Total | 38 | 100.0 | 100.0 | |

Statistics

| Question 25 – [IF LIKELY/SOMEWHAT LIKELY] |
|--|
| When do you anticipate resuming your capital |
| spending programs? (months) |

| Ν | Valid | 18 |
|--------|-----------|------|
| | No Answer | 55 |
| Mean | | 9.33 |
| Median | | 6.00 |

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------------------------------|--------|-----------|---------|---------------|--------------------|
| Question 25 – [IF LIKELY/SOMEWHAT | 0 | 2 | 2.7 | 11.1 | 11.1 |
| LIKELY] When do you anticipate | 1 | 1 | 1.4 | 5.6 | 16.7 |
| resuming your capital spending | 2 | 2 | 2.7 | 11.1 | 27.8 |
| programs? (months) | 3 | 1 | 1.4 | 5.6 | 33.3 |
| | 6 | 6 | 8.2 | 33.3 | 66.7 |
| | 8 | 1 | 1.4 | 5.6 | 72.2 |
| | 14 | 1 | 1.4 | 5.6 | 77.8 |
| | 18 | 1 | 1.4 | 5.6 | 83.3 |
| | 24 | 2 | 2.7 | 11.1 | 94.4 |
| | 36 | 1 | 1.4 | 5.6 | 100.0 |
| | Total | 18 | 24.7 | 100.0 | |
| No Answer | System | 55 | 75.3 | | |
| Total | | 73 | 100.0 | | |



| | | | How many Canadia | How many Canadian hotels do you own within your portfolio, including 100% interest and partial interests? | | | | How many Canadian hotel rooms do you own portfolio? | | |
|--|-------|---------|------------------|--|-------------------|---------------|-------------------|--|-------------|--|
| | | | | | | More then ten | | | 800 or more | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms | |
| Question 1 - How many Canadian | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 | |
| hotels do you own within your | | Mean | 7.2 | 3.0 | 7.5 | 26.8 | 2.3 | 4.5 | 13.4 | |
| portfolio, including 100% interest and partial interests? | | Median | 5.0 | 3.0 | 7.0 | 12.0 | 2.0 | 4.0 | 8.5 | |
| | 1 | % | 7.1 | 12.5 | 0.0 | 0.0 | 23.1 | 0.0 | 0.0 | |
| | 2 | % | 14.3 | 25.0 | 0.0 | 0.0 | 38.5 | 7.7 | 0.0 | |
| | 3 | % | 16.7 | 29.2 | 0.0 | 0.0 | 30.8 | 23.1 | 0.0 | |
| | 4 | % | 7.1 | 12.5 | 0.0 | 0.0 | 0.0 | 23.1 | 0.0 | |
| | 5 | % | 11.9 | 20.8 | 0.0 | 0.0 | 7.7 | 15.4 | 12.5 | |
| | 6 | % | 11.9 | 0.0 | 38.5 | 0.0 | 0.0 | 15.4 | 18.8 | |
| | 7 | % | 4.8 | 0.0 | 15.4 | 0.0 | 0.0 | 15.4 | 0.0 | |
| | 8 | % | 7.1 | 0.0 | 23.1 | 0.0 | 0.0 | 0.0 | 18.8 | |
| | 9 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | |
| | 10 | % | 4.8 | 0.0 | 15.4 | 0.0 | 0.0 | 0.0 | 12.5 | |
| | 12 | % | 7.1 | 0.0 | 0.0 | 60.0 | 0.0 | 0.0 | 18.8 | |
| | 43 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | |
| | 55 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | |



| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, includi interests? | ng 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|--------------------------------|-------|---------|------------------|--|---|-------------------------|-------------------|--|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 2 - How many Canadian | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| hotel rooms do you own within | | Mean | 908.9 | 401.4 | 1137.5 | 2750.4 | 227.9 | 593.6 | 1718.3 |
| your portfolio? | | Median | 611.0 | 372.0 | 1000.0 | 1649.0 | 224.0 | 600.0 | 1126.5 |
| | 40 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 106 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 150 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 169 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 180 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 201 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 224 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 240 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 274 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 285 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 350 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 370 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 374 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 426 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 428 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 510 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 527 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 558 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 564 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 600 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 601 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 621 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 635 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 700 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 750 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 797 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 800 | % | 4.8 | 0.0 | 15.4 | 0.0 | 0.0 | 0.0 | 12.5 |
| | 900 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 921 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 1000 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 1030 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 1035 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 |

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| | | How many Canadia | | hin your portfolio, includ | ing 100% interest | How many Canad | How many Canadian hotel rooms do you own within your | | | |
|------|---|------------------|--------------------|----------------------------|-------------------|-------------------|--|-------------|--|--|
| | | | and partial | interests? | More then ten | | portfolio? | 800 or more | | |
| | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms | | |
| 1103 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | | |
| 1150 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | | |
| 1404 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | | |
| 1500 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | | |
| 1649 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | | |
| 1700 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | | |
| 3000 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | | |
| 3500 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | | |
| 6000 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | | |

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What is the mix of rooms by asset class in your portfolio? (Percentages must add up to 100%)

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canad | lian hotel rooms do you o portfolio? | own within your |
|------------------------------|-------|---------|------------------|--|---------------------------------------|-------------------------|-------------------|---|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 3 - Limited service | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| | | Mean | 41.4 | 37.4 | 44.7 | 51.8 | 41.4 | 48.4 | 35.6 |
| | | Median | 35.0 | 35.0 | 35.0 | 40.0 | 35.0 | 40.0 | 27.0 |
| | 0 | % | 28.6 | 33.3 | 23.1 | 20.0 | 30.8 | 23.1 | 31.3 |
| | 6 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 20 | % | 4.8 | 0.0 | 15.4 | 0.0 | 0.0 | 0.0 | 12.5 |
| | 25 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 28 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0. |
| | 33 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0. |
| | 34 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6. |
| | 35 | % | 9.5 | 12.5 | 7.7 | 0.0 | 15.4 | 7.7 | 6. |
| | 40 | % | 7.1 | 8.3 | 0.0 | 20.0 | 7.7 | 7.7 | 6. |
| | 50 | % | 4.8 | 8.3 | 0.0 | 0.0 | 15.4 | 0.0 | 0. |
| | 55 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0. |
| | 60 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6. |
| | 70 | % | 4.8 | 4.2 | 7.7 | 0.0 | 0.0 | 15.4 | 0. |
| | 80 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6. |
| | 85 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6. |
| | 90 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6. |
| | 100 | % | 14.3 | 12.5 | 15.4 | 20.0 | 23.1 | 15.4 | 6. |
| | 101 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0. |



What is the mix of rooms by asset class in your portfolio? (Percentages must add up to 100%)

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, incluc interests? | ling 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|------------------------------|-------|---------|------------------|--|--|--------------------|-------------------|--|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 3 - Focused service | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| | | Mean | 19.5 | 16.1 | 24.3 | 23.0 | 17.8 | 18.8 | 21.3 |
| | | Median | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 | 10.0 | 15.0 |
| | .0 | % | 52.4 | 58.3 | 38.5 | 60.0 | 69.2 | 46.2 | 43.8 |
| | 10.0 | % | 7.1 | 4.2 | 15.4 | 0.0 | 0.0 | 15.4 | 6.3 |
| | 20.0 | % | 7.1 | 4.2 | 15.4 | 0.0 | 0.0 | 0.0 | 18.8 |
| | 22.0 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 25.0 | % | 7.1 | 8.3 | 0.0 | 20.0 | 0.0 | 15.4 | 6.3 |
| | 30.0 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 45.0 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | 0.0 |
| | 47.5 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 50.0 | % | 4.8 | 4.2 | 7.7 | 0.0 | 7.7 | 0.0 | 6.3 |
| | 59.0 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 |
| | 60.0 | % | 2.4 | 4.2 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 90.0 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 |
| | 100.0 | % | 4.8 | 4.2 | 7.7 | 0.0 | 7.7 | 7.7 | 0.0 |

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What is the mix of rooms by asset class in your portfolio? (Percentages must add up to 100%)

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, includ | ing 100% interest | How many Canad | ian hotel rooms do you c portfolio? | wn within your |
|---------------------------|-------|---------|------------------|--|----------------------------|-------------------|-------------------|--|----------------|
| | | | | anu partiai | 111(010313) | More then ten | | portiolio | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 3 - Full service | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| | | Mean | 43.0 | 59.8 | 20.8 | 20.2 | 40.8 | 57.2 | 33. |
| | | Median | 27.5 | 57.5 | 20.0 | 10.0 | 50.0 | 25.0 | 27. |
| | 0 | % | 35.7 | 33.3 | 38.5 | 40.0 | 46.2 | 38.5 | 25. |
| | 10 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6. |
| | 20 | % | 4.8 | 0.0 | 15.4 | 0.0 | 0.0 | 7.7 | 6 |
| | 25 | % | 7.1 | 4.2 | 7.7 | 20.0 | 0.0 | 7.7 | 12 |
| | 30 | % | 7.1 | 0.0 | 23.1 | 0.0 | 0.0 | 0.0 | 18 |
| | 35 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6 |
| | 40 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | C |
| | 50 | % | 4.8 | 8.3 | 0.0 | 0.0 | 15.4 | 0.0 | C |
| | 65 | % | 4.8 | 8.3 | 0.0 | 0.0 | 15.4 | 0.0 | C |
| | 66 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6 |
| | 67 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | C |
| | 75 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | C |
| | 80 | % | 4.8 | 4.2 | 7.7 | 0.0 | 0.0 | 0.0 | 12 |
| | 90 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | C |
| | 100 | % | 11.9 | 20.8 | 0.0 | 0.0 | 23.1 | 7.7 | e |
| | 327 | % | 2.4 | 4.2 | 0.0 | 0.0 | 0.0 | 7.7 | C |



What is the mix of rooms by asset class in your portfolio? (Percentages must add up to 100%)

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, includ interests? | ling 100% interest | How many Canad | nany Canadian hotel rooms do you own within your portfolio? | | |
|---------------------|-------|---------|------------------|--|--|--------------------|-------------------|--|-------------|--|
| | | | | | | More then ten | | | 800 or more | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms | |
| Question 3 - Resort | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 | |
| | | Mean | 4.0 | 0.4 | 10.2 | 5.0 | 0.0 | 0.8 | 9.8 | |
| | | Median | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | |
| | .0 | % | 85.7 | 95.8 | 76.9 | 60.0 | 100.0 | 92.3 | 68.8 | |
| | 10.0 | % | 4.8 | 4.2 | 0.0 | 20.0 | 0.0 | 7.7 | 6.3 | |
| | 15.0 | % | 2.4 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.3 | |
| | 22.5 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | |
| | 35.0 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | |
| | 75.0 | % | 2.4 | 0.0 | 7.7 | 0.0 | 0.0 | 0.0 | 6.3 | |

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| | | - | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclu interests? | ding 100% interest | How many Canad | lian hotel rooms do you o portfolio? | own within your |
|---|--------|---------|------------------|--|---|-------------------------|-------------------|---|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 5 - How long do you | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| anticipate it will take for hotel | | Mean | 28.0 | 23.7 | 31.3 | 40.0 | 22.1 | 26.7 | 34.4 |
| occupancy to return to 2019 levels? (months) | | Median | 24.0 | 21.0 | 24.0 | 42.0 | 18.0 | 24.0 | 33.0 |
| levels? (months) | 6 | % | 5.0 | 8.7 | 0.0 | 0.0 | 15.4 | 0.0 | 0.0 |
| | 10 | % | 2.5 | 4.3 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 12 | % | 2.5 | 4.3 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 15 | % | 2.5 | 4.3 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 16 | % | 2.5 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.7 |
| | 18 | % | 12.5 | 21.7 | 0.0 | 0.0 | 15.4 | 25.0 | 0.0 |
| | 24 | % | 22.5 | 8.7 | 58.3 | 0.0 | 7.7 | 25.0 | 33.3 |
| | 30 | % | 7.5 | 13.0 | 0.0 | 0.0 | 7.7 | 8.3 | 6.7 |
| | 36 | % | 15.0 | 13.0 | 16.7 | 20.0 | 23.1 | 8.3 | 13.3 |
| | 40 | % | 5.0 | 4.3 | 8.3 | 0.0 | 7.7 | 0.0 | 6.7 |
| | 48 | % | 10.0 | 4.3 | 16.7 | 20.0 | 0.0 | 8.3 | 20.0 |
| | 60 | % | 2.5 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.7 |
| | Unsure | % | 10.0 | 13.0 | 0.0 | 20.0 | 0.0 | 25.0 | 6.7 |



| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, includ interests? | ing 100% interest | How many Canad | ian hotel rooms do you o portfolio? | wn within your |
|--|--------|---------|------------------|--|--|-------------------|-------------------|--|----------------|
| | | | | | | More then ten | | · | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 6 - How long do you | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| anticipate it will take for hotel | | Mean | 33.6 | 28.6 | 39.2 | 43.0 | 26.8 | 34.2 | 39.4 |
| average daily rates to return to 2019 levels? (months) | | Median | 36.0 | 30.0 | 36.0 | 42.0 | 24.0 | 36.0 | 36.0 |
| | 6 | % | 5.0 | 8.7 | 0.0 | 0.0 | 15.4 | 0.0 | 0.0 |
| | 9 | % | 2.5 | 4.3 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 12 | % | 5.0 | 8.7 | 0.0 | 0.0 | 7.7 | 8.3 | 0.0 |
| | 18 | % | 7.5 | 8.7 | 8.3 | 0.0 | 15.4 | 0.0 | 6.7 |
| | 24 | % | 12.5 | 13.0 | 16.7 | 0.0 | 7.7 | 25.0 | 6.7 |
| | 28 | % | 2.5 | 0.0 | 0.0 | 20.0 | 0.0 | 0.0 | 6.7 |
| | 30 | % | 2.5 | 4.3 | 0.0 | 0.0 | 0.0 | 0.0 | 6.7 |
| | 36 | % | 27.5 | 21.7 | 41.7 | 20.0 | 23.1 | 33.3 | 26.7 |
| | 40 | % | 2.5 | 4.3 | 0.0 | 0.0 | 7.7 | 0.0 | 0.0 |
| | 42 | % | 5.0 | 4.3 | 8.3 | 0.0 | 0.0 | 8.3 | 6.7 |
| | 48 | % | 7.5 | 8.7 | 0.0 | 20.0 | 7.7 | 0.0 | 13.3 |
| | 50 | % | 2.5 | 0.0 | 8.3 | 0.0 | 0.0 | 0.0 | 6.7 |
| | 60 | % | 7.5 | 4.3 | 8.3 | 20.0 | 7.7 | 0.0 | 13.3 |
| | 72 | % | 2.5 | 0.0 | 8.3 | 0.0 | 0.0 | 8.3 | 0.0 |
| | Unsure | % | 7.5 | 8.7 | 0.0 | 20.0 | 0.0 | 16.7 | 6.7 |



| | | | How many Canadia | n hotels do you own wit and partial | | iding 100% interest | How many Canac | lian hotel rooms do you o portfolio? | own within your |
|--|-----------|---------|------------------|--|-------------------|---------------------|-------------------|---|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 7 - What are your | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| investment intentions over the | Sell | % | 2.6 | 4.3 | 0.0 | 0.0 | 0.0 | 8.3 | 0.0 |
| next six months? (Check all that apply) [RANDOMIZE] | Hold | % | 71.1 | 69.6 | 66.7 | 100.0 | 61.5 | 75.0 | 80.0 |
| | Buy | % | 47.4 | 21.7 | 75.0 | 100.0 | 23.1 | 25.0 | 86.7 |
| | Refinance | % | 13.2 | 4.3 | 16.7 | 60.0 | 7.7 | 0.0 | 33.3 |
| | Unsure | % | 10.5 | 13.0 | 0.0 | 20.0 | 15.4 | 8.3 | 6.7 |

*Values are based on the percentage of positive responses to a specific intention (columns exceed 100%)

**Multifrequency tab based on multiple responses

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canac | lian hotel rooms do you portfolio? | own within your |
|--|-----------|---------|------------------|--|--|--------------------|-------------------|---------------------------------------|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 7 - What are your | Total | Total N | 59 | 26 | 19 | 14 | 14 | 14 | 31 |
| investment intentions over the | Sell | % | 1.8 | 3.8 | 0.0 | 0.0 | 0.0 | 7.1 | 0.0 |
| next six months? (Check all that apply) [RANDOMIZE] | Hold | % | 49.1 | 61.5 | 42.1 | 35.7 | 57.1 | 64.3 | 38.7 |
| | Buy | % | 32.7 | 19.2 | 47.4 | 35.7 | 21.4 | 21.4 | 41.9 |
| | Refinance | % | 9.1 | 3.8 | 10.5 | 21.4 | 7.1 | 0.0 | 16.1 |
| | Unsure | % | 7.3 | 11.5 | 0.0 | 7.1 | 14.3 | 7.1 | 3.2 |

*Values are based on the proportion an intention represents of all activities (columns add up to 100 percent).

**Multifrequency tab based on multiple responses.



| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canac | lian hotel rooms do you o portfolio? | own within your |
|-----------------------------------|-------------------------------|---------|------------------|--|---------------------------------------|--------------------|-------------------|---|-----------------|
| | | | | | | More then ten | | • | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 8 - During the next six | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| months, what metrics will you use | Cap rate on 2019 income | % | 32.4 | 31.8 | 33.3 | 40.0 | 25.0 | 41.7 | 33.3 |
| o assess hotel values? (Check all | Cap rate on current income | % | 16.2 | 13.6 | 16.7 | 20.0 | 8.3 | 25.0 | 13.3 |
| | Cap rate on stabilized income | % | 45.9 | 31.8 | 75.0 | 40.0 | 41.7 | 33.3 | 60.0 |
| | Replacement cost | % | 32.4 | 27.3 | 41.7 | 60.0 | 16.7 | 50.0 | 40.0 |
| | Price per room | % | 56.8 | 45.5 | 75.0 | 80.0 | 50.0 | 41.7 | 80.0 |
| | Room revenue multiplier | % | 16.2 | 18.2 | 0.0 | 60.0 | 25.0 | 8.3 | 20.0 |
| | None of the above | % | 5.4 | 9.1 | 0.0 | 0.0 | 8.3 | 8.3 | 0.0 |

*Values are based on the percentage of positive responses to a specific metric (columns exceed 100%)

**Multifrequency tab based on multiple responses

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, includ interests? | ling 100% interest | How many Canad | ian hotel rooms do you c portfolio? | own within your |
|--|-------------------------------|---------|------------------|--|--|--------------------|-------------------|--|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 8 - During the next six | Total | Total N | 83 | 39 | 29 | 15 | 21 | 25 | 37 |
| months, what metrics will you use to assess hotel values? (Check all that apply) [RANDOMIZE] | Cap rate on 2019 income | % | 15.8 | 17.9 | 13.8 | 13.3 | 14.3 | 20.0 | 13.5 |
| | Cap rate on current income | % | 7.9 | 7.7 | 6.9 | 6.7 | 4.8 | 12.0 | 5.4 |
| | Cap rate on stabilized income | % | 22.4 | 17.9 | 31.0 | 13.3 | 23.8 | 16.0 | 24.3 |
| | Replacement cost | % | 15.8 | 15.4 | 17.2 | 20.0 | 9.5 | 24.0 | 16.2 |
| | Price per room | % | 27.6 | 25.6 | 31.0 | 26.7 | 28.6 | 20.0 | 32.4 |
| | Room revenue multiplier | % | 7.9 | 10.3 | 0.0 | 20.0 | 14.3 | 4.0 | 8.1 |
| | None of the above | % | 2.6 | 5.1 | 0.0 | 0.0 | 4.8 | 4.0 | 0.0 |

*Values are based on the proportion a metric represents of all metrics (columns add up to 100 percent).

**Multifrequency tab based on multiple responses.



| | | = | How many Canadia | n hotels do you own wit and partial | thin your portfolio, inclu interests? | How many Canad | own within your | | |
|--|----------|---------|------------------|--|--|----------------|-------------------|------------------|-------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 9 – [IF SELECTED CAP | Total | Total N | 30 | 16 | 10 | 4 | 9 | 9 | 12 |
| RATES – 1, 2 OR 3 IN Q8] What is | 5% to 7% | % | 20.0 | 12.5 | 40.0 | 0.0 | 11.1 | 33.3 | 16.7 |
| the average cap rate range you would use? | 7% to 9% | % | 63.3 | 68.8 | 60.0 | 50.0 | 66.7 | 55.6 | 66.7 |
| | Over 9% | % | 16.7 | 18.8 | 0.0 | 50.0 | 22.2 | 11.1 | 16.7 |

| | | = | How many Canadiar | hotels do you own wit and partial | hin your portfolio, inclui interests? | ding 100% interest | How many Canad | ian hotel rooms do you portfolio? | own within your | |
|---|-------|---------|-------------------|--------------------------------------|--|--------------------|-------------------|--------------------------------------|-----------------|--|
| | | - | | • | | More then ten | | | 800 or more | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms | |
| Question 10 - [IF SELECTED ROOM | Total | Total N | 7 | 4 | 0 | 3 | 3 | 1 | 3 | |
| REVENUE – 6 IN Q8] What is the | 2x | % | 14.3 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 33.3 | |
| average room revenue multiplier you would use? | 3x | % | 85.7 | 100.0 | 0.0 | 66.7 | 100.0 | 100.0 | 66.7 | |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|---------------------------|------------------|---------|------------------|--|---------------------------------------|--------------------|-------------------|--|-----------------|
| | | | More then ten | | | | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 11 - The cost of | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| borrowing | Increasing | % | 34.2 | 30.4 | 45.5 | 40.0 | 38.5 | 36.4 | 33.3 |
| | Remaining stable | % | 57.9 | 56.5 | 54.5 | 60.0 | 53.8 | 45.5 | 66.7 |
| | Decreasing | % | 7.9 | 13.0 | 0.0 | 0.0 | 7.7 | 18.2 | 0.0 |



Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | | ding 100% interest | How many Canac | lian hotel rooms do you o portfolio? | rooms do you own within your rtfolio? | | |
|-----------------------------------|------------------|---------|------------------|--|-------------------|--------------------|-------------------|---|--|--|--|
| | | | | | | 800 or more | | | | | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms | | |
| Question 12 - The availability of | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 | | |
| debt financing | Increasing | % | 7.9 | 8.7 | 9.1 | 0.0 | 7.7 | 0.0 | 13.3 | | |
| | Remaining stable | % | 7.9 | 4.3 | 9.1 | 20.0 | 0.0 | 9.1 | 13.3 | | |
| | Decreasing | % | 76.3 | 73.9 | 81.8 | 80.0 | 76.9 | 81.8 | 73.3 | | |
| | Unsure | % | 7.9 | 13.0 | 0.0 | 0.0 | 15.4 | 9.1 | 0.0 | | |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclui interests? | ding 100% interest | How many Canad | own within your | |
|------------------------------|------------------|---------|------------------|--|--|--------------------|-------------------|------------------|-------|
| | | | | | | | 800 or | | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 13 - Management and | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| salaried staffing levels | Increasing | % | 7.9 | 8.7 | 9.1 | 0.0 | 15.4 | 0.0 | 6.7 |
| | Remaining stable | % | 60.5 | 60.9 | 63.6 | 60.0 | 61.5 | 72.7 | 53.3 |
| | Decreasing | % | 31.6 | 30.4 | 27.3 | 40.0 | 23.1 | 27.3 | 40.0 |

Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canad | own within your | |
|-------------------------------|------------------|---------|------------------|--|--|-------------------------|-------------------|------------------|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 14 - Hourly staffing | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| levels | Increasing | % | 18.4 | 21.7 | 18.2 | 20.0 | 30.8 | 0.0 | 26.7 |
| | Remaining stable | % | 31.6 | 34.8 | 27.3 | 20.0 | 38.5 | 36.4 | 20.0 |
| | Decreasing | % | 50.0 | 43.5 | 54.5 | 60.0 | 30.8 | 63.6 | 53.3 |



Relative to 2019, how do you see the following matters trending over the next six months? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclu interests? | ding 100% interest | How many Canad | lian hotel rooms do you o portfolio? | own within your |
|-----------------------------------|------------------|---------|------------------|--|--------------------------------------|--------------------|-------------------|---|-----------------|
| | | | | | | 800 | | | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 15 - Percentage of total | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| sales spent on marketing | Increasing | % | 26.3 | 30.4 | 27.3 | 0.0 | 46.2 | 9.1 | 20.0 |
| | Remaining stable | % | 44.7 | 30.4 | 63.6 | 60.0 | 23.1 | 45.5 | 60.0 |
| | Decreasing | % | 26.3 | 34.8 | 9.1 | 20.0 | 23.1 | 45.5 | 13.3 |
| | Unsure | % | 2.6 | 4.3 | 0.0 | 20.0 | 7.7 | 0.0 | 6.7 |

For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclu interests? | iding 100% interest | How many Canad | lian hotel rooms do you o portfolio? | own within your |
|---------------------------|--------|---------|------------------|--|---|---------------------|-------------------|---|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 16 - The cost of | Total | Total N | 29 | 18 | 8 | 3 | 9 | 10 | 10 |
| borrowing | | Mean | 15.1 | 14.8 | 17.9 | 10.5 | 21.3 | 10.7 | 14.1 |
| | | Median | 10.0 | 10.0 | 20.0 | 5.0 | 10.0 | 10.0 | 20.0 |
| | .0 | % | 13.8 | 16.7 | 12.5 | 0.0 | 11.1 | 20.0 | 10.0 |
| | 1.5 | % | 3.4 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 10.0 |
| | 2.0 | % | 6.9 | 11.1 | 0.0 | 0.0 | 11.1 | 10.0 | 0.0 |
| | 3.0 | % | 3.4 | 5.6 | 0.0 | 0.0 | 11.1 | 0.0 | 0.0 |
| | 4.0 | % | 3.4 | 5.6 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 5.0 | % | 6.9 | 0.0 | 12.5 | 33.3 | 0.0 | 0.0 | 20.0 |
| | 10.0 | % | 13.8 | 22.2 | 0.0 | 0.0 | 22.2 | 20.0 | 0.0 |
| | 20.0 | % | 20.7 | 16.7 | 37.5 | 0.0 | 11.1 | 20.0 | 30.0 |
| | 25.0 | % | 3.4 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 10.0 |
| | 30.0 | % | 6.9 | 0.0 | 25.0 | 0.0 | 0.0 | 10.0 | 10.0 |
| | 50.0 | % | 3.4 | 5.6 | 0.0 | 0.0 | 11.1 | 0.0 | 0.0 |
| | 75.0 | % | 3.4 | 5.6 | 0.0 | 0.0 | 11.1 | 0.0 | 0.0 |
| | Unsure | % | 10.3 | 11.1 | 12.5 | 0.0 | 11.1 | 10.0 | 10.0 |



For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, incluc interests? | ding 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|-----------------------------------|--------|---------|------------------|--|---------------------------------------|-------------------------|-------------------|--|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 17 - The availability of | Total | Total N | 30 | 19 | 8 | 3 | 10 | 10 | 1 |
| debt financing | | Mean | 33.1 | 35.0 | 32.1 | 25.0 | 29.4 | 46.4 | 27. |
| | | Median | 30.0 | 30.0 | 50.0 | 25.0 | 20.0 | 50.0 | 32. |
| | -30 | % | 3.3 | 0.0 | 12.5 | 0.0 | 0.0 | 0.0 | 10. |
| | 0 | % | 10.0 | 10.5 | 12.5 | 0.0 | 20.0 | 0.0 | 10. |
| | 5 | % | 3.3 | 5.3 | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 |
| | 10 | % | 6.7 | 5.3 | 0.0 | 33.3 | 10.0 | 0.0 | 10. |
| | 15 | % | 3.3 | 5.3 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 20 | % | 3.3 | 5.3 | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 |
| | 25 | % | 10.0 | 5.3 | 12.5 | 33.3 | 10.0 | 0.0 | 20. |
| | 30 | % | 6.7 | 10.5 | 0.0 | 0.0 | 10.0 | 10.0 | 0.0 |
| | 40 | % | 3.3 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 | 10. |
| | 50 | % | 26.7 | 26.3 | 37.5 | 0.0 | 0.0 | 40.0 | 40. |
| | 75 | % | 3.3 | 5.3 | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 |
| | 80 | % | 3.3 | 0.0 | 12.5 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 100 | % | 3.3 | 5.3 | 0.0 | 0.0 | 10.0 | 0.0 | 0.0 |
| | Unsure | % | 13.3 | 15.8 | 12.5 | 0.0 | 10.0 | 30.0 | 0.0 |



For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclui interests? | ding 100% interest | How many Canad | ian hotel rooms do you portfolio? | own within your |
|------------------------------|--------|---------|------------------|--|---------------------------------------|-------------------------|-------------------|--------------------------------------|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 18 - Management and | Total | Total N | 27 | 17 | 7 | 3 | 8 | 10 | 9 |
| salaried staffing levels | | Mean | 14.5 | 16.9 | 11.4 | 10.0 | 15.4 | 22.8 | 5.6 |
| | | Median | 10.0 | 20.0 | 0.0 | 10.0 | 20.0 | 20.0 | 0.0 |
| | -20 | % | 3.7 | 0.0 | 14.3 | 0.0 | 0.0 | 0.0 | 11.1 |
| | 0 | % | 29.6 | 23.5 | 42.9 | 33.3 | 12.5 | 30.0 | 44.4 |
| | 3 | % | 3.7 | 5.9 | 0.0 | 0.0 | 12.5 | 0.0 | 0.0 |
| | 10 | % | 11.1 | 5.9 | 14.3 | 33.3 | 12.5 | 10.0 | 11.1 |
| | 20 | % | 25.9 | 29.4 | 14.3 | 33.3 | 25.0 | 20.0 | 33.3 |
| | 25 | % | 3.7 | 5.9 | 0.0 | 0.0 | 12.5 | 0.0 | 0.0 |
| | 30 | % | 3.7 | 5.9 | 0.0 | 0.0 | 12.5 | 0.0 | 0.0 |
| | 35 | % | 3.7 | 5.9 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 50 | % | 3.7 | 5.9 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 70 | % | 3.7 | 0.0 | 14.3 | 0.0 | 0.0 | 10.0 | 0.0 |
| | Unsure | % | 7.4 | 11.8 | 0.0 | 0.0 | 12.5 | 10.0 | 0.0 |

Nanos conducted an online survey of 38 hotel executives in Canada, between December 4th and 29th, 2020. The list of hotel executives was provided by Beechwood Real Estate Advisors.

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For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|-------------------------------------|--------|---------|------------------|--|---------------------------------------|-------------------------|-------------------|--|----------------------|
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | More then ten hotels | Zero to 399 rooms | 400 to 799 rooms | 800 or more rooms |
| Question 19 - Hourly staffing level | Total | Total N | 31 | 19 | 9 | 3 | 9 | 11 | 11 |
| | | Mean | 18.0 | 22.1 | 11.0 | 13.3 | 23.1 | 25.0 | 8.5 |
| | | Median | 20.0 | 20.0 | 9.0 | 15.0 | 20.0 | 20.0 | 15.0 |
| | -30 | % | 3.2 | 0.0 | 11.1 | 0.0 | 0.0 | 0.0 | 9.1 |
| | -10 | % | 3.2 | 0.0 | 11.1 | 0.0 | 0.0 | 0.0 | 9.1 |
| | 0 | % | 16.1 | 10.5 | 22.2 | 33.3 | 0.0 | 18.2 | 27.3 |
| | 5 | % | 3.2 | 5.3 | 0.0 | 0.0 | 11.1 | 0.0 | 0.0 |
| | 10 | % | 6.5 | 10.5 | 0.0 | 0.0 | 22.2 | 0.0 | 0.0 |
| | 15 | % | 6.5 | 5.3 | 0.0 | 33.3 | 0.0 | 9.1 | 9.1 |
| | 18 | % | 3.2 | 0.0 | 11.1 | 0.0 | 0.0 | 0.0 | 9.1 |
| | 20 | % | 19.4 | 26.3 | 11.1 | 0.0 | 33.3 | 18.2 | 9.1 |
| | 25 | % | 6.5 | 5.3 | 0.0 | 33.3 | 0.0 | 0.0 | 18.2 |
| | 30 | % | 6.5 | 5.3 | 11.1 | 0.0 | 0.0 | 9.1 | 9.1 |
| | 40 | % | 9.7 | 15.8 | 0.0 | 0.0 | 11.1 | 18.2 | 0.0 |
| | 60 | % | 6.5 | 5.3 | 11.1 | 0.0 | 11.1 | 9.1 | 0.0 |
| | Unsure | % | 9.7 | 10.5 | 11.1 | 0.0 | 11.1 | 18.2 | 0.0 |



For each of the following, by how many percentage points will it change? [RANDOMIZE]

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, inclue interests? | ding 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|-----------------------------------|--------|---------|------------------|--|---------------------------------------|--------------------|-------------------|--|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 20 - Percentage of total | Total | Total N | 32 | 20 | 9 | 3 | 11 | 10 | 11 |
| sales spent on marketing | | Mean | 17.3 | 21.3 | 11.4 | 13.3 | 15.8 | 26.3 | 12.7 |
| | | Median | 15.0 | 15.0 | 12.5 | 10.0 | 12.5 | 20.0 | 15.0 |
| | 0 | % | 9.4 | 5.0 | 22.2 | 0.0 | 0.0 | 0.0 | 27.3 |
| | 1 | % | 3.1 | 0.0 | 11.1 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 3 | % | 3.1 | 5.0 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 |
| | 5 | % | 6.3 | 5.0 | 0.0 | 33.3 | 9.1 | 0.0 | 9.1 |
| | 6 | % | 3.1 | 5.0 | 0.0 | 0.0 | 9.1 | 0.0 | 0.0 |
| | 10 | % | 12.5 | 10.0 | 11.1 | 33.3 | 18.2 | 10.0 | 9.1 |
| | 15 | % | 9.4 | 10.0 | 11.1 | 0.0 | 18.2 | 0.0 | 9.1 |
| | 20 | % | 12.5 | 10.0 | 22.2 | 0.0 | 0.0 | 10.0 | 27.3 |
| | 25 | % | 15.6 | 15.0 | 11.1 | 33.3 | 9.1 | 20.0 | 18.2 |
| | 40 | % | 3.1 | 5.0 | 0.0 | 0.0 | 9.1 | 0.0 | 0.0 |
| | 100 | % | 3.1 | 5.0 | 0.0 | 0.0 | 0.0 | 10.0 | 0.0 |
| | Unsure | % | 18.8 | 25.0 | 11.1 | 0.0 | 27.3 | 30.0 | 0.0 |



| | | | How many Canadia | n hotels do you own wit and partial | | ding 100% interest | How many Canac | lian hotel rooms do you o portfolio? | own within your |
|---|-------------------------------------|---------|------------------|--|-------------------|--------------------|-------------------|---|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 21- What type of | Total | Total N | 36 | 21 | 11 | 4 | 12 | 10 | 14 |
| financing do you expect to need | Hold existing | % | 80.6 | 90.5 | 63.6 | 75.0 | 83.3 | 90.0 | 71.4 |
| over the next six months? (Check all that apply) | Refinance with new lender | % | 19.4 | 9.5 | 27.3 | 50.0 | 16.7 | 0.0 | 35.7 |
| | Short term debt/equity alternatives | % | 11.1 | 9.5 | 0.0 | 50.0 | 0.0 | 20.0 | 14.3 |
| | Other | % | 11.1 | 9.5 | 18.2 | 0.0 | 8.3 | 20.0 | 7.1 |

*Values are based on the percentage of positive responses to a specific type of financing (columns exceed 100%)

**Multifrequency tab based on multiple responses

| | | | How many Canadia | n hotels do you own wit and partial | hin your portfolio, includ interests? | ing 100% interest | How many Canad | ian hotel rooms do you o portfolio? | own within your |
|---|-------------------------------------|---------|------------------|--|--|-------------------|-------------------|--|-----------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 21- What type of financing do you expect to need | Total | Total N | 44 | 25 | 12 | 7 | 13 | 13 | 18 |
| | Hold existing | % | 65.9 | 76.0 | 58.3 | 42.9 | 76.9 | 69.2 | 55.6 |
| over the next six months? (Check all that apply) | Refinance with new lender | % | 15.9 | 8.0 | 25.0 | 28.6 | 15.4 | 0.0 | 27.8 |
| ալ пат арруу | Short term debt/equity alternatives | % | 9.1 | 8.0 | 0.0 | 28.6 | 0.0 | 15.4 | 11.1 |
| | Other | % | 9.1 | 8.0 | 16.7 | 0.0 | 7.7 | 15.4 | 5.6 |

*Values are based on the proportion a type of financing represents of all types (columns add up to 100 percent).

**Multifrequency tab based on multiple responses.



| | | | How many Canadia | How many Canadian hotels do you own within your portfolio, including 100% interest and partial interests? | | | How many Canadian hotel rooms do you own within your portfolio? | | |
|--|-------------------------|---------|------------------|--|-------------------|---------------|--|------------------|-------|
| | | | | | | More then ten | | | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 22 - On a scale from 0 to 10, where 0 is no alignment and 10 is complete alignment, how aligned are you and your brand on capital expenditures over the next six months? | Total | Total N | 37 | 22 | 11 | 4 | 12 | 11 | 14 |
| | | Mean | 6.9 | 7.6 | 6.4 | 5.5 | 6.5 | 7.4 | 6.9 |
| | | Median | 7.0 | 10.0 | 6.0 | 5.5 | 6.0 | 10.0 | 7.5 |
| | No alignment (0) | % | 2.7 | 4.5 | 0.0 | 0.0 | 8.3 | 0.0 | 0.0 |
| | 1 | % | 2.7 | 4.5 | 0.0 | 0.0 | 0.0 | 9.1 | 0.0 |
| | 3 | % | 10.8 | 0.0 | 18.2 | 50.0 | 0.0 | 9.1 | 21.4 |
| | 5 | % | 18.9 | 18.2 | 27.3 | 0.0 | 25.0 | 18.2 | 14.3 |
| | 6 | % | 2.7 | 0.0 | 9.1 | 0.0 | 0.0 | 0.0 | 7.1 |
| | 7 | % | 8.1 | 4.5 | 18.2 | 0.0 | 8.3 | 9.1 | 7.1 |
| | 8 | % | 5.4 | 0.0 | 0.0 | 50.0 | 0.0 | 0.0 | 14.3 |
| | 9 | % | 5.4 | 4.5 | 9.1 | 0.0 | 0.0 | 0.0 | 14.3 |
| | Complete alignment (10) | % | 32.4 | 45.5 | 18.2 | 0.0 | 25.0 | 54.5 | 21.4 |
| | Unsure | % | 10.8 | 18.2 | 0.0 | 0.0 | 33.3 | 0.0 | 0.0 |



| | | | How many Canadia | How many Canadian hotels do you own within your portfolio, including 100% interest and partial interests? | | | How many Canadian hotel rooms do you own within your portfolio? | | |
|--|-------------------------|---------|------------------|--|-------------------|---------------|--|------------------|-------|
| | | | | | | More then ten | | | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 23 - On a scale from 0 to 10, where 0 is no alignment and | Total | Total N | 37 | 22 | 11 | 4 | 12 | 11 | 14 |
| | | Mean | 6.4 | 7.2 | 5.9 | 4.5 | 6.5 | 6.7 | 6.1 |
| 10 is complete alignment, how aligned are you and your brand on | | Median | 6.0 | 8.0 | 5.0 | 5.0 | 6.0 | 6.5 | 6.0 |
| operating expenditures over the | No alignment (0) | % | 5.4 | 4.5 | 0.0 | 25.0 | 8.3 | 0.0 | 7.1 |
| next six months? | 3 | % | 8.1 | 0.0 | 18.2 | 25.0 | 0.0 | 9.1 | 14.3 |
| | 4 | % | 2.7 | 0.0 | 9.1 | 0.0 | 0.0 | 0.0 | 7.1 |
| | 5 | % | 24.3 | 27.3 | 27.3 | 0.0 | 25.0 | 36.4 | 14.3 |
| | 6 | % | 5.4 | 0.0 | 18.2 | 0.0 | 0.0 | 0.0 | 14.3 |
| | 7 | % | 5.4 | 4.5 | 0.0 | 25.0 | 8.3 | 0.0 | 7.1 |
| | 8 | % | 10.8 | 9.1 | 9.1 | 25.0 | 0.0 | 27.3 | 7.1 |
| | 9 | % | 2.7 | 4.5 | 0.0 | 0.0 | 0.0 | 0.0 | 7.1 |
| | Complete alignment (10) | % | 21.6 | 27.3 | 18.2 | 0.0 | 25.0 | 18.2 | 21.4 |
| | Unsure | % | 13.5 | 22.7 | 0.0 | 0.0 | 33.3 | 9.1 | 0.0 |

| | | | How many Canadia | How many Canadian hotels do you own within your portfolio, including 100% interest and partial interests? | | | How many Canadian hotel rooms do you own within your portfolio? | | |
|---|-------------------|---------|------------------|--|-------------------|---------------|--|------------------|-------------|
| | | | | | | More then ten | | | 800 or more |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 24 - Are you likely, somewhat likely, somewhat | Total | Total N | 38 | 23 | 11 | 4 | 13 | 11 | 14 |
| | Likely | % | 15.8 | 17.4 | 18.2 | 0.0 | 23.1 | 9.1 | 14.3 |
| unlikely or unlikely to proceed with capital spending over the | Somewhat likely | % | 34.2 | 26.1 | 45.5 | 50.0 | 46.2 | 18.2 | 35.7 |
| next six months? [RANDOMIZE] | Somewhat unlikely | % | 18.4 | 17.4 | 18.2 | 25.0 | 7.7 | 27.3 | 21.4 |
| | Unlikely | % | 31.6 | 39.1 | 18.2 | 25.0 | 23.1 | 45.5 | 28.6 |



| | | - | How many Canadian hotels do you own within your portfolio, including 100% interest and partial interests? | | | How many Canadian hotel rooms do you own within your portfolio? | | | |
|---|-------|---------|--|--------------------|-------------------|--|-------------------|------------------|-------|
| | | | More then ten | | | | 800 or more | | |
| | | | Canada 2020-12 | One to five hotels | Six to ten hotels | hotels | Zero to 399 rooms | 400 to 799 rooms | rooms |
| Question 25 – [IF | Total | Total N | 18 | 9 | 7 | 2 | 8 | 3 | 7 |
| LIKELY/SOMEWHAT LIKELY] When | | Mean | 9.3 | 9.3 | 7.7 | 15.0 | 10.3 | 6.3 | 9.6 |
| do you anticipate resuming your capital spending | | Median | 6.0 | 6.0 | 6.0 | 15.0 | 6.0 | 3.0 | 6.0 |
| programs? (months) | 0 | % | 11.1 | 11.1 | 14.3 | 0.0 | 12.5 | 0.0 | 14.3 |
| | 1 | % | 5.6 | 0.0 | 14.3 | 0.0 | 0.0 | 0.0 | 14.3 |
| | 2 | % | 11.1 | 22.2 | 0.0 | 0.0 | 12.5 | 33.3 | 0.0 |
| | 3 | % | 5.6 | 0.0 | 14.3 | 0.0 | 0.0 | 33.3 | 0.0 |
| | 6 | % | 33.3 | 33.3 | 28.6 | 50.0 | 37.5 | 0.0 | 42.9 |
| | 8 | % | 5.6 | 11.1 | 0.0 | 0.0 | 12.5 | 0.0 | 0.0 |
| | 14 | % | 5.6 | 0.0 | 14.3 | 0.0 | 0.0 | 33.3 | 0.0 |
| | 18 | % | 5.6 | 11.1 | 0.0 | 0.0 | 12.5 | 0.0 | 0.0 |
| | 24 | % | 11.1 | 0.0 | 14.3 | 50.0 | 0.0 | 0.0 | 28.6 |
| | 36 | % | 5.6 | 11.1 | 0.0 | 0.0 | 12.5 | 0.0 | 0.0 |



For each of the following, by how many percentage points will it change?(if 'Remaining Stable' please leave blank; if "Unsure" please enter 777)

| Question – The cost of borrowing | Mean | Median | Ν |
|----------------------------------|--------|--------|----|
| Increasing | 25.542 | 20.000 | 12 |
| Remaining stable | 5.818 | 3.000 | 11 |
| Decreasing | 7.333 | 10.000 | 3 |
| Total | 15.096 | 10.000 | 26 |

| | | | Relative to 2019, how do you se | ee the following matters trending o | over the next six months? | |
|----------------------------------|------|-------|---------------------------------|-------------------------------------|---------------------------|--------|
| | | | Increasing | Remaining stable | Decreasing | Total |
| Question – The cost of borrowing | .0 | Count | 0 | 4 | 0 | 4 |
| | | | 0.0% | 36.4% | 0.0% | 15.4% |
| | 1.5 | Count | 1 | 0 | 0 | 1 |
| | | | 8.3% | 0.0% | 0.0% | 3.8% |
| | 2.0 | Count | 0 | 1 | 1 | 2 |
| | | | 0.0% | 9.1% | 33.3% | 7.7% |
| | 3.0 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 9.1% | 0.0% | 3.8% |
| | 4.0 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 9.1% | 0.0% | 3.8% |
| | 5.0 | Count | 0 | 2 | 0 | 2 |
| | | | 0.0% | 18.2% | 0.0% | 7.7% |
| | 10.0 | Count | 2 | 0 | 2 | 4 |
| | | | 16.7% | 0.0% | 66.7% | 15.4% |
| | 20.0 | Count | 5 | 1 | 0 | 6 |
| | | | 41.7% | 9.1% | 0.0% | 23.1% |
| | 25.0 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 9.1% | 0.0% | 3.8% |
| | 30.0 | Count | 2 | 0 | 0 | 2 |
| | | | 16.7% | 0.0% | 0.0% | 7.7% |
| | 50.0 | Count | 1 | 0 | 0 | 1 |
| | | | 8.3% | 0.0% | 0.0% | 3.8% |
| | 75.0 | Count | 1 | 0 | 0 | 1 |
| | | | 8.3% | 0.0% | 0.0% | 3.8% |
| Total | | Count | 12 | 11 | 3 | 26 |
| | | | 100.0% | 100.0% | 100.0% | 100.0% |



For each of the following, by how many percentage points will it change?(if 'Remaining Stable' please leave blank; if "Unsure" please enter 777)

| Question – The availability of debt financing | Mean | Median | Ν |
|---|-------|--------|----|
| Increasing | 50.00 | 50.00 | 1 |
| Remaining stable | 15.00 | 15.00 | 2 |
| Decreasing | 33.91 | 30.00 | 23 |
| Total | 33.08 | 30.00 | 26 |

| | | | Relative to 2019, how do you se | ee the following matters trending o | over the next six months? | |
|---|-----|-------|---------------------------------|-------------------------------------|---------------------------|--------|
| | | | Increasing | Remaining stable | Decreasing | Total |
| Question – The availability of debt financing | -30 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 0 | Count | 0 | 1 | 2 | 3 |
| | | | 0.0% | 50.0% | 8.7% | 11.5% |
| | 5 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 10 | Count | 0 | 0 | 2 | 2 |
| | | | 0.0% | 0.0% | 8.7% | 7.7% |
| | 15 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 20 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 25 | Count | 0 | 0 | 3 | 3 |
| | | | 0.0% | 0.0% | 13.0% | 11.5% |
| | 30 | Count | 0 | 1 | 1 | 2 |
| | | | 0.0% | 50.0% | 4.3% | 7.7% |
| | 40 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 50 | Count | 1 | 0 | 7 | 8 |
| | | | 100.0% | 0.0% | 30.4% | 30.8% |
| | 75 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 80 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| | 100 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 4.3% | 3.8% |
| Total | | Count | 1 | 2 | 23 | 26 |
| | | | 100.0% | 100.0% | 100.0% | 100.0% |



For each of the following, by how many percentage points will it change?(if 'Remaining Stable' please leave blank; if "Unsure" please enter 777)

| Question – Management and salaried staffing levels | Mean | Median | Ν |
|--|-------|--------|----|
| Increasing | 20.00 | 20.00 | 2 |
| Remaining stable | 9.83 | 0.00 | 12 |
| Decreasing | 18.64 | 20.00 | 11 |
| Total | 14.52 | 10.00 | 25 |

| | | | Relative to 2019, how do | o you see the following matt next six months? | ers trending over the | |
|------------------------------------|-----|-------|--------------------------|--|-----------------------|--------|
| | | | Increasing | Remaining stable | Decreasing | Total |
| Question – Management and salaried | -20 | Count | 0 | 0 | 1 | 1 |
| staffing levels | | | 0.0% | 0.0% | 9.1% | 4.0% |
| | 0 | Count | 0 | 8 | 0 | 8 |
| | | | 0.0% | 66.7% | 0.0% | 32.0% |
| | 3 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 8.3% | 0.0% | 4.0% |
| | 10 | Count | 1 | 1 | 1 | 3 |
| | | | 50.0% | 8.3% | 9.1% | 12.0% |
| | 20 | Count | 0 | 0 | 7 | 7 |
| | | | 0.0% | 0.0% | 63.6% | 28.0% |
| | 25 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 9.1% | 4.0% |
| | 30 | Count | 1 | 0 | 0 | 1 |
| | | | 50.0% | 0.0% | 0.0% | 4.0% |
| | 35 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 8.3% | 0.0% | 4.0% |
| | 50 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 9.1% | 4.0% |
| | 70 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 8.3% | 0.0% | 4.0% |
| Total | | Count | 2 | 12 | 11 | 25 |
| | | | 100.0% | 100.0% | 100.0% | 100.0% |



| For each of the following, by how many percentage points will it change?(if 'Remaining | ng Stable' nlease leave blank: if "I Insure" nlease enter 777) |
|--|--|
| Tor cach of the following, by now many percentage points with tenange; (in Remaining | ing Stable picase icave blank, in onsure picase enter 777 |

| Question – Hourly staffing levels | Mean | Median | Ν |
|-----------------------------------|-------|--------|----|
| Increasing | 15.60 | 18.00 | 5 |
| Remaining stable | 11.67 | 10.00 | 6 |
| Decreasing | 20.88 | 20.00 | 17 |
| Total | 17.96 | 20.00 | 28 |

| | | | Relative to 2019, how do you see the following matters trending over the next six months? | | | |
|-----------------------------------|-----|-------|---|------------------|------------|--------|
| | | | Increasing | Remaining stable | Decreasing | Total |
| Question – Hourly staffing levels | -30 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 5.9% | 3.6% |
| | -10 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 5.9% | 3.6% |
| | 0 | Count | 0 | 3 | 2 | 5 |
| | | | 0.0% | 50.0% | 11.8% | 17.9% |
| | 5 | Count | 1 | 0 | 0 | 1 |
| | | | 20.0% | 0.0% | 0.0% | 3.6% |
| | 10 | Count | 1 | 0 | 1 | 2 |
| | | | 20.0% | 0.0% | 5.9% | 7.1% |
| | 15 | Count | 0 | 0 | 2 | 2 |
| | | | 0.0% | 0.0% | 11.8% | 7.1% |
| | 18 | Count | 1 | 0 | 0 | 1 |
| | | | 20.0% | 0.0% | 0.0% | 3.6% |
| | 20 | Count | 1 | 2 | 3 | 6 |
| | | | 20.0% | 33.3% | 17.6% | 21.4% |
| | 25 | Count | 1 | 0 | 1 | 2 |
| | | | 20.0% | 0.0% | 5.9% | 7.1% |
| | 30 | Count | 0 | 1 | 1 | 2 |
| | | | 0.0% | 16.7% | 5.9% | 7.1% |
| | 40 | Count | 0 | 0 | 3 | 3 |
| | | | 0.0% | 0.0% | 17.6% | 10.7% |
| | 60 | Count | 0 | 0 | 2 | 2 |
| | | | 0.0% | 0.0% | 11.8% | 7.1% |
| Total | | Count | 5 | 6 | 17 | 28 |
| | | | 100.0% | 100.0% | 100.0% | 100.0% |



Report

For each of the following, by how many percentage points will it change?(if 'Remaining Stable' please leave blank; if "Unsure" please enter 777)

| Question – Percentage of total sales spent on marketing | Mean | Median | Ν |
|---|-------|--------|----|
| Increasing | 20.00 | 17.50 | 8 |
| Remaining stable | 8.40 | 5.50 | 10 |
| Decreasing | 25.75 | 20.00 | 8 |
| Total | 17.31 | 15.00 | 26 |

| | | | Relative to 2019, how do you see the following matters trending over the next six months? | | | |
|--|-----|-------|---|------------------|------------|--------|
| | | | Increasing | Remaining stable | Decreasing | Total |
| Question – Percentage of total sales spent on marketing | 0 | Count | 0 | 3 | 0 | 3 |
| | | | 0.0% | 30.0% | 0.0% | 11.5% |
| | 1 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 12.5% | 3.8% |
| | 3 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 10.0% | 0.0% | 3.8% |
| | 5 | Count | 0 | 1 | 1 | 2 |
| | | | 0.0% | 10.0% | 12.5% | 7.7% |
| | 6 | Count | 0 | 1 | 0 | 1 |
| | | | 0.0% | 10.0% | 0.0% | 3.8% |
| | 10 | Count | 2 | 1 | 1 | 4 |
| | | | 25.0% | 10.0% | 12.5% | 15.4% |
| | 15 | Count | 2 | 1 | 0 | 3 |
| | | | 25.0% | 10.0% | 0.0% | 11.5% |
| | 20 | Count | 1 | 1 | 2 | 4 |
| | | | 12.5% | 10.0% | 25.0% | 15.4% |
| | 25 | Count | 2 | 1 | 2 | 5 |
| | | | 25.0% | 10.0% | 25.0% | 19.2% |
| | 40 | Count | 1 | 0 | 0 | 1 |
| | | | 12.5% | 0.0% | 0.0% | 3.8% |
| | 100 | Count | 0 | 0 | 1 | 1 |
| | | | 0.0% | 0.0% | 12.5% | 3.8% |
| Total | | Count | 8 | 10 | 8 | 26 |
| | | | 100.0% | 100.0% | 100.0% | 100.0% |