

# Feelings of anger towards the federal government in Ottawa on the rise since May – satisfaction and optimism continue downward trend

National survey released August 2020  
Submission 2020-1693



Anger towards the federal government on the rise since May

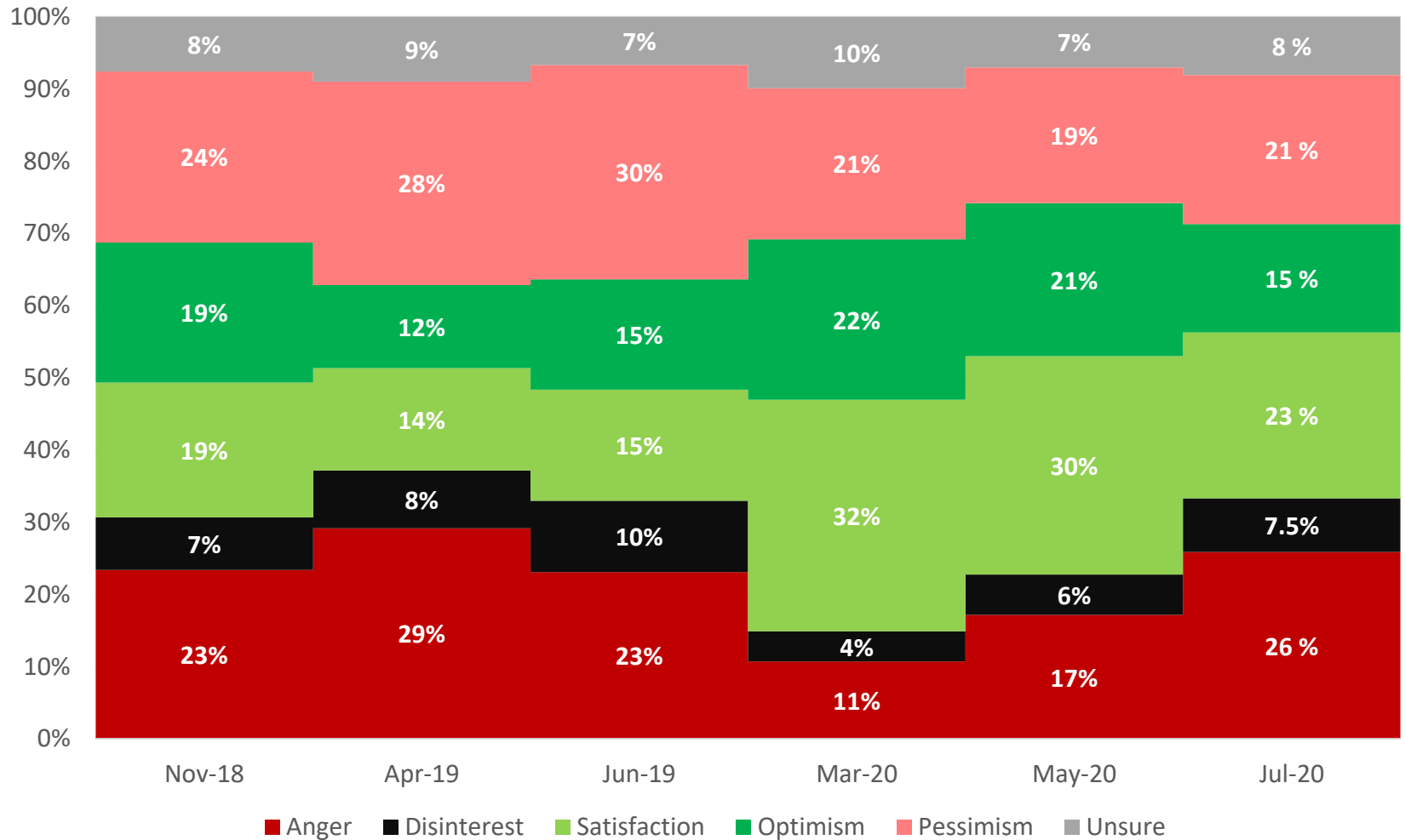
According to a new Nanos study, Canadians most frequently report feeling anger when describing their views of the federal government in Ottawa, followed by satisfaction and pessimism.

- **Feelings of anger towards the federal government in Ottawa are on the rise since the last wave** – When asked which feelings best describe their views of the federal government in Ottawa, Canadians most frequently selected anger (26%; 17% in May 2020), followed by satisfaction (23%; 30% in May 2020). Feelings of optimism (15%; 21% in May 2020) and satisfaction continue to trend down. Twenty-one per cent are report feelings of pessimism (21%, 19% in May 2020) and seven and a half per cent are disinterested and eight per cent are unsure.
- **Anger towards the federal government is higher in the Prairies and lower in Atlantic Canada** – Forty per cent of Canadians in the Prairies say they feel anger towards the federal government (15% satisfaction, nine per cent optimism, 21% pessimism), while 16 per cent of Canadians in Atlantic Canada say they feel anger (32% satisfaction, 16% optimism, 13% pessimism).

The observations are based on a Nanos RDD dual frame (land- and cell-lines) hybrid telephone and online random survey of 1,094 Canadians, 18 years of age or older, conducted between July 26<sup>th</sup> to 30<sup>th</sup>, 2020 as part of an omnibus survey. The margin of error for a random survey of 1,094 Canadians is  $\pm 3.0$  percentage points, 19 times out of 20.

This study was commissioned and conducted by Nanos Research.

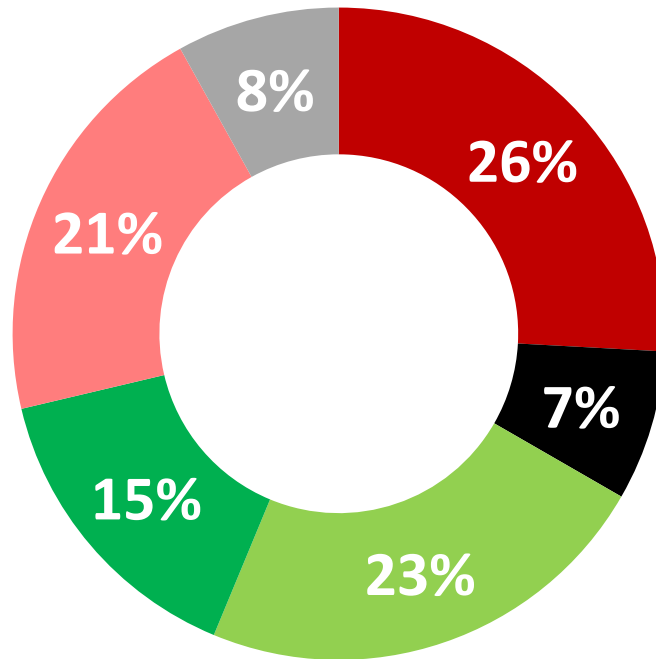
# Feelings towards the federal government



**QUESTION** – Which of the following feelings best describes your views of the federal government in Ottawa?  
[RANDOMIZE]

Source: Nanos Research, RDD dual frame hybrid telephone and online random survey, July 26<sup>th</sup> to 30<sup>th</sup>, 2020, n=1094, accurate 3.0 percentage points plus or minus, 19 times out of 20.

# Feelings towards the federal government



■ Anger ■ Disinterest ■ Satisfaction ■ Optimism ■ Pessimism ■ Unsure

	Anger	Satisfaction
Atlantic (n=105)	16.4%	31.7%
Quebec (n=251)	18.6%	23.6%
Ontario (n=364)	27.8%	17.9%
Prairies (n=216)	39.8%	15.0%
British Columbia (n=158)	18.7%	25.4%
Male (n=557)	30.5%	20.9%
Female (n=537)	21.4%	24.9%
18 to 34 (n=277)	23.2%	19.5%
35 to 54 (n=433)	27.8%	22.9%
55 plus (n=384)	26.1%	25.4%

\*Weighted to the true population proportion.  
\*Charts may not add up to 100 due to rounding.

**QUESTION** – Which of the following feelings best describes your views of the federal government in Ottawa?  
[RANDOMIZE]

# Feelings towards the federal government by region

## Canada

## Atlantic

## Quebec

## Ontario

2020-07 (n=1094)   2020-05 (n=1001)   2020-03 (n=1013)   2019-06 (n=1000)   2020-07 (n=105)   2020-05 (n=94)   2020-03 (n=94)   2019-06 (n=100)   2020-07 (n=251)   2020-05 (n=251)   2020-03 (n=230)   2019-06 (n=250)   2020-07 (n=364)   2020-05 (n=300)   2020-03 (n=325)   2019-06 (n=300)

	Canada				Atlantic				Quebec				Ontario			
	2020-07 (n=1094)	2020-05 (n=1001)	2020-03 (n=1013)	2019-06 (n=1000)	2020-07 (n=105)	2020-05 (n=94)	2020-03 (n=94)	2019-06 (n=100)	2020-07 (n=251)	2020-05 (n=251)	2020-03 (n=230)	2019-06 (n=250)	2020-07 (n=364)	2020-05 (n=300)	2020-03 (n=325)	2019-06 (n=300)
Anger	25.9%	17.1%	10.7%	23.1%	16.4%	10.7%	5.4%	11.5%	18.6%	8.5%	7.9%	13.5%	27.8%	16.1%	8.5%	24.9%
Pessimism	20.6%	18.8%	20.9%	29.7%	13.3%	13.6%	15.0%	28.9%	23.7%	18.7%	18.9%	29.8%	18.1%	18.4%	18.8%	24.9%
Satisfaction	22.9%	30.2%	32.0%	15.4%	31.7%	30.7%	43.4%	23.0%	23.6%	33.5%	37.1%	13.4%	23.9%	32.0%	34.3%	18.8%
Optimism	15.0%	21.2%	22.2%	15.3%	15.8%	35.1%	27.3%	17.2%	12.9%	18.6%	17.1%	14.0%	17.9%	24.1%	25.5%	19.5%
Disinterest	7.5%	5.6%	4.2%	9.9%	9.8%	4.8%	1.7%	10.6%	13.0%	10.5%	6.4%	20.4%	5.6%	3.6%	4.6%	6.8%
Unsure	8.1%	7.0%	9.9%	6.7%	12.9%	5.1%	7.2%	8.8%	8.2%	10.2%	12.6%	8.8%	6.8%	5.8%	8.4%	5.1%

**QUESTION** – Which of the following feelings best describes your views of the federal government in Ottawa?  
[RANDOMIZE]

# Feelings towards the federal government by region

	Canada				Prairies				British Columbia			
	2020-07 (n=1094)	2020-05 (n=1001)	2020-03 (n=1013)	2019-06 (n=1000)	2020-07 (n=216)	2020-05 (n=203)	2020-03 (n=204)	2019-06 (n=200)	2020-07 (n=158)	2020-05 (n=153)	2020-03 (n=160)	2019-06 (n=150)
Anger	25.9%	17.1%	10.7%	23.1%	39.8%	31.3%	18.6%	37.7%	18.7%	19.2%	14.2%	23.4%
Pessimism	20.6%	18.8%	20.9%	29.7%	21.2%	21.3%	27.0%	29.0%	25.5%	19.1%	25.0%	40.6%
Satisfaction	22.9%	30.2%	32.0%	15.4%	15.0%	23.2%	20.6%	8.7%	25.4%	28.7%	26.7%	15.7%
Optimism	15.0%	21.2%	22.2%	15.3%	9.4%	13.3%	20.9%	15.2%	17.9%	21.3%	21.3%	7.9%
Disinterest	7.5%	5.6%	4.2%	9.9%	6.7%	6.6%	2.8%	4.3%	3.1%	1.8%	2.7%	5.4%
Unsure	8.1%	7.0%	9.9%	6.7%	8.0%	4.2%	10.1%	5.0%	9.3%	9.9%	10.2%	6.9%

**QUESTION** – Which of the following feelings best describes your views of the federal government in Ottawa?  
[RANDOMIZE]

# Feelings towards the federal government by age

	Canada				Age				Age							
					18 to 34				35 to 54				55 plus			
	2020-07 (n=1094)	2020-05 (n=1001)	2020-03 (n=1013)	2019-06 (n=1000)	2020-07 (n=277)	2020-05 (n=281)	2020-03 (n=266)	2019-06 (n=269)	2020-07 (n=433)	2020-05 (n=395)	2020-03 (n=314)	2019-06 (n=421)	2020-07 (n=384)	2020-05 (n=325)	2020-03 (n=433)	2019-06 (n=310)
Anger	25.9%	17.1%	10.7%	23.1%	23.2%	14.9%	9.9%	22.6%	27.8%	19.2%	10.1%	22.9%	26.1%	17.0%	12.0%	23.5%
Pessimism	20.6%	18.8%	20.9%	29.7%	22.8%	17.7%	25.8%	27.0%	18.7%	19.9%	19.3%	31.1%	20.8%	18.6%	18.8%	30.4%
Satisfaction	22.9%	30.2%	32.0%	15.4%	19.5%	28.3%	27.2%	11.9%	22.9%	29.7%	32.8%	15.6%	25.4%	32.1%	34.8%	17.6%
Optimism	15.0%	21.2%	22.2%	15.3%	15.2%	20.6%	19.8%	17.4%	13.6%	20.3%	24.3%	11.8%	16.2%	22.3%	22.2%	16.9%
Disinterest	7.5%	5.6%	4.2%	9.9%	12.2%	9.1%	4.4%	12.9%	8.2%	4.8%	4.8%	9.7%	3.5%	3.8%	3.6%	7.9%
Unsure	8.1%	7.0%	9.9%	6.7%	7.2%	9.4%	12.9%	8.3%	8.9%	6.0%	8.7%	8.9%	8.0%	6.2%	8.7%	3.6%

**QUESTION** – Which of the following feelings best describes your views of the federal government in Ottawa?  
[RANDOMIZE]

# Feelings towards the federal government by gender

## Gender

### Canada

### Male

### Female

	2020-07 (n=1094)	2020-05 (n=1001)	2020-03 (n=1013)	2019-06 (n=1000)	2020-07 (n=557)	2020-05 (n=505)	2020-03 (n=533)	2019-06 (n=521)	2020-07 (n=537)	2020-05 (n=496)	2020-03 (n=480)	2019-06 (n=479)
Anger	25.9%	17.1%	10.7%	23.1%	30.5%	20.4%	12.9%	26.6%	21.4%	14.0%	8.7%	19.6%
Pessimism	20.6%	18.8%	20.9%	29.7%	22.9%	21.1%	24.8%	30.1%	18.5%	16.6%	17.1%	29.4%
Satisfaction	22.9%	30.2%	32.0%	15.4%	20.9%	29.9%	27.9%	16.0%	24.9%	30.6%	36.0%	14.8%
Optimism	15.0%	21.2%	22.2%	15.3%	13.7%	18.3%	22.7%	12.3%	16.3%	23.9%	21.8%	18.2%
Disinterest	7.5%	5.6%	4.2%	9.9%	6.7%	5.7%	4.6%	10.0%	8.2%	5.5%	3.8%	9.7%
Unsure	8.1%	7.0%	9.9%	6.7%	5.2%	4.6%	7.0%	4.9%	10.8%	9.3%	12.6%	8.3%

**QUESTION** – Which of the following feelings best describes your views of the federal government in Ottawa?  
[RANDOMIZE]





Nanos conducted an RDD dual frame (land- and cell-lines) hybrid telephone and online random survey of 1094 Canadians, 18 years of age or older, between July 26<sup>th</sup> and 30<sup>th</sup>, 2020 as part of an omnibus survey. Participants were randomly recruited by telephone using live agents and administered a survey online. The results were statistically checked and weighted by age and gender using the latest Census information and the sample is geographically stratified to be representative of Canada.

Individuals were randomly called using random digit dialling with a maximum of five call backs.

The margin of error for this survey is  $\pm 3.0$  percentage points, 19 times out of 20.

The research was conducted by Nanos Research.

Note: Charts may not add up to 100 due to rounding.

# TECHNICAL NOTE

Element	Description
Research sponsor	Nanos Research
Population and Final Sample Size	1094 Randomly selected individuals.
Type of Sample	Probability
Margin of Error	±3.0 percentage points, 19 times out of 20.
Mode of Survey	RDD dual frame (land- and cell-lines) hybrid telephone and online omnibus survey
Sampling Method Base	The sample included both land- and cell-lines RDD (Random Digit Dialed) across Canada.
Demographics (Captured)	Atlantic Canada, Quebec, Ontario, Prairies, British Columbia; Men and Women; 18 years and older. Six digit postal code was used to validate geography.
Fieldwork/Validation	Individuals were recruited using live interviews with live supervision to validate work, the research questions were administered online
Number of Calls	Maximum of five call backs to those recruited.
Time of Calls	Individuals recruited were called between 12-5:30 pm and 6:30-9:30pm local time for the respondent.
Field Dates	July 26 <sup>th</sup> to 30 <sup>th</sup> , 2020.
Language of Survey	The survey was conducted in both English and French.
Standards	Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. <a href="https://canadianresearchinsightscouncil.ca/standards/">https://canadianresearchinsightscouncil.ca/standards/</a>

Element	Description
Weighting of Data	The results were weighted by age and gender using the latest Census information (2016) and the sample is geographically stratified to ensure a distribution across all regions of Canada. See tables for full weighting disclosure
Screening	Screening ensured potential respondents did not work in the market research industry, in the advertising industry, in the media or a political party prior to administering the survey to ensure the integrity of the data.
Excluded Demographics	Individuals younger than 18 years old; individuals without land or cell lines, and individuals without internet access could not participate.
Stratification	By age and gender using the latest Census information (2016) and the sample is geographically stratified to be representative of Canada. Smaller areas such as Atlantic Canada were marginally oversampled to allow for a minimum regional sample.
Estimated Response Rate	Nine percent, consistent with industry norms.
Question Order	This was the only question asked on this topic.
Question Content	Topics on the omnibus ahead of the survey content included: views on political issues, views on economic issues, views on the WE controversy, the US-Canada border, Covid-19, the dairy industry, homelessness, fishing, and prostitution.
Question Wording	The questions in the preceding report are written exactly as they were asked to individuals.
Research/Data Collection Supplier	Nanos Research
Contact	Contact Nanos Research for more information or with any concerns or questions. <a href="http://www.nanos.co">http://www.nanos.co</a> Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com.



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# TABULATIONS





**2020-1693 – Emotion July – STAT SHEET**

			Region						Gender		Age		
			Canada 2020-07	Atlantic	Quebec	Ontario	Prairies	British Columbia	Male	Female	18 to 34	35 to 54	55 plus
Question - Which of the following feelings best describes your views of the federal government in Ottawa? [RANDOMIZE]	Total	Unwgt N	1094	105	251	364	216	158	557	537	277	433	384
		Wgt N	1000	67	233	384	183	133	490	510	273	341	386
	Anger	%	25.9	16.4	18.6	27.8	39.8	18.7	30.5	21.4	23.2	27.8	26.1
	Disinterest	%	7.5	9.8	13.0	5.6	6.7	3.1	6.7	8.2	12.2	8.2	3.5
	Satisfaction	%	22.9	31.7	23.6	23.9	15.0	25.4	20.9	24.9	19.5	22.9	25.4
	Optimism	%	15.0	15.8	12.9	17.9	9.4	17.9	13.7	16.3	15.2	13.6	16.2
	Pessimism	%	20.6	13.3	23.7	18.1	21.2	25.5	22.9	18.5	22.8	18.7	20.8
	Unsure	%	8.1	12.9	8.2	6.8	8.0	9.3	5.2	10.8	7.2	8.9	8.0

Nanos conducted an RDD dual frame (land- and cell- lines) hybrid telephone and online random survey of 1,094 Canadians, 18 years of age or older, between July 26<sup>th</sup> and 30<sup>th</sup>, 2020. The margin of error this survey is ±3.0 percentage points, 19 times out of 20.

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