Positive consumer confidence trajectory flattens

Weekly Bloomberg Nanos Canadian Confidence Index, Released January 29, 2021 Project 2013-284

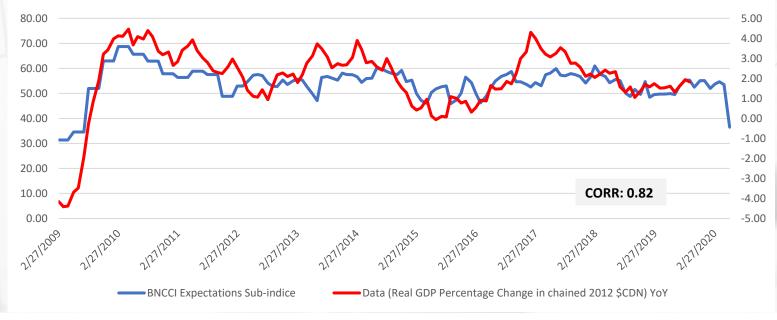


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Bloomberg-Nanos is a must have weekly pulse of consumer confidence in Canada. For over a decade of tracking, the Bloomberg-Nanos Expectations Sub-indice has been a consistent leading indicator of GDP. The data has been cited in the Bank of Canada Monetary Policy Report.

Monthly Bloomberg/Nanos Canada Expectations Index and Canada's rGDP Growth YoY - Six month lag - Full period ending 30/01/2020



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SUMMARY

After gains in consumer confidence in December 2020, January 2021 has witnessed a flattening of the positive trajectory concurrent with stricter COVID-19 lockdowns in many parts of Canada.

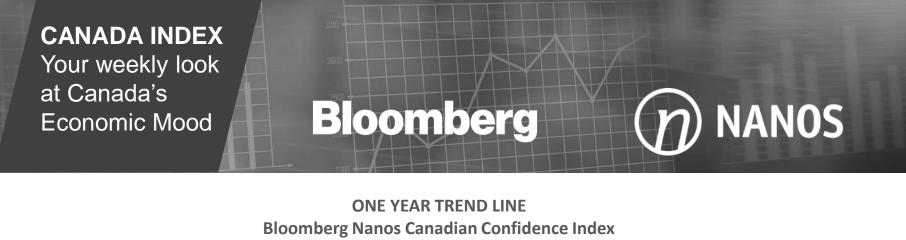
> Nik Nanos Chief Data Scientist

The BNCCI, a composite of a weekly measure of financial health and economic expectations, registered at 56.21 compared with 56.00 four weeks ago. The twelve month high stands at 56.90.

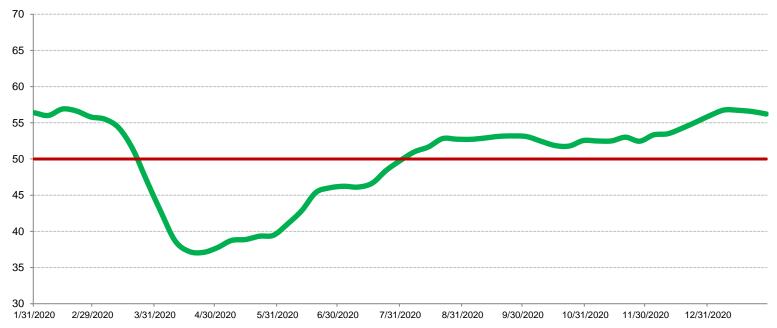
The Bloomberg Nanos Pocketbook Index is based on survey responses to questions on personal finances and job security. This sub-indice was at 58.11 this week compared to 58.12 four weeks ago. The Bloomberg Nanos Expectations Index, based on surveys for the outlook for the economy and real estate prices, was at 54.31 this week compared to 53.87 four weeks ago.

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The average for the BNCCI since 2008 has been 55.97 with a low of 37.08 in April 2020 and a high of 62.92 in December 2009. The index has averaged 56.45 this year.



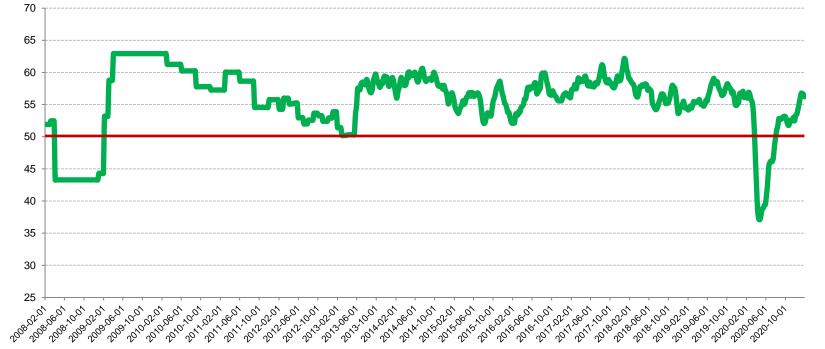
(Weekly Completed January 29, 2021)



The BNCCI is a diffusion index comprised of the views of 1,000 Canadians. A score of 50 on the diffusion index indicates that positive and negative views are a wash while scores above or below 50 suggest net positive or net negative views in terms of the economic mood of Canadians. The data is based on perceptions related to personal finances, job security, economic strength, and real estate value.



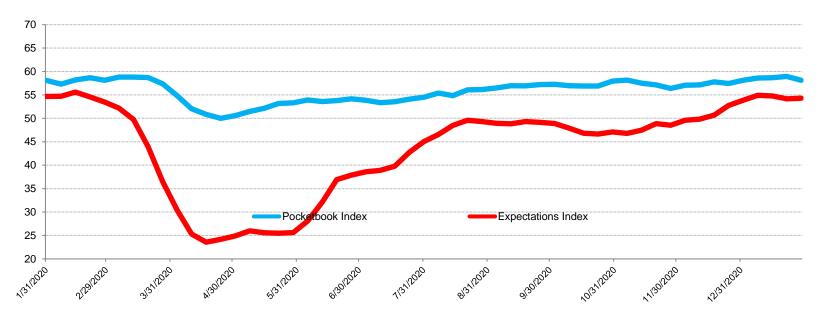




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ONE YEAR TREND Bloomberg Nanos Canadian Pocketbook and Expectations Indices (Weekly Completed January 29, 2021)

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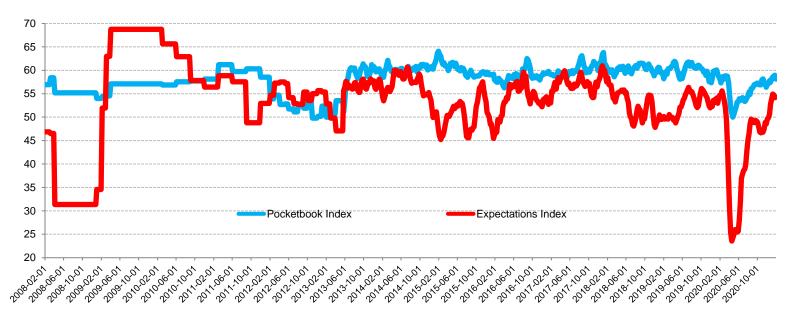


The BNCCI Pocketbook and Expectations Sub-Indices are comprised of the views of 1,000 Canadians. A score of 50 on the diffusion index indicates that positive and negative views are a wash while scores above or below 50 suggest net positive or net negative views in terms of the economic mood of Canadians. The data for the Pocketbook Index is based on perceptions related to personal finances and job security, and the data for the Expectations Index is based on perceptions related to economic strength and real estate value.

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Bloomberg Nanos Canadian Pocketbook and Expectations Indices (Weekly Completed January 29, 2021)



The BNCCI Pocketbook and Expectations Sub-Indices are comprised of the views of 1,000 Canadians. A score of 50 on the diffusion index indicates that positive and negative views are a wash while scores above or below 50 suggest net positive or net negative views in terms of the economic mood of Canadians. The data for the Pocketbook Index is based on perceptions related to personal finances and job security, and the data for the Expectations Index is based on perceptions related to economic strength and real estate value.

Bloomberg Nanos Canadian Consumer Confidence Index Data Summary for January 29, 2021

| | BNCCI | |
|-----------------------|-------|-----------------|
| This week | 56.21 | |
| Last week | 56.55 | |
| 2021 high | 56.76 | Jan 8 |
| 2021 low | 56.00 | Jan 1 |
| 2021 average | 56.45 | |
| 2008 average | 49.21 | Worst full year |
| 2010 average | 59.13 | Best full year |
| April 24, 2020 | 37.08 | Record low |
| Dec 31, 2009 | 62.92 | Record high |
| Overall index average | 55.97 | |

Individual Measures:

| Positive ratings | This week | Last week | 4 weeks ago | Average 2021 | Average 2008-2021 |
|-------------------|------------|-----------------|---------------------|-----------------|-------------------|
| Personal finances | 19.85 | 20.90 | 16.62 | 19.05 | 18.31 |
| Canadian economy | 23.95 | 23.89 | 24.24 | 24.19 | 20.06 |
| Job security | 69.02 | 70.57 | 66.14 | 68.34 | 66.38 |
| Real estate | 50.20 | 49.67 | 51.16 | 51.10 | 37.84 |
| Full Ratings | Better off | Worse off | No change | Don't know | |
| Personal finances | 19.85 | 30.05 | 48.28 | 1.82 | |
| | Stronger | Weaker | No change | Don't know | |
| Canadian Economy | 23.95 | 47.48 | 19.90 | 8.67 | |
| | Secure | Somewhat secure | Somewhat not secure | Not secure | Don't know |
| Job security | 46.07 | 22.96 | 5.64 | 8.87 | 16.47 |
| | Increase | Stay the same | Decrease | Don't know | |
| Real estate | 50.20 | 34.91 | 9.42 | 5.47 | |

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| | | | This Week | Last Week | 4 Weeks Ago | 3 Months Ago | 1 Year Ago | 12 Month High | 12 Month Low | 12 Month Average |
|-------------------|----------|-----------------------|-----------|-----------|----------------|-----------------|---------------|------------------|-----------------|---------------------|
| Die embeurg Neuee | Canada | | | | | | | | | |
| Bloomberg Nanos | | Economic Mood | 56.21 | 56.55 | 56.00 | 52.54 | 56.38 | 56.90 | 37.08 | 49.86 |
| Canadian Consumer | | Pocketbook Index | 58.11 | 58.95 | 58.12 | 57.96 | 58.10 | 58.95 | 50.00 | 55.93 |
| Confidence Index | | Expectations Index | 54.31 | 54.15 | 53.87 | 47.11 | 54.66 | 55.61 | 23.57 | 43.78 |
| Data Summary for | Economie | c Mood by Demographic | | | | | | | | |
| January 29, 2021 | Region | | | | | | | | | |
| January 29, 2021 | • | Atlantic | 61.86 | 63.27 | 60.46 | 54.64 | 51.44 | 63.91 | 36.80 | 50.93 |
| | | Quebec | 57.17 | 56.64 | 57.30 | 53.67 | 62.53 | 64.79 | 41.64 | 53.30 |
| | | Ontario | 58.41 | 58.82 | 57.35 | 55.11 | 59.41 | 60.44 | 38.37 | 52.30 |
| | | Prairies | 46.71 | 47.87 | 48.61 | 44.27 | 48.09 | 49.92 | 27.94 | 41.30 |
| | | British Columbia | 59.10 | 58.94 | 57.98 | 55.12 | 54.51 | 59.64 | 34.41 | 49.98 |
| | Age | 18 to 29 | 52.48 | 53.84 | 55.65 | 55.67 | 61.38 | 61.38 | 34.39 | 50.48 |
| | | 30 to 39 | 54.94 | 58.29 | 58.44 | 53.55 | 58.04 | 60.25 | 36.65 | 50.26 |
| | | 40 to 49 | 56.08 | 56.65 | 56.08 | 53.21 | 54.48 | 56.69 | 35.35 | 49.43 |
| | | 50 to 59 | 57.53 | 55.44 | 54.53 | 51.63 | 54.74 | 57.53 | 35.94 | 49.65 |
| | | 60 plus | 58.91 | 58.23 | 55.74 | 49.77 | 54.15 | 58.91 | 37.47 | 49.60 |
| | Income | | | | | | | | | |
| | moonio | \$0 to \$14,999 | 38.09 | 38.05 | 46.93 | 52.09 | 48.20 | 55.31 | 36.54 | 45.82 |
| | | \$15,000 to \$29,999 | 51.63 | 50.98 | 46.85 | 45.29 | 54.03 | 54.03 | 33.19 | 46.71 |
| | | \$30,000 to \$44,999 | 51.15 | 51.22 | 52.59 | 49.24 | 53.86 | 55.22 | 34.44 | 47.61 |
| | | \$45,000 to \$59,999 | 55.59 | 53.32 | 53.89 | 51.00 | 55.09 | 56.38 | 36.42 | 48.48 |
| | | \$60,000 to \$74,999 | 55.37 | 55.18 | 52.35 | 50.36 | 59.83 | 61.11 | 38.33 | 50.10 |
| | | \$75,000 or more | 58.92 | 59.42 | 60.55 | 55.18 | 58.12 | 60.71 | 36.15 | 51.71 |
| | Home | | | | | | | | | |
| | | Own | 57.05 | 57.39 | 57.06 | 52.42 | 55.41 | 57.68 | 37.02 | 49.86 |
| | | Rent | 54.46 | 54.05 | 52.63 | 52.50 | 59.52 | 59.52 | 36.74 | 49.73 |



About the Bloomberg Nanos Canadian Confidence Index

The Bloomberg Nanos Canadian Confidence Index (BNCCI) is a weekly measurement of the economic mood of Canadians on the strength of the economy, job security, real estate in their neighbourhood, and their personal financial situation. It is a composite of those variables and has two sub indices: a Bloomberg Nanos Expectations Sub-index on forward views; and, Bloomberg Nanos Pocketbook Index on their personal economic situation. The longitudinal data on the index begins in 2008 and is a significant data source for decision-makers.

For more information, visit www.bloomberg.com/news/canada or www.nanos.co

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|---|--------------|-----------------------|
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| Weekly National Ballot Tracking Canada (2014 to present) | \checkmark | |
| Weekly Undecided Tracking (new) (2014 to present) | \checkmark | |
| Weekly Preferred PM Tracking Canada (2014 to present) | \checkmark | ✓ (topline data only) |
| Weekly Party Power Index Tracking Canada (2014 to present) | \checkmark | ✓ (topline data only) |
| Weekly Consider Voting for Liberal Party of Canada (new) (2014 to present) | \checkmark | |
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| Weekly Consider Voting for the NDP of Canada (new) (2014 to present) | \checkmark | |
| Weekly Consider Voting for the Green Party of Canada (new) (2014 to present) | \checkmark | |
| Weekly Consider Voting for the Bloc Québécois (new) (2014 to present) | \checkmark | |
| Weekly Consider Voting for the People's Party of Canada (new) (2014 to present) | \checkmark | |
| 2015 Canadian Nightly Federal Election Tracking (detailed data) | \checkmark | ✓ (topline data only) |
| CTV-Globe-Nanos 2019 Canadian Nightly Federal Election Tracking (detailed data) | \checkmark | ✓ (topline data only) |
| Canada-US Relations Annual Tracking (2005 to present) | \checkmark | |
| The Nanos Annual Public Policy Map (2015 to present) | \checkmark | |
| The Mood of Canada Annual Tracking Survey (2007 to present) | \checkmark | |

METHODOLOGY





METHODOLOGY

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The BNCCI is produced by the Nanos Research Corporation, headquartered in Canada, which operates in Canada and the United States. The data is based on random interviews with 1,000 Canadian consumers (recruited by RDD land- and cell-line sample), using a four-week rolling average of 250 respondents each week, 18 years of age and over. The random sample of 1,000 respondents may be weighted using the latest census information for Canada. The interviews are compiled into a four - week rolling average of 1,000 interviews where each week, the oldest group of 250 interviews is dropped and a new group of 250 interviews is added. The views of 1,000 respondents are compiled into a diffusion index from 0 to 100. A score of 50 on the diffusion index indicates that positive and negative views are a wash while scores above 50 suggest net positive views, while those below 50 suggest net negative views in terms of the economic mood of Canadians.

A random survey of 1,000 respondents in Canada is accurate 3.1 percentage points, plus or minus, 19 times out of 20. This report is based on the four waves of tracking ending January 29, 2021. Due to the Covid-19 outbreak and ESOMAR standards between April 3 and July 24, 2020 Nanos used its probability online panel. Data collection returned to telephone as of the week ending July 31, 2020. The data collection returned to the Nanos probability panel as of the week ending January 1, 2021 due to the four-week lockdown imposed by the provincial health authorities.

The following questions are used for the index calculations:

- Thinking of your personal finances, are you better off, worse off, or has there been no change over the past year? (Overall Confidence Index and Pocketbook Sub-Index)
- Would you describe your job, at this time, as secure, somewhat secure, somewhat not secure, or not at all secure? (Overall Confidence Index and Pocketbook Sub-Index)
- In the next six months, do you think the Canadian economy will become stronger, weaker, or will there be no change? (Overall Confidence Index and Expectations Sub-Index)
- In the next six months, do you believe that the value of real estate in your neighbourhood will increase, stay the same or decrease? (Overall Confidence Index and Expectations Sub-Index)

ABOUT THE PARTNERS

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Nanos is one of North America's most trusted research and strategy organizations. Our team of professionals is regularly called upon by senior executives to deliver superior intelligence and market advantage whether it be helping to chart a path forward, managing a reputation or brand risk or understanding the trends that drive success. Services range from traditional telephone surveys, through to elite in-depth interviews, online research and focus groups. Nanos clients range from Fortune 500 companies through to leading advocacy groups interested in understanding and shaping the public landscape. Whether it is understanding your brand or reputation, customer needs and satisfaction, engaging employees or testing new ads or products, Nanos provides insight you can trust.

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TECHNICAL NOTE

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| Element | Description | Element | Description |
|-------------------------------------|---|--------------------------------------|---|
| Research sponsor | Nanos Research | | The results were weighted by age and gender using the latest Census information (2016) and the sample is geographically |
| Population and Final Sample Size | 1,000 Randomly selected individuals, four week rolling average of 250 interviews a week. | Weighting of Data | stratified to ensure a distribution across all regions of Canada. See tables for full weighting disclosure. |
| Margin of Error | ±3.1 percentage points, 19 times out of 20. | Screening | Screening ensured potential respondents did not work in the market research industry, in the advertising industry, in the media or a political party prior to administering the survey to |
| Mode of Survey | Recruited by RDD dual frame (land- and cell-lines) telephone survey, administered online. | | ensure the integrity of the data. |
| | The sample included both land- and cell-lines RDD | Excluded Demographics | Individuals younger than 18 years old; individuals without land or cell line or internet could not participate. |
| Sampling Method Base | (Random Digit Dialed) across Canada. | | By age and gender using the latest Census information (2016) and the sample is geographically stratified to be representative of |
| Demographics (Captured) | Atlantic Canada, Quebec, Ontario, Prairies, British Columbia; Men and Women; 18 years and older. | Stratification | Canada. Smaller areas such as Atlantic Canada were marginally oversampled to allow for a minimum regional sample. |
| | Six-digit postal code was used to validate geography. | Estimated Response Rate | Eight percent, consistent with industry norms. |
| Demographics (Other) | Age, gender, education, income | | Question order in the preceding report reflects the order in |
| Fieldwork/Validation | Live interviews with live supervision to validate work. | Question Order | which they appeared in the original questionnaire (party options were randomized in their introduction) |
| Number of Calls | Maximum of five call backs. | | This was module two of an omnibus survey. Respondents were asked for their opinions the state of their personal finances, the |
| Time of Calls | Local time 5:00-9:00 pm, on weekends 12:00- 6:00 pm | Question Content | Canadian economy, their perception of their job security and six- month views of real estate in their neighbourhood. |
| Field Dates | Four-week period January 29, 2021 | Question Wording | The questions in the appended tabulations are written exactly as they were asked to individuals. |
| Language of Survey | The survey was conducted in both English and French. | Research/Data Collection Supplier | Nanos Research |
| Standards | Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. <u>https://canadianresearchinsightscouncil.ca/standards/</u> | Contact | Contact Nanos Research for more information or with any concerns or questions. <u>http://www.nanos.co</u> Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com. |



Bloomberg – Tracking, ending January 29th, 2021 – STAT SHEET

| | | | | | Re | gion | | | Ge | ender | | | Age | | |
|---|--------------------------------|------------|----------|---|--------|---------|----------|----------|------|--------|-----|-----|-----|-----|------|
| | | | Canada | | | | | | | | 18 | 30 | 40 | 50 | |
| | | | 2021-01- | | | | | British | | | to | to | to | to | 60 |
| | | | 29 | Atlantic | Quebec | Ontario | Prairies | Columbia | Male | Female | 29 | 39 | 49 | 59 | plus |
| Question 1 - Thinking of your personal finances, | Total | Unwgt N | 1126 | 101 | 215 | 397 | 232 | 181 | 638 | 488 | 144 | 170 | 209 | 298 | 305 |
| are you better off, worse off or has there been no | | Wgt N | 1000 | 100 | 248 | 300 | 200 | 152 | 485 | 515 | 197 | 163 | 187 | 189 | 265 |
| change over the past year | Better off | % | 19.8 | | | | | | | | | | | | |
| | Worse off | % | 30.0 | 30.0 Subscribers only - visit the Nanos Data Portal at https://www.nanos.co/dataportal/ | | | | | | | | | | | |
| | There has been no change | % | 48.3 | | | | | | | | | | | | |
| | Unsure | % | 1.8 | | | | | | | | | | | | |

| | | | | | Re | gion | | | Ge | ender | | | Age | | |
|---|-------------------------------|------------|--------------------|----------|--------|------------|--------------|---------------|------------|-----------|----------|----------|----------|----------|------|
| | | | Canada 2021-01- | | | | D | British | | | 18 to | 30 to | 40 to | 50 to | 60 |
| | | | 29 | Atlantic | Quebec | Ontario | Prairies | Columbia | Male | Female | 29 | 39 | 49 | 59 | plus |
| Question 2 - Thinking of the upcoming year do you | Total | Unwgt N | 1126 | 101 | 215 | 397 | 232 | 181 | 638 | 488 | 144 | 170 | 209 | 298 | 305 |
| think the Canadian economy will become | | Wgt N | 1000 | 100 | 248 | 300 | 200 | 152 | 485 | 515 | 197 | 163 | 187 | 189 | 265 |
| stronger, weaker or will there be no change | Stronger | % | 23.9 | | | | | | | | | | | | |
| | Weaker | % | 47.5 | | | | | | | | | | | | |
| | | | | | Subsci | ibers only | visit the Na | anos Data Por | tal at htt | ps://www. | nanos.c | o/datap | ortal/ | | |
| | There will be no change | % | 19.9 | | | · | | | | | | | | | |
| | Dont' know | % | 8.7 | | | | | | | | | | | | |

| | | | | | Re | gion | | | Ge | ender | | | Age | | | | |
|---|------------------------|------------|----------------|----------|--------|--------------|---------------|---------------------|-------------|------------|----------|----------|----------|----------|------------|--|--|
| | | | Canada | | | | | | | | 18 | 30 | 40 | 50 | | | |
| | | | 2021-01- 29 | Atlantic | Quebec | Ontario | Prairies | British Columbia | Male | Female | to 29 | to 39 | to 49 | to 59 | 60 plus | | |
| Question 3 - Would you describe your job, at this | Total | Unwgt N | 1126 | 101 | 215 | 397 | 232 | 181 | 638 | 488 | 144 | 170 | 209 | 298 | 305 | | |
| time, as secure, somewhat secure, | | Wgt N | 1000 | 100 | 248 | 300 | 200 | 152 | 485 | 515 | 197 | 163 | 187 | 189 | 265 | | |
| somewhat not secure, or not at all secure? | Secure | % | 46.1 | | | | | | | | | | | | | | |
| | Somewhat secure | % | 23.0 | 23.0 | | | | | | | | | | | | | |
| | Somewhat not secure | % | 5.6 | | Subs | cribers only | - visit the N | lanos Data Po | ortal at hi | ttps://www | v.nanos. | co/data | portal/ | | | | |
| | Not at all secure | % | 8.9 | | | | | | | | | | | | | | |
| | Unsure | % | 16.5 | | | | | | | | | | | | | | |

Nanos conducted an RDD dual frame (land- and cell- lines) hybrid random telephone online survey of 1,126 Canadians, 18 years of age or older. Four week rolling average (250 per week) ending January 29th, 2021. The margin of error this survey is ±2.9 percentage points, 19 times out of 20. <u>www.nanos.co</u>

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Bloomberg – Tracking, ending January 29th, 2021 – STAT SHEET

| | | | | | Re | gion | | | Ge | ender | | | Age | | |
|--|------------------|------------|--------|----------|--------|------------|---------------|---------------|-----------|---------------|--------|----------|----------|--------|------|
| | | | Canada | | | | | | | | 18 | 30 | 40 | 50 | |
| | | | 2021- | | | | | British | | | to | to | to | to | 60 |
| | | | 01-29 | Atlantic | Quebec | Ontario | Prairies | Columbia | Male | Female | 29 | 39 | 49 | 59 | plus |
| Question 4 - In the next six months, do you believe that | Total | Unwgt N | 1126 | 101 | 215 | 397 | 232 | 181 | 638 | 488 | 144 | 170 | 209 | 298 | 305 |
| the value of real estate in your neighborhood will | | Wgt N | 1000 | 100 | 248 | 300 | 200 | 152 | 485 | 515 | 197 | 163 | 187 | 189 | 265 |
| increase, stay the same or decrease? | Increase | % | 50.2 | | | | | | | | | | | | |
| | Stay the same | % | 34.9 | | | Subscriber | s only - visi | t the Nanos D | ata Porta | al at https:/ | /www.ı | nanos.co | o/datapo | ortal/ | |
| | Decrease | % | 9.4 | | | | | | | | | | | | |
| | Unsure | % | 5.5 | | | | | | | | | | | | |

Nanos conducted an RDD dual frame (land- and cell- lines) hybrid random telephone online survey of 1,126 Canadians, 18 years of age or older. Four week rolling average (250 per week) ending January 29th, 2021. The margin of error this survey is ±2.9 percentage points, 19 times out of 20. <u>www.nanos.co</u>